

		NUMBER OF STORES	NEW S INC. SALES AREA	TORES OPENED ACQUISITIONS IN 2003/04	PLANNED OPENINGS IN 2004/05	
	UNITED KINGDOM	1,878	23.3m sq ft	64	82	
	CZECH REPUBLIC	22	2.0m sq ft	5	3	
EUROPE	HUNGARY	60	3.0m sq ft	7	10	
	POLAND	69	3.6m sq ft	4	10	
EUR	REPUBLIC OF IRELAND	82	I.9m sq ft	8	8	
	SLOVAKIA	23	1.7m sq ft	6	6	#
	TURKEY	5	0.4m sq ft	5	-	C*
	JAPAN	78	0.3m sq ft	78	2	
	MALAYSIA	5	0.5m sq ft	2	2	<b>C*</b>
ASIA	SOUTH KOREA	28	2.9m sq ft	7	4	
	TAIWAN	4	0.4m sq ft	ı	-	*
	THAILAND	64	5.4m sq ft	12	57	

2	Operating and financial review
6	Directors' report
8	Corporate governance
13	Report of the directors on remuneration
24	Statement of directors' responsibilities
25	Independent auditors' report
26	Group profit and loss account
27	Statement of total recognised gains and losses
	Reconciliation of movements in shareholders' funds
28	Balance sheets
29	Group cash flow statement
30	Accounting policies
32	Notes to the financial statements
56	Five year record

I Financial highlights

# AROUND THE WORLD -



# FINANCIAL HIGHLIGHTS

GROUP SALES	+ 18.7%
HANDERLYING CROUD PROFIT REFORE TAY	. 21 20/
UNDERLYING GROUP PROFIT BEFORE TAX†	+ 21.9%
GROUP PROFIT BEFORE TAX	+ 17.6%
	111070
UNDERLYING DILUTED EARNINGS PER SHARE	+ 16.7%
DILLITED FARMINGS RED SHARE	
DILUTED EARNINGS PER SHARE	+ 11.3%
DIVIDEND PER SHARE	+ 10.3%

	2004 53 weeks	2004 52 weeks pro forma	2003				
Group sales (£m) (including value added tax)	33,557	32,989	28,280‡				
Underlying Group profit before tax† (£m)	1,708	1,684	1,401				
Group profit before tax (£m)	1,600	1,576	1,361				
Underlying diluted earnings per share† (p)	16.31		13.98				
Diluted earnings per share (p)	14.93		13.42				
Dividend per share (p)	6.84		6.20				
Group enterprise value (£m) (market capitalisation plus net debt)	23,866		16,896				
Return on capital employed	10.5%		10.2%				
Excluding net loss on disposal of fixed assets £9m (2003 – £13m), integration costs £45m (2003 – £4m) and goodwill amortisation £54m (2003 – £23m).							

# **OPERATING AND FINANCIAL REVIEW**

This operating and financial review analyses the performance of the Tesco Group in the financial year ended 28 February 2004. It also explains other aspects of the Group's results and operations, including strategy and risk management.





GROUP

UK 📉

#### **GROUP SUMMARY**

	2004 £m	2003 restated £m	Change %
Group sales			
(including value added tax)	33,557	28,280	18.7
Underlying profit on ordinary activities before tax <sup>†</sup>	1,708	1,401	21.9
Profit on ordinary activities	,, , , , ,	, -	
before taxation	1,600	1,361	17.6
Underlying diluted			
earnings per share (p)†	16.31	13.98	16.7
Diluted earnings			
per share (p)	14.93	13.42	11.3
Dividend per share (p)	6.84	6.20	10.3

#### **UK PERFORMANCE**

	2004	2003	
		restated	Change
	£m	£m	%
Sales			
(including value added tax)	26,876	23,101	16.3
Underlying operating profit	1,526	1,297	17.7

#### **REST OF EUROPE PERFORMANCE**

	2004 £m	2003 restated £m	Change %
Sales			
(including value added tax)	3,834	3,007	27.5
Underlying operating profit <sup>†</sup>	184	141	30.5

### **ASIA PERFORMANCE**

	2004 £m	2003 restated £m	Change %
Sales			
(including value added tax)	2,847	2,172	31.1
Underlying operating profit <sup>†</sup>	122	71	71.8

 $<sup>^\</sup>dagger$  Excluding net loss on disposal of fixed assets, integration costs and goodwill amortisation.

**GROUP STRATEGY** We have a four-part strategy for long-term growth that we set out seven years ago: strong UK core business; non-food growth; retailing services and international.

Our growth has been driven by delivering a great shopping experience for customers wherever we operate.

GROUP PERFORMANCE Group sales including VAT increased by 18.7% to £33,557m (2003 – £28,280m as restated) On a 52-week basis, Group sales were up 16.7% to £32,989m. The Group has revised its accounting policy for turnover in line with FRS 5 Application Note G 'Revenue Recognition' (issued November 2003). The principal adjustments are to report turnover net of vouchers and on a commission-only basis for mobile phone airtime sales.

Group underlying profit on ordinary activities before tax (excluding net loss on disposal of fixed assets, integration costs and goodwill amortisation) increased by 21.9% to £1,708m. On a 52-week basis, Group underlying profit on ordinary activities before tax (excluding net loss on disposal of fixed assets, integration costs and goodwill amortisation) increased by 20.2% to £1,684m. During the year we purchased Kipa, a small hypermarket business in Turkey and C Two-Network, a convenience store operator in Japan, for £96m and £176m respectively. The impact was to increase underlying operating profit by £10m.

Profit on ordinary activities before taxation increased by 17.6% to £1,600m (2003 - £1,361m).

Group capital expenditure was £2,285m (2003 – £2,134m). UK capital expenditure was £1,520m, including £735m on new stores and £272m on extensions and refits. Total international capital expenditure was £765m, £322m in Asia and £443m in Europe. In the year ahead, we forecast Group capital expenditure to be around £2.4bn.

The **Group** continued to generate strong operating cash flows. Net cash inflow from operating activities increased by 23.9% to £2,942m (2003 - £2,375m). Working capital improvements contributed £0.5bn to cash flow this year, and whilst £50m is due to the 53rd week, the rest is due to growth in the business and management focus.

Group net debt in the year decreased by £647m to £4,090m (2003 - £4,737m). Gearing decreased to 51% (2003 - 73%).

Post-tax return on capital employed increased to 10.5% from 10.2% last year.

**GROUP INTEREST AND TAXATION** Net interest payable was £223m (2003 - £180m). Interest cover is now 8.2 times compared to 8.6 times last year.

Tax has been charged at an effective rate of 31.1% (2003 – 30.5%). Prior to accounting for the net loss on disposal of fixed assets, integration costs and goodwill amortisation, our underlying tax rate was 29.5% (2003 - 29.6%).

**SHAREHOLDER RETURNS AND DIVIDENDS Underlying** diluted earnings per share (excluding net loss on disposal of fixed assets, integration costs and goodwill amortisation) increased by 16.7% to 16.31p (2003 - 13.98p).

The Board has proposed a final dividend of 4.77p (2003 - 4.33p) giving a total dividend for the year of 6.84p (2003 - 6.20p). This represents an increase of 10.3% in line with our policy of strong dividend growth while continuing to build cover.

Total recognised gains and losses in the year were £943m (2003 - £968m), comprising profit for the year of £1,100m and losses on foreign currency translation of £157m.

Group shareholders' funds, before minority interests, increased by £1,429m. This was due to retained profits of £584m, new shares issued less expenses of £1,002m and losses on foreign currency translation of £157m. As a result, return on shareholders' funds was 23.6%.

Total shareholder return, which is measured as the percentage change in the share price plus the dividend, has been 66.1% over the last five years, compared to the FTSE 100 average of (16.5)%. Over the last three years it has been 3.4%, compared to the FTSE 100 average of (17.1)%. In the last year, total shareholder return in Tesco was 58.6% compared to the FTSE 100 average of 25.2%.

**UK Sales** grew by 16.3% to £26,876m (2003 -£23,101m as restated). On a 52-week basis, UK sales grew by 14.2% to £26,381m. Of this, 6.7% came from existing stores and 7.5% from net new stores.

Underlying operating profit in the UK was 17.7% higher at £1,526m (2003 – £1,297m) and operating margin increased to 6.2%.

The tesco.com operations achieved sales of £577m (2003 - £447m) and excluding USA and South Korea start-up losses, made a profit of £28m (2003 - £12m).

As part of our store development programme we opened 64 new stores comprising eight Extras, 20 Superstores, four Metro, 30 Express and two T&S Stores. Including extensions and refits, we opened an additional 1.8m sq ft of new space and expect to open a further I.4m sq ft in the coming year.

INTERNATIONAL Sales are up 29%, with strong volume growth. Profits have grown strongly by 44%, and operating margins have increased from 4.5% last year to 5.1%.

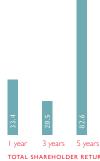
**REST OF EUROPE** In the **Rest of Europe** sales rose by 27.5% to £3,834m (2003 - £3,007m as restated) and contributed an underlying operating profit of £184m, up from £141m last year.

Sales in the Republic of Ireland, at constant exchange rates, grew by 10%. We have 82 stores, giving us 1.9m sq ft and have plans for a further eight stores next year.

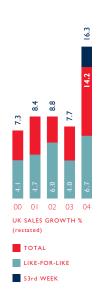
In Central Europe we opened 22 hypermarkets in the year giving us 110 in total.

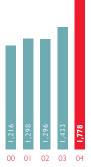
ASIA In the year, our Asian businesses had sales of £2,847m (2003 - £2,172m as restated), up 31.1% on the previous year and made an underlying operating profit of £122m (2003 - £71m).

In Asia, we opened 22 stores in the year, giving us 179 in total.



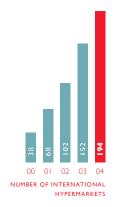
TOTAL SHAREHOLDER RETURN RELATIVE TO THE FTSE 100

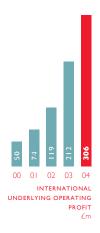




UK SALES AREA OPENED 000 sa ft

# **OPERATING AND FINANCIAL REVIEW CONTINUED**







**JOINT VENTURES AND ASSOCIATES** Our total share of profit, before goodwill amortisation, from joint ventures and associates was £99m compared to £72m last year. Our share of Tesco Personal Finance pre-tax profit, post minority interests has grown significantly to £80m (2003 – £48m).

FINANCIAL RISKS AND TREASURY MANAGEMENT The treasury function is mandated by the Board to manage the financial risks that arise in relation to underlying business needs. The Board establishes the function's policies and operating parameters and routinely reviews its activities, which are also subject to regular audit. The function does not operate as a profit centre and the undertaking of speculative transactions is not permitted.

The main financial risks faced by the Group relate to the availability of funds to meet business needs, the risk of default by counterparties to financial transactions (credit risk), and fluctuations in interest and foreign exchange rates. These risks are managed as described below. The balance sheet positions at 28 February 2004 are representative of the positions throughout the year.

**FUNDING AND LIQUIDITY** The Group finances its operations by a combination of retained profits, long and medium-term debt capital market issues, commercial paper, bank borrowings and leases. The objective is to ensure continuity of funding. The policy is to smooth the debt maturity profile, to arrange funding ahead of requirements and to maintain sufficient undrawn committed bank facilities and a strong credit rating so that maturing debt may be refinanced as it falls due.

The Group's long-term credit rating was confirmed as stable during the year. Tesco Group is rated AI by Moody's and A+ by Standard & Poor's. New funding of £621m was arranged during the year, including a medium-term note of £98m maturing in 2009 and crystallisation of interest swap profit of £235m. A further £773m net proceeds was raised through a share placing, which was used to pay down debt. At the year end, net debt was £4.1bn (2003 - £4.7bn) and the average debt maturity was nine years (2003 - nine)

Since the year end, we have conducted a property deal with our joint venture partner Topland Group. This provided £650m of competitive funding.

INTEREST RATE RISK MANAGEMENT The objective is to limit our exposure to increases in interest rates. Forward rate agreements, interest rate swaps, caps and collars are used to achieve the desired mix of fixed and floating rate debt. The policy is to fix or cap a minimum of 40% of actual and projected debt interest costs. Forward start interest rate swaps are used to manage projected debt interest costs where appropriate. At the year end £2.9bn, 71% of net debt, was in fixed rate form (2003 -£2.6bn, 55%) with a further £135m, 3% of net debt, collared as detailed in note 21. Fixed rate debt includes £441m of funding linked to the Retail Price Index (2003 - £427m). This debt reduces interest risk by diversifying our funding portfolio. The balance of our debt is in floating rate form.

The average rate of interest paid during the year was 5.6% (2003-5.7%). A 1% movement in UK interest rates would change profit before tax by less than 1%. Changes in interest rates in other currencies would have no significant impact on Group profits.

objective is to reduce the risk to short-term profits of exchange rate volatility. Transactional currency exposures that could significantly impact the profit and loss account are hedged, typically using forward purchases or sales of foreign currencies and currency options. We hedge the balance sheet by borrowing (either directly or via foreign exchange transactions) in matching currencies where this is cost effective. Our objectives are to maintain a low cost of borrowing and retain some potential for currency-related appreciation while partially hedging against currency depreciation.

During the year, currency movements had minimal impact on profits and decreased the net value of the Group's assets by £157m (2003 – £22m increase). At the year end, forward foreign currency purchases equivalent to £240m were outstanding (2003 – £240m). See note 21.

CREDIT RISK The objective is to reduce the risk of loss arising from default by parties to financial transactions. The risk is managed by spreading financial transactions across an approved list of counterparties of high credit quality. The Group's positions with these counterparties and their credit ratings are routinely monitored.

TESCO PERSONAL FINANCE (TPF) TPF lending is predominantly to individuals through its credit card and unsecured personal loan products. TPF has also developed a significant insurance business, with motor insurance a major component part. TPF risk is managed by observing and adopting industry best practices and drawing upon the expertise and systems of the Royal Bank of Scotland Group, including its subsidiary, Direct Line. All policies pertaining to risk within TPF are subject to the governance procedures of The Royal Bank of Scotland Group and ratified by the TPF Board, which has representation from both Tesco and The Royal Bank of Scotland Group, This has delivered a portfolio of products with strong asset quality. This asset quality is maintained through proactive risk management both at the time of acquisition and ongoing account maintenance.

The Tesco Group would support its 50% share of any further funding TPF may require to sustain liquidity ratios. However, we believe that provisions for bad debts and insurance losses (supported by the re-insurance of significant risks) are at prudent levels.

**INSURANCE** We have taken the decision to purchase Assets, Earnings and Combined Liability protection from the open insurance market at a 'catastrophe' level only. The risk not transferred to the insurance market is retained within the business up to various limits, with the balance self insured on a multinational basis by use of our captive insurance companies, Tesco Insurance Limited in Guernsey and Valiant Insurance Company Limited in the Republic of Ireland. Tesco Insurance Limited covers Assets, Earnings and historic Combined Liability. From 2003, Valiant Insurance Company Limited covered Combined Liability.

PENSIONS Tesco policy is to base UK pension funding decisions on a three-yearly actuarial valuation. The latest full actuarial valuation of the Tesco PLC Pension Scheme was carried out as at 31 March 2002. This formed the basis of our decision to increase funding levels. The results of the valuation can be seen in note 27(a).

In line with accounting standards, a separate FRS 17 valuation has been performed as at the Group year end date. The FRS 17 disclosures can be found in note 27(b).

#### INTERNATIONAL FINANCIAL REPORTING STANDARDS

(IFRS) All European Union listed companies are required to prepare their consolidated financial statements in accordance with IFRS for accounting periods beginning on or after I January 2005. The Tesco Group will therefore adopt IFRS for the financial year ending February 2006.

Tesco has set up a cross-functional team to achieve a smooth transition to IFRS. We have performed a high level review of the differences between IFRS and our current accounting policies, and we are now quantifying the financial impacts of convergence with IFRS. We are also looking at the wider implementation aspects, including how we will communicate the changes resulting from IFRS to the market.

Based on our work to date, the major areas of impact on net profit and shareholders' funds are expected to be due to differences in accounting for share-based payments, pensions, deferred tax, financial instruments and hedging, goodwill and fixed assets. The presentation of our financial statements, along with the disclosures, will also be affected.

OTHER INFORMATION Additional financial and nonfinancial information, including press releases and year end presentations can be accessed on our website, www.tesco.com/corporateinfo

# **DIRECTORS' REPORT**

The Directors present their annual report to shareholders on the affairs of the Group, together with the audited consolidated financial statements of the Group for the 53 weeks ended 28 February 2004.

PRINCIPAL ACTIVITY AND BUSINESS REVIEW The principal activity of the Group is the operation of food stores and associated activities in the UK, Republic of Ireland, Hungary, Poland, Czech Republic, Slovakia, Thailand, South Korea, Taiwan and Malaysia. During the year, we entered the Turkish and Japanese markets. A review of the business is contained in the Annual Review and Summary Financial Statement 2004 which is published separately and, together with this document, comprises the full Tesco PLC Annual Report and Financial Statements.

**GROUP RESULTS** Group sales including VAT rose by £5,277m to £33,557m, representing an increase of 18.7%. Group underlying profit on ordinary activities before taxation, net loss on disposal of fixed assets, integration costs and goodwill amortisation was £1,708m, compared with £1,401m for the previous year, an increase of 21.9%. Including net loss on disposal of fixed assets, integration costs and goodwill amortisation, Group profit on ordinary activities before taxation was £1,600m. The amount allocated to the employee profit-sharing scheme this year was £57m as against £51m last year. After provision for tax of £498m, minority interests of £2m and dividends, paid and proposed, of £516m, profit retained for the financial year amounted to £584m.

**DIVIDENDS** The Directors recommend the payment of a final dividend of 4.77p per ordinary share to be paid on 25 June 2004 to members on the Register at the close of business on 30 April 2004. Together with the interim dividend of 2.07p per ordinary share paid in November 2003, the total for the year will be 6.84p compared with 6.20p for the previous year, an increase of 10.3%.

**TANGIBLE FIXED ASSETS** Capital expenditure amounted to £2,285m compared with £2,134m the previous year. In the Directors' opinion, the properties of the Group have a market value in excess of the book value of £12,009m included in these financial statements.

**SHARE CAPITAL** The authorised and called-up share capital of the company, together with details of the shares allotted during the period, are shown in note 24 to the financial statements. Details of investments held in Tesco PLC are shown in note 14 in the financial statements.

**COMPANY'S SHAREHOLDERS** The company is not aware of any ordinary shareholders with interests of 3% or more.

**DIRECTORS AND THEIR INTERESTS** The names and biographical details of the present Directors are set out in the separately published Annual Review and Summary Financial Statement 2004.

Mr R W P Brasher, Mr E M Davies, Mr K J Hydon and Mr D E Reid were appointed to the Board in the last twelve months and, as required by the Articles of Association, offer themselves for election. Mr C L Allen, Mr P A Clarke, Dr H Einsmann, Ms V Morali and Mr G F Pimlott retire from the Board by rotation and, being eligible, offer themselves for re-election.

The interests of Directors and their immediate families in the shares of Tesco PLC, along with details of Directors' share options, are contained in the Report of the Directors on Remuneration set out on pages 13 to 23.

At no time during the year did any of the Directors have a material interest in any significant contract with the company or any of its subsidiaries.

**EMPLOYMENT POLICIES** The Group depends on the skills and commitment of its employees in order to achieve its objectives. Staff at every level are encouraged to make their fullest possible contribution to Tesco success.

A key business priority is to deliver an 'Every little helps' shopping experience for customers. Ongoing training programmes seek to ensure that employees understand the Group's customer service objectives and strive to achieve them.

The Group's selection, training, development and promotion policies ensure equal opportunities for all employees regardless of gender, marital status, race, age, sexual orientation or disability. All decisions are based on merit.

Internal communications are designed to ensure that employees are well informed about the business of the Group. These include a UK staff magazine called 'one team' and the equivalents in our overseas businesses, videos and staff briefing sessions.

Staff opinions are frequently researched through surveys and store visits. We work to deliver 'Every little helps' for all our people across the Group.

Employees are encouraged to become involved in the financial performance of the Group through a variety of schemes, principally the Tesco employee profit-sharing scheme, the savings-related share option scheme (Save-As-You-Earn) and the Partnership Share Plan (Buy-As-You-Earn).

**POLITICAL AND CHARITABLE DONATIONS** Contributions to community projects and to charities amounted to £3,953,582 (2003 – £3,509,398). Including gifts in kind total donations amounted to £11,048,435 (2003 – £10,496,651).

There were no political donations (2003 – nil). During the year the Group made contributions of £44,713 (2003 - £31,282) in the form of sponsorship for political events: Labour Party – £14,368; Conservative Party – £5,502; Liberal Democrat Party – £6,340; Plaid Cymru – £1,300; Fianna Fáil – £1,203; Usdaw – £16,000.

**SUPPLIER PAYMENT POLICY** Tesco PLC is a signatory to the CBI Code of Prompt Payment. Copies of the Code may be obtained from the CBI, Centre Point, 103 New Oxford Street, London WCIA IDU. Payment terms and conditions are agreed with suppliers in advance.

Tesco PLC has no trade creditors in its balance sheet. The Group pays its creditors on a pay on time basis which varies according to the type of product and territory in which the suppliers operate.

**GOING CONCERN** The Directors consider that the Group and the company have adequate resources to remain in operation for the foreseeable future and have therefore continued to adopt the going concern basis in preparing the financial statements. As with all business forecasts, the Directors' statement cannot guarantee that the going concern basis will remain appropriate given the inherent uncertainty about future events.

**AUDITORS** A resolution to re-appoint PricewaterhouseCoopers LLP as auditors of the company will be proposed at the Annual General Meeting.

**ANNUAL GENERAL MEETING** A separate circular accompanying the annual accounts explains the special business to be considered at the Annual General Meeting on 18 June 2004.

By Order of the Board

Ms Lucy Neville-Rolfe Secretary
19 April 2004

Tesco PLC

Registered Number: 445790

### CORPORATE GOVERNANCE

**STATEMENT OF APPLICATION OF PRINCIPLES OF THE COMBINED CODE** The Group is committed to high standards of corporate governance. This statement describes the manner in which the company has applied the principles set out in the 1998 Combined Code on Corporate Governance.

DIRECTORS AND THE BOARD For the year ended February 2004, the Board of Tesco PLC comprised eight Executive Directors and eight independent Non-executive Directors. During the last year, the Chairman, Mr | A Gardiner, had primary responsibility for running the Board, Mr D E Reid took up position as Chairman following Mr J A Gardiner's retirement in April 2004. The Chief Executive, Sir Terry Leahy, has executive responsibilities for the operations, results and strategic development of the Group. Clear divisions of accountability and responsibility exist and operate effectively for these positions. Mr G F Pimlott was the senior Non-executive Director for the year ended February 2004. Mr R F Chase became Deputy Chairman and senior independent Non-executive Director in March 2004 and Mr G F Pimlott remains a Non-executive member of the Board and will retire in May 2005. The Board ensures that no one individual or group dominates the decision-making process.

Further changes to the Board were announced during the reporting year as part of a process to ensure the balance of the Board reflects the changing needs of the business. Mr E M Davies and Mr K J Hydon joined as independent Non-executive Directors in July 2003 and February 2004 respectively. Both Mr J Gildersleeve and Mr R S Ager retired as Executive Directors from the Board in February 2004. In March 2004, Mr R W P Brasher joined the Executive Board as Commercial Director and Ms L Neville-Rolfe took up the position of Group Company Secretary.

The Board requires that all Non-executive Directors be free from any relationship with the executive management that could be considered to hinder their independent judgement. In the Board's view, all Non-executive Directors meet this requirement.

The full Board meets at least ten times a year and annually devotes two days to a conference with senior executives on longer-term planning, giving consideration both to the opportunities and risks of future strategy. The Board manages overall control of the Group's affairs through a schedule of matters reserved for its decision. These include the approval of financial statements, major acquisitions and disposals, authority levels for expenditure, treasury policies, risk management, Group governance policies and succession plans for senior executives.

To enable the Board to make considered decisions, a written protocol exists and has been communicated to senior managers ensuring that relevant information is made available to all Board members in advance of Board meetings. All Directors have access to the services of the Company Secretary and may take independent professional advice at the company's expense in the furtherance of their duties.

New appointments receive appropriately tailored inductions and the need for Director training is regularly assessed by the company.

**GOVERNANCE STRUCTURES** The following paragraphs describe the key governance structures operating in the Group under the overall direction of the Board. The chief governance structures are underpinned by the attendance of Non-executive Directors who provide an independent insight to governance.

**Executive Committee** The Board delegates day-to-day and business management control to the Executive Committee, which comprises the Executive Directors and the Company Secretary. This meets formally almost every week and its decisions are communicated throughout the Group on a regular basis. The Executive Committee is responsible for implementing Group policy, the monitoring and performance of the business and reporting to the full Board thereon.

Nominations Committee Appointments to the Board for both Executive and Non-executive Directors are the responsibility of the Nominations Committee. For the recruitment of a new Chairman the Committee employed the services of an external recruitment consultant to advise and oversee the process. The consultant interviewed all Board members individually and confidentially to understand their views on the role of the Chairman. Internal and external candidates were considered and finally a report was produced for the Nomination Committee's consideration and decision. At the resulting meeting the Board gave full support to the appointment of Mr D E Reid as Chairman and this was discussed with major shareholders.

For the year ended February 2004, the Committee was chaired by Mr J A Gardiner and the members are set out in the table on page 12. As from 2 April 2004, Mr D E Reid chairs the Nominations Committee (except in relation to his own position).

As exemplified by the section on 'Directors and their interests' within the Directors' report on pages 6 and 7, the company's Articles of Association ensure that, on a rotational basis, Directors resign every three years and, if they so desire and are eligible, offer themselves for re-election. All new appointments will be submitted for election in their first year. The Board has been through a period of change, of both Non-executive and Executive Directors. Mr G F Pimlott, who has served ten years, has been

instrumental in facilitating that process and providing continuity throughout a period of transition. Mr G F Pimlott will retire from the Board in May 2005. It is the Board's view that he remains an independent member of the Board until then and will submit himself for re-election as required by the Articles of Association.

Remuneration Committee The Remuneration Committee, composed entirely of independent Non-executive Directors, is chaired by Mr C L Allen. The members are set out in the table on page 12. The responsibilities of the Remuneration Committee, together with an explanation of how it applies the Directors' remuneration principles of the Combined Code, are set out in the Report of the Directors on Remuneration on pages 13 to 23.

Audit Committee The Board has an Audit Committee, chaired by Mr G F Pimlott and consisting entirely of independent Nonexecutive Directors, which meets a minimum of three times a year. Membership of the Audit Committee is set out in the table on page 12. In July 2004, the chairmanship of the Committee will pass to Mr K | Hydon who brings relevant and recent financial experience. The Committee's terms of reference are reviewed annually and represent current best practice. Its primary responsibilities include monitoring the system of internal control throughout the Group, approving the Group's accounting policies and reviewing the interim and annual financial statements before submission to the Board. The Committee considers that the company complies substantially with the Revised Combined Code issued in 2003. The company is taking any necessary action in order to be fully compliant with the new code before it comes into effect next reporting year. The Audit Committee has satisfied itself that the company complies with the principles set out in the Smith Report.

**INTERNAL CONTROL AND RISK MANAGEMENT** The Board has overall responsibility for internal control, including risk management, and sets appropriate policies having regard to the objectives of the Group. Executive management has the responsibility for the identification, evaluation and management of financial and nonfinancial risks and for the implementation and maintenance of control systems across the Group in accordance with the Board's policies and in line with best practice identified in the Turnbull Report.

The Board, through the Audit Committee, has reviewed the effectiveness of the systems of internal control for the accounting year and the period to the date of approval of the financial statements, although it should be understood that such systems

are designed to provide reasonable, but not absolute assurance, against material misstatement or loss.

In addition to the Audit Committee, the company has in place two further committees designed to monitor standards and manage certain risks. These have been delegated to executive management and are described below. For certain joint ventures, the Board places reliance upon the systems of internal control operating within our partners' infrastructure and the obligations upon partners' Boards relating to the effectiveness of their own systems.

Compliance Committee The Board delegates its responsibilities for compliance with all necessary laws and regulations to the Compliance Committee. This Committee has established a schedule for the regular review of the Group's operational activities to ensure compliance with accepted practices and policies.

The Committee, comprising two Executive Directors, the Company Secretary and three members of senior management, normally meets four times a year.

Corporate Social Responsibility (CSR) Committee The Group has an established cross-functional CSR Committee that meets a minimum of four times a year. The CSR Committee is chaired by the Group Company Secretary, and its membership is made up of senior managers from all parts of the business. One of its objectives is to identify threats and opportunities for the coming year and to highlight emerging issues.

The CSR Committee uses CSR Key Performance Indicators (KPIs) to track performance quarterly. The KPIs feed directly into the Steering Wheel monitoring system explained below and thus contribute to the overall monitoring of Group performance and control evaluation by the Board. Regular reports are made to the Executive Committee on CSR matters.

The risk management policies, procedures and monitoring methods described below equally apply to the company's CSR activities, including the management of social, ethical and environmental risks, as advised by the ABI guidelines on social responsibility.

The Board recognises that many investors and other stakeholders take an interest in how companies are managing non-financial risks. The company endeavours to provide detailed information on its approach to corporate responsibility and its policies in the annual Tesco Corporate Social Responsibility Review, and on the website www.tesco.com/everylittlehelps

**Internal Control Environment** The Group has a five-year rolling business plan. Every area and individual in the business is driven

# **CORPORATE GOVERNANCE CONTINUED**

by objectives that are derived from the business plan. The plan covers both revenue and capital expenditure and forms the basis of business plans for all our business entities. From this the Board, together with monitoring regimes based upon our Steering Wheel, agrees the annual revenue and capital budgets.

The Steering Wheel is the term used to describe our balanced scorecard approach, which we believe is the best way to achieve results for our shareholders. It sets out a broad range of targets under quadrant headings of customers, operations, people and finance. This allows the business to be operated and monitored on a balanced basis with due regard for all stakeholders. The Executive Committee undertakes a formal review of progress on a quarterly basis and any resulting actions considered appropriate are communicated throughout the business.

The capital investment programme is subject to formalised review procedures requiring key criteria to be met. All major initiatives require business cases to be prepared, normally covering a minimum period of five years. Post-investment appraisals are also carried out.

Risk management process At the highest level, the Board considers strategic risk every time it meets. The two-day Board Conference, referred to earlier, considers where future opportunities and risks lie and helps shape our corporate strategy going forward. Accountabilities for managing operational risks are clearly assigned to line management. Internal controls have been developed over all risks in line with the risk appetite determined by the Board and are subject to review. Formal risk assessments are carried out routinely throughout the UK and international businesses. Procedures exist to ensure that significant risks and control failures are escalated to senior management and the Board, as necessary, on a daily, weekly and periodic basis.

Monitoring The monitoring of strategic and operational risks is the responsibility of the Board and line managers respectively. The Board maintains the Key Risk Register and considers during formal risk assessments whether the actions being taken in mitigation are sufficient.

The internal audit function also operates on a risk-based approach, helping managers with their risk responsibilities and advising on appropriate controls.

Annual statements received from CEOs further support the monitoring of key subsidiary operations. These statements confirm that the Board's governance policies have been adopted in practice and spirit.

Overall, the Audit Committee seeks to ensure that the whole management process provides adequate control over all major risks to the Group. This is achieved through consideration of regular reports from internal and external audit, alongside discussions with senior managers.

Other specialist functions within the Group, notably Trading Law and Technical and Company Secretariat, provide assurance and advice on health and safety, regulatory and legal compliance and social, ethical and environmental issues (SEE). These functions report their findings on a regular basis to the Compliance Committee.

PricewaterhouseCoopers LLP, the company's external auditors, contribute a further independent perspective on certain aspects of the internal financial control system arising from their work. Independence is strengthened by the requirement to rotate audit partners every five years. The engagement and independence of auditors is considered annually by the Audit Committee which recommends their selection to the Board.

Communication A programme of communication exists and is constantly being developed to ensure that all staff are aware of the parameters that constitute acceptable business performance and the expectations of the Board in managing risk. This provides clear definition of the Group's purpose and goals, accountabilities and the scope of permitted activities of companies, executive functions and individual staff.

Risks and opportunities The company manages a broad range of financial and non-financial risks, including those relating to CSR responsibilities. The construction of the Key Risk Register takes into account matters raised in the CSR assessment. In the Board's view, there are sufficient controls in place to manage SEE risks.

Customer focus is fundamental to delivering the overall strategy and the way risk is managed. Business practices centre on serving the customer and in meeting those challenges the company recognises its responsibility to deliver safe, quality products at the right price.

All companies have to face ethical dilemmas in the normal course of business and the company's approach comes from the Tesco Values. The Values set out the standards that the Board wish to uphold in how it treats its people. These are supported by Codes of Ethics and govern the relationships between the company and employees, suppliers and contractors. The Compliance Committee regularly monitors adherence to these codes. The company is a signatory to the DTI Code of Conduct and has met fully its obligations for implementing the Code.

Managing health and safety and supply chain standards Health and safety standards are very important. The company is committed to providing a safe shopping and working environment for customers, staff and contractors.

The company has established policies, procedures and training to identify and minimise the risks inherent in a retail and distribution business.

The safety of our products is regarded as the highest priority. The company has established, over many years, a comprehensive due diligence process supported by technical and product development standards and procedures. This assurance covers staff training, providing guidance for and auditing of suppliers, to ensure they supply quality products for the Tesco brand.

The company has conducted a comprehensive risk analysis of products, suppliers and factories upon which our audit programme is based. Auditing is carried out on both a routine and unannounced basis. Supply chain risks can include, for example, a failure of standards relating to product safety, quality, animal welfare and worker welfare.

Technical, due diligence and crisis management procedures are regularly reviewed in the light of the latest scientific research and expert opinion, to ensure that these risks are managed effectively.

In-house experts are used as well as external advisors to look for and analyse emerging issues, so that appropriate action can be taken.

**RELATIONS WITH STAKEHOLDERS** Tesco listens to customers, staff, investors, Non-Governmental Organisations, suppliers and other key stakeholders. Understanding what customers want is vital to the business and the Board are committed to continuing this listening, and extending it to other important stakeholders.

The Board recognises and attaches a high importance to maintaining a good dialogue with shareholders in order to understand shareholder views and communicate appropriately any significant company developments. This shareholder communication is mainly co-ordinated by the Investor Relations department.

During the year, Executive Directors have met with 97 of the company's leading shareholders representing over 54% of the issued shares of the company. While the focus of dialogue is with institutional shareholders, to whom regular presentations are made on company direction, care is exercised to ensure that any price-sensitive information is released to all shareholders, institutional and private, at the same time, in accordance with the Financial Services Authority requirements.

The Board regards the Annual General Meeting as an opportunity to communicate directly with all shareholders. The whole Board attends the meeting and is available to answer questions from shareholders present.

Each year end, every shareholder may choose to receive a full Annual Report and Financial Statements or an abbreviated Annual Review and Summary Financial Statement. At the half-year, all shareholders receive an Interim Report. These reports, together with publicly-made trading statements, are available on the Group's website, www.tesco.com/corporateinfo

**PENSION FUNDS** The UK pension scheme is a defined benefit scheme which has over 127,000 members and over 10,000 pensioners. Note 27 in the Report and Accounts sets out the Group's pension arrangements in detail.

For the year ended February 2004, the Trustee Company Board comprised one Executive Director, Mr R S Ager, four senior managers and four members appointed from staff and pensioners. Following Mr R S Ager's retirement, the new Group Company Secretary, Ms L Neville-Rolfe, will take up his role on the Trustee Company Board. Management of the assets is delegated to a number of independent fund managers. These fund managers have discretion to invest in shares of Tesco PLC, but only to the proportional weighting of the shares in the total market. Details of pension commitments are set out in note 27 to the financial statements on pages 49 to 51.

PROVISIONS IN THE COMBINED CODE Throughout the year ended 28 February 2004, the company has been in compliance with all of the Code Provisions set out in Section I of the 1998 Combined Code on Corporate Governance, except as with regard to provision B.I.7 on the length of Directors' service agreements, details of which are set out in the Report of the Directors on Remuneration on page 16. The Remuneration Committee has reviewed these contracts and the Board is moving to one-year contracts in line with market practice.

# **CORPORATE GOVERNANCE CONTINUED**

BOARD COMMITTEE MEMBERSHIP AS AT 28 FEBRUARY 2004	Nominations Committee	Remuneration Committee (c)	Audit Committee (d)
Independent Directors			
Mr J A Gardiner	*		
Mr G F Pimlott	*	*	*
Mr C L Allen	*	*	
Mr R F Chase	*	*	*
Ms V Morali	*		*
Dr H Einsmann	*	*	
Mr E M Davies (a)	*		*
Mr K J Hydon (b)	*		*
Executive Directors			
Sir Terry Leahy	*		

<sup>(</sup>a) Mr E M Davies was appointed to the Board and the Nominations Committee and Audit Committee on 7 July 2003.

From 2 April 2004, Mr D E Reid became Chairman of the Nominations Committee.

<sup>(</sup>b) Mr K J Hydon was appointed to the Board and the Nominations Committee and Audit Committee on 23 February 2004.

<sup>(</sup>c) Mr J A Gardiner and Sir Terry Leahy attended the Remuneration Committee meetings by invitation.

<sup>(</sup>d) Mr J A Gardiner and Mr AT Higginson attended the Audit Committee meetings by invitation.

# REPORT OF THE DIRECTORS ON REMUNERATION

**THE REMUNERATION COMMITTEE** The Remuneration Committee is governed by formal Terms of Reference agreed by the Board and is composed entirely of independent Non-executive Directors. No member of the Remuneration Committee has any personal financial interest, other than as a shareholder, in the matters to be decided, and no day-to-day involvement in running the business of Tesco.

The remuneration packages, including contract periods, of Executive Directors, are determined by the Remuneration Committee (the Committee). The Committee comprised Mr C L Allen (Chairman of the Committee), Dr H Einsmann, Mr G F Pimlott and Mr R F Chase who are all independent Non-executive Directors. The Committee met on nine occasions during the year.

For the year ended 28 February 2004, Mr R S Ager was Secretary to the Committee and attended the meetings. From March 2004, this role was undertaken by the new Company Secretary, Ms L Neville-Rolfe. Mr J A Gardiner, Non-executive Chairman of the Group until 2 April 2004, and Sir Terry Leahy, Chief Executive of the Group, both attended the meetings at the invitation of the Committee. However, Directors do not attend the meetings when their own remuneration is being discussed. The Committee is supported by Mrs C M Chapman, Human Resources Director of Tesco Stores Ltd, and has appointed Deloitte & Touche LLP as an external, independent advisor, Deloitte & Touche LLP also provided advisory services in respect of Corporate tax planning, share schemes, pensions and international taxation to the Group during the year:

**DIRECTORS' REMUNERATION POLICY** The Committee applies the following remuneration policy to all Executive Directors.

Business success in a retail environment depends on the talents of the key team, but outstanding success comes from teamwork. Building and retaining that team at senior levels within Tesco is vital to success. The remuneration strategy for Executive Directors and other key executives has been tailored to emphasise the delivery of strong year-on-year earnings growth whilst at the same time ensuring efficient use of capital over the long-term, by providing executives with a significant proportion of performance-related remuneration delivered in Tesco shares over extended timescales.

The Remuneration Committee has conducted a review of Executive Directors' remuneration to ensure that this continues to support the business objectives of strong financial progression and improvements in shareholder returns. As a result of this year's review, a number of changes have been proposed to the short and long-term incentives which, subject to shareholder approval, will take effect in the year ending February 2005.

No changes have been made to basic pay policy. A summary of the policy is set out below. Further details of the current arrangements and proposed changes are provided in the following sections.

Our executive remuneration policy will then combine the following key elements:

- Basic salaries based on the responsibilities, skills and experience of the individual against a benchmark determined by reference to other major FTSE 100 companies and other large retailers.
- Annual bonuses based on achieving stretching Earnings Per Share (EPS) growth targets and specific corporate objectives. Annual bonuses are paid part in cash and part in shares with a compulsory deferral of the share-based bonus for three years. The share element is also subject to a measure of relative performance using an assessment of value delivered to shareholders compared to other global food retailers. This combination will replace the existing annual bonus plan. Further details are provided below.
- Awards of performance shares based on stretching threeyear Return On Capital Employed (ROCE) targets. The award is over shares which must be held for four years in total. This will replace the existing longer-term bonus based on EPS. Further details are provided below.
- In normal practice, Executive Directors would be expected to build and hold a shareholding with a value at least equal to their basic salary; full participation in the Performance Share Plan is conditional upon meeting this target.
- Participation in the share option schemes requiring sustained growth in EPS.
- · All Executive Directors will have 12 month notice periods.

In line with the Combined Code on Corporate Governance, the Committee also ensures that the remuneration relationship between the Main Board and Senior Executives of the company below this level is appropriate. In particular, any exceptional salary arrangements or award of share options for Senior Executives are to be advised to the Committee.

**TOTAL REMUNERATION** The total remuneration levels of Executive Directors are normally reviewed annually by the Committee, having regard to competitive market practice in the retail sector and in the context of the FTSE 100 companies, which are of a comparable size to Tesco. As part of the review process, the Committee has access to, and makes use of, external independent remuneration surveys.

# REPORT OF THE DIRECTORS ON REMUNERATION CONTINUED

In the current year, the total remuneration package of Executive Directors comprised the following elements:

- base salary;
- short and long-term performance-related share awards via the Executive Incentive Scheme;
- performance-related share option awards via the Executive Share Option Scheme;
- benefits (which comprise car benefits, life assurance, disability and health insurance);
- pensions; and
- profit share (on the same terms as other UK employees).

In addition to the above elements of remuneration, Executive Directors who have completed one year's service are also eligible to participate in the company's all-employee savings related share option scheme (SAYE), and Buy As You Earn (BAYE) on the same terms as all other UK employees.

Subject to shareholder approval being received at the Annual General Meeting (AGM), changes will be made to the short and long-term incentive arrangements as set out in the following sections.

The Committee considers that a significant proportion of total remuneration should be performance-related and at risk of forfeiture. In addition, performance-related rewards should be delivered partly in shares to closely align the interests of shareholders and executives. In all cases, base salary currently constitutes approximately one-third of the total annual cash and share incentive opportunity for Executive Directors. In determining the balance between the fixed and variable elements of the Executive Directors' remuneration packages, the Committee has regard to market practice.

All awards made to Executive Directors under the Executive Incentive Scheme and all options granted under the Executive Share Option Scheme are subject to the satisfaction of performance conditions, which are explained below. The Committee regularly reviews these performance conditions and considers that the proposed mix of performance conditions best supports the Group's business strategy and provides a set of broad-based and robust measures of management's effort and success in creating shareholder value.

Tesco recognises that its Executive Directors are likely to be invited to become Non-executive directors of other companies and that such Non-executive duties can broaden experience and knowledge, which will benefit Tesco. Therefore, Executive Directors are, subject to approval by the Board, allowed to

accept Non-executive appointments and retain the fees received, provided that these appointments are not likely to lead to conflicts of interest.

**COMPLIANCE** The Committee is constituted and operated throughout the period in accordance with the principles outlined in the Listing Rules of the Financial Services Authority derived from Schedule A of the Combined Code. Following an assessment of the principles of Schedule B of the Revised Combined Code, the Committee has taken steps to ensure compliance. These steps, most notably changes to service contracts, are detailed on page 16. In framing the remuneration policy, full consideration has been given to the best practice provisions set out in Schedule B, annexed to the Listing Rules. The auditor's report set out on page 25, covers the disclosures referred to in this report that are specified for audit by the Financial Services Authority. This report also complies with disclosures required by the Director Remuneration Report Regulations 2002. Details of Directors' emoluments and interests, including executive and savings-related share options, are set out on pages 17 to 23.

The following summarises the remuneration packages for Executive Directors. Copies of the Executive Directors' contracts of employment are available for inspection by shareholders at the AGM or as required.

**EXECUTIVE INCENTIVE SCHEME** The company operates a performance-related incentive scheme designed to provide a competitive level of reward. Awards under the scheme are delivered in shares to further align the interests of Executive Directors and shareholders.

The Committee sets performance targets annually for the incentive scheme for each of the criteria noted below, confirms achievement of performance and awards to be made under the scheme and directs the general administration of the scheme. The Executive Committee has adopted a policy of extending executive incentive schemes to a wider body of senior executives within the Group using similar measures.

Under the current system, long-term share bonuses are awarded annually for each of the Executive Directors, the maximum long-term share bonus is equivalent to 75% of salary. The long-term bonus is based on a combination of the following performance conditions:

I The achievement of targets set each year for growth in EPS over that financial year is the basis for 77% of the award. EPS has been chosen to reflect the core focus of the Group on continuous and sustainable earnings growth.

- An assessment of total shareholder return is the basis for 15% of the award. The total shareholder return (share price growth and dividend performance) of the company at the end of the year, taking into account performance over the previous three and five years, is compared to the total shareholder return of a selected peer group of UK and International companies, comprising Ahold, Carrefour, Metro, Safeway plc (UK), Safeway Inc. (US), J Sainsbury and Target (US). Total shareholder return has been chosen as it is a clear indicator of the value created for shareholders. The Committee considers a comparator group comprising large international food retailers as the most appropriate basis for assessing relative performance.
- **3** An assessment of the progress towards the achievement of specific strategic corporate goals is the basis for 8% of the award.

Shares awarded have to be held for a period of four years, conditional upon continuous service with the company. The share equivalent of dividends, which would have been paid on the shares, is added to the award during the deferral period.

Short-term share bonuses are awarded annually to each of the Executive Directors, the maximum short-term bonus payable is equivalent to 75% of salary. The bonus is based on a combination of the following performance conditions:

- I The achievement of targets set each year for growth in EPS over the relevant financial year is the basis for 77% of the award.
- 2 An assessment of achievement against specific strategic corporate goals is the basis for 23% of the award.

The bonus can be augmented by 50% if the participants elect for the trustees of the scheme to retain the shares awarded for a minimum period of two years, conditional upon continuous service with the company. The share equivalent of dividends, which would have been paid on the shares, is added to the award during the deferral period.

The Executive Directors may choose to further extend the holding period for both the short and long-term shares by a further three years in each case. During this holding period, the shares held are increased by 12.5% at the beginning of each year, based on the scheme shares held and are conditional upon continuous employment with the company. This holding period may be extended subject to personal shareholding targets set by the Committee, equivalent to shares to the value of one times' salary, being met by the Executive Directors.

In respect of the current year, the awards were long-term 75% and short-term 75% of salary for each Executive Director. Mr D E Reid was awarded £430,000, as part of a special bonus in respect of the development of the Group's international business. This amount has been sacrificed in return for pension augmentation. Mr J Gildersleeve and Mr R S Ager were awarded bonuses of £150,000 each, which have been sacrificed for pension augmentation.

In addition to providing the opportunity to earn greater rewards for superior performance, the Executive Incentive Scheme further aligns the interests of shareholders and Executive Directors by helping them to build up a shareholding in Tesco.

As outlined in the Directors' Remuneration Policy section on page 13, the executive incentive arrangements will be restructured during the financial year ending February 2005 to increase the link between rewards received and Tesco's longer-term financial goals.

Annual performance will remain a key driver of the rebalanced arrangements, with the annual bonus structure being retained. The bonus will be delivered part in cash (which cannot be deferred) and part in Tesco shares, receipt of which will be deferred and conditional upon continuous employment with the company. The deferral period will now be compulsory and will be extended from two to three years.

The maximum awards that can be made will be 100% of salary under the cash bonus and 75% of salary under the deferred shares element. The deferred share award will no longer be increased by any matching awards during the deferral period.

The bonus will continue to be subject to stretching performance targets based on earnings per share growth and strategic objectives and in the case of the deferred share element, a measure of TSR as well, on a similar basis as the existing incentives.

Participants will also be eligible to receive an award under the proposed Performance Share Plan (PSP), the level of which will be determined in relation to the achievement of ROCE objectives. This plan will replace the existing long-term incentive arrangements.

Awards will be made over shares equal to 75% of salary. Awards will vest on a sliding scale according to the achievement of the ROCE targets measured over three years. The deferred shares must then be retained for a further 12 months.

The proposed vesting schedule for PSP awards has been based on the company's targets for the next five years regarding the efficient use of capital. Awards will vest on a straight-line basis;

# REPORT OF THE DIRECTORS ON REMUNERATION CONTINUED

only 25% of the award will vest for baseline performance. The maximum 100% of the award will vest for outstanding performance (ROCE improving to 11.5% over the next three years). The Remuneration Committee believes that this combination of robust annual EPS and ROCE targets, that are both challenging and appropriate, provide a sound framework for aligning executive interests with those of shareholders. The rebalanced executive incentive arrangements will ensure continued emphasis on strong annual performance combined with long-term executive share ownership, with a better link between the incentives received and shareholder value delivered.

**SHARE OPTIONS** Executive Directors are included in Executive Share Option Schemes (ESOS). Executive options granted since 2000 may only be exercised subject to the achievement of EPS growth of at least RPI plus 9% over three years.

The 1994 Executive Share Option Scheme and the 1994 International Executive Share Option Scheme are due to expire during 2004. It is proposed that the two existing schemes and the 1996 Tesco Unapproved Executive Share Option Scheme be replaced with one new discretionary share option scheme. The key features of the current share option schemes will be retained and there will be no retesting of performance.

Share options are an important part of the incentive framework for senior management of Tesco, and forthcoming accounting changes are being fully evaluated. In the meantime, the Committee considers the continuation of share option plans to be in the best interests of shareholders.

**SAYE** Since 1981, the Group has operated an Inland Revenue approved savings-related share option scheme for the benefit of employees including Executive Directors.

Under this scheme, employees save on a four-weekly basis via a bank/building society, with an option to buy shares in Tesco PLC at the end of a three or five-year period, at a discount of up to 20% of the market value. There are no performance conditions attached to SAYE options.

**SHARES IN SUCCESS** Since March 2002 the Group has operated a UK profit-sharing scheme (Shares in Success) for the benefit of employees, including Executive Directors. The scheme is available to employees with at least one year's service at the Group's year end. Shares in the company are allocated to participants in the scheme on a pro-rata basis to base salary earned, up to Inland Revenue approved limits (currently £3,000 per annum). The amount of profit allocated to the scheme is determined by the Board, taking account of company performance.

**BAYE** Since January 2002, the Group has operated the partnership shares element of an Inland Revenue approved share investment plan for the benefit of employees, including Executive Directors. Under this scheme, employees save four-weekly to buy shares at market value in Tesco PLC.

**PENSIONS** Executive Directors are members of the Tesco PLC Pension Scheme which provides a pension of up to two-thirds of base salary on retirement, normally at the age of 60, dependent upon service. The scheme also provides for dependants' pensions and lump sums on death in service. The scheme is a defined benefit pension scheme, which is approved by the Inland Revenue.

**SERVICE AGREEMENTS** In response to shareholder feedback and in line with best practice, the Committee has reviewed Executive Director Service Agreements.

It is proposed that Sir Terry Leahy, Mr P A Clarke, Mr A T Higginson, Mr T J R Mason and Mr D T Potts will have new service agreements with entitlement to notice of I2 months by the company and six months' notice by the Executive. Mr R W P Brasher, who was appointed on I5 March 2004 has the same service agreement.

If an Executive Director's employment is terminated (other than pursuant to the notice provisions in the service agreement or by reason of resignation or unacceptable performance or conduct) the company will pay, by way of liquidated damages, a sum equal to one year's salary and one year's average annual bonus (calculated as the average of the two most recent financial years). The termination payment is subject to the Executive Director entering into restrictive covenants, to apply for a sixmonth period after such termination, so as to protect the goodwill of the business.

The company will apply mitigation to termination payments, whilst reflecting its policy of rewarding loyalty and recognising long service. Payments will cease on the date the Executive Director starts alternative employment.

If the termination occurs within one year of retirement, the termination payment would be reduced accordingly.

The Committee has agreed that, in future, new appointments of Executive Directors will normally be on a notice period of 12 months. The Committee reserves the right to vary this period to 24 months for the initial period of appointment and for the notice period to then revert to 12 months.

**NON-EXECUTIVE DIRECTORS** The remuneration of the Non-executive Directors is determined by the Board as a whole, on the recommendation of the Executive Committee, after considering external market research.

Non-executive Directors have letters of appointment, and their appointment can be terminated by either party without notice. Each appointment is subject to review every three years. Non-executive Directors receive a basic fee plus an additional sum in respect of committee membership. To reflect their additional responsibilities, supplementary fees are also paid to Non-executives who chair committees and to the senior Non-executive Director. Mr D E Reid has the benefit of the use of a company car.

**PERFORMANCE GRAPH** The graph highlights the Group's total shareholder return performance (i.e. share price movements plus dividends reinvested) over the last five financial years, relative to the FTSE 100 index of companies. This index has been selected to provide an established and broad-based comparator group of retail and non-retail companies of similar scale to Tesco, against which the Group's TSR performance can be measured.



TSR is the notional return from a stock or index based on share price movements and declared dividends

Tables I to 6 are audited information.

TABLE I Directors' emoluments

	Fixed	emoluments	Per	Performance-related emoluments			Total
	Salary £000	Benefits £000	Profit-sharing £000	Short-term £000	Long-term £000	Total 2004 £000	2003 £000
Mr J A Gardiner	396	35	-	-	-	431	427
Sir Terry Leahy	955	36	3	1,091	892	2,977	2,838
Mr D E Reid (c)	691	89	3	821	1,120	2,724	2,610
Mr R S Ager (b)	463	37	3	679	452	1,634	1,425
Mr C L Allen	47	_	_	_	_	47	41
Mr R F Chase	49	_	_	_	_	49	28
Mr P A Clarke	531	65	3	619	439	1,657	1,431
Mr E M Davies (a)	28	_	_	_	_	28	_
Dr H Einsmann	44	_	_	_	_	44	36
Mr J Gildersleeve (b)	614	96	3	851	597	2,161	1,928
Mr A T Higginson	538	37	3	619	462	1,659	1,513
Mr K J Hydon (a)	I	_	_	_	_	1	_
MrT J R Mason	538	12	3	619	509	1,681	1,561
Mrs V Morali	44	_	_	_	_	44	36
Mr G F Pimlott	72	_	_	_	_	72	59
Mr DT Potts	531	34	3	619	474	1,661	1,442
	5,542	441	24	5,918	4,945	16,870	15,375

<sup>(</sup>a) Appointed during the year.

<sup>(</sup>b) Retired from the Tesco Group in March 2004, Mr R S Ager and Mr J Gildersleeve were awarded bonuses of £150,000 each, which have been sacrificed in return for pension augmentation.

<sup>(</sup>c) Mr D E Reid has sacrificed an amount of £430,000 from his long-term bonus relating to overseas business growth in return for pension augmentation. Mr D E Reid resigned as an Executive Director in December 2003 and was appointed Non-executive Chairman in April 2004. The performance criteria set out on pages 14 to 16 is audited information.

# REPORT OF THE DIRECTORS ON REMUNERATION CONTINUED

TABLE 2 Gains made on share options

			Ν	umber of share	es at exercise p	orice (pence)			Va	lue realisable
	70.0	98.3	151.7	176.7	178.0	205.0	Total	Price at exercise (pence)	2004 £000	2003 £000
Sir Terry Leahy	-	523,728	-	-	-	-	523,728	214.75	610	2,422
Mr D E Reid	11,427	223,728	601,305	_	_		836,460	241.30	879	_
Mr R S Ager	_	_	_	_	_	_	_	_	_	_
Mr P A Clarke	_	_	_	_	_	_	_	_	_	_
Mr J Gildersleeve	_	122,034	_	_	_	_	122,034	214.75	142	_
Mr A T Higginson	_	_	_	_	_	_	_	_	_	_
MrT J R Mason*	_	_	198,669	18,000	15,000	9,888	241,557	244.00	209	_
Mr DT Potts	_	_	_	_	_	_	_	_	-	_
Date of grant	10.06.1997	307.1999	07.10.2000	21.05.2001	28.01.2002	26.06.2003				

<sup>\*</sup> Includes Mrs F M Mason

The value realisable from shares acquired on exercise is the difference between the fair market value at exercise and the exercise price of the options, although the shares may have been retained. Where individual Directors exercised options on different dates, the price at exercise shown represents an average of the prices on these dates weighted to the number of options exercised. In the case of Mr D E Reid, all of the options at 70.0p were exercised at 59.7p as targets related to growth in earnings per share in accordance with ABI guidelines, have been achieved. The share price at 28 February 2004 was 257.5p. The share price during the 53 weeks to 28 February 2004 ranged from 159.0p to 262.0p.

The performance criteria for share options set out on page 16 is audited information.

TABLE 3 Pension details of the Directors

							Transfer	Transfer	
					Increase	Transfer	value	value	
			Total	Increase	in accrued	value	of total	of total	Increase
			accrued	in accrued	pension	of previous	accrued	accrued	in transfer
	Age at	Years of	pension at	pension	during the	column at	pension at	pension at	value less
	28 February	company	28 February	during the	year (net of	28 February	22 February	28 February	Directors'
	2004	service	2004 (a)	year	inflation)	2004	2003	2004	contributions
			£000	£000	£000	£000	£000	£000	£000
Sir Terry Leahy (b)	48	25	433	50	39	471	2,554	3,801	1,247
Mr D E Reid (c)	57	19	409	38	27	1,531	5,273	8,010	2,737
Mr R S Ager (e)	58	18	287	30	23	390	3,910	4,844	934
Mr P A Clarke	43	29	200	31	26	191	941	1,447	506
Mr J Gildersleeve (e)	59	39	404	34	23	423	6,113	7,273	1,160
Mr A T Higginson (d)	46	6	112	25	22	181	545	908	363
MrT J R Mason	46	22	223	26	20	163	1,204	1,802	598
Mr DT Potts	46	31	222	34	29	238	1,197	1,833	636

<sup>(</sup>a) The accrued pension is that which would be paid annually on retirement at 60, based on service to 28 February 2004.

All transfer values have been calculated in accordance with Actuarial Guidance Note GNII.

<sup>(</sup>b) SirTerry Leahy is entitled to retire at any age from 57 to 60 inclusive, with an immediate pension of two-thirds of base salary. Part of his pension may be provided on an unfunded basis within a separate unapproved arrangement.

<sup>(</sup>c) Mr D E Reid retired early on 31 December 2003. The accrued total pension shown is his pension immediately after retirement. In addition, Mr D E Reid sacrificed £430,000 of a bonus payment in return for pension augmentation.

This pension augmentation has been taken into account for the accrued pension and transfer values at 28 February 2004.

<sup>(</sup>d) Part of Mr AT Higginson's benefits, in respect of pensionable earnings in excess of the earnings limit imposed by the Finance Act 1989, are provided on an unfunded basis within a separate unapproved arrangement.

<sup>(</sup>e) As disclosed in Table 1, Mr R S Ager and Mr J Gildersleeve each sacrificed £150,000 of bonus for pension augmentation. The actual augmentations took place after 28 February 2004 and are therefore not included in the table above.

TABLE 4 Share options held by Directors and not exercised at 28 February 2004

Executive share option	schemes (1984)	), (1994) and (1996)	)		Number o	f shares at exercis	e price (pence)			
	104.0	151.7(a)	176.7	164.0	178.0	179.4	173.0	Sub-tota		
Sir Terry Leahy	248,256	120,660	_	126,832	_	_	228,901	724,649		
Mr D E Reid	_	_	_	90,245	_	425,827	117,920	633,992		
Mr R S Ager	_	299,904	89,433	26,831	149,171	_	36,994	602,333		
Mr P A Clarke	_	_	_	29,946	146,991	_	277,170	454,107		
Mr J Gildersleeve	_	504,999	150,564	56,100	364,092	_	73,988	1,149,743		
Mr A T Higginson	_	_	373,584	63,415	_	_	76,301	513,300		
MrT J R Mason	_	_	149,076	63,415	255,796	_	87,861	556,148		
Mr DT Potts	_	_	_	38,756	288,730	_	199,827	527,313		
Date exercisable	13.10.1998	07.10.2000	21.05.2001	30.09.2001	28.01.2002	24.05.2002	30.11.2002			
			Number of shares at exercise price (pence)							
		Sub-total b/f	209.5	205.0	247.0	259.0	197.5(b)	Total		
Sir Terry Leahy		724,649	17,673	780,487	647,773	642,471	939,747	3,752,800		
Mr D E Reid		633,992	_	604,878	502,024	498,069	707,848	2,946,811		
Mr R S Ager		602,333	182,528	390,243	323,886	321,236	455,696	2,275,922		
Mr P A Clarke		454,107	77,683	360,975	299,595	328,185	501,266	2,021,811		
Mr J Gildersleeve		1,149,743	_	517,073	429,149	425,483	604,557	3,126,005		
Mr A T Higginson		513,300	_	419,512	348,178	358,301	523,544	2,162,835		
MrT J R Mason		556,148	_	419,512	359,678	373,451	540,494	2,249,283		
Mr DT Potts		527,313	_	360,975	299,595	328,185	501,266	2,017,334		
Date exercisable			20.04.2003	26.06.2003	26.04.2004	15.04.2005	14.04.2006			

<sup>(</sup>a) Date of expiry is seven years from date exercisable, with the exception of the 151.7p options which expire four years from date exercisable.

The performance criteria for share options set out on page 16 is audited information.

TABLE 5 Share options held by Directors and not exercised at 28 February 2004

		,					
Savings-related share option s	cheme (1981)		Nu	mber of shares			Value realisable
	As at 23 Feb 2003	Granted(a)	Exercised	As at 28 Feb 2004	Exercise price pence	2004 £000	2003 £000
Sir Terry Leahy	7,676	1,625	-	9,301	151.0-198.0	_	_
Mr D E Reid	5,260	_	_	5,260	151.0-198.0	_	3
Mr R S Ager	10,573	946	4,963	6,556	151.0-198.0	5	_
Mr P A Clarke	9,164	1,625	1,488	9,301	151.0-198.0	2	2
Mr J Gildersleeve	5,127	_	_	5,127	151.0-198.0	_	4
Mr A T Higginson	7,676	1,625	_	9,301	151.0-198.0	_	_
MrT J R Mason	10,745	1,625	_	12,370	151.0-198.0	_	23
Mr D T Potts	5,441	1,625	_	7,066	159.0-198.0	_	_

<sup>(</sup>a) Options granted include new family interests that fall to be reported during the year.

The subscription price for options granted during the year under the savings-related share option scheme was 195.0p and the options mature in either 2007 (three-year scheme) or 2009 (five-year scheme). The mid-market price at the date of the grant was 238.5p. The shares relating to options exercised in the year were all retained.

<sup>(</sup>b) Options granted in the year (Mid-market price on date of grant 202.75p).

# REPORT OF THE DIRECTORS ON REMUNERATION CONTINUED

TABLE 6 Directors' interests in the long-term incentive plan

	6.4	Α	No of shares at	Classic	Cl	No of shares at	Value	Mark's -	MMP on
Name	Cycle ending	Award date	22 Feb 2003	Shares awarded	Shares vested	28 Feb 2004	vested £000	Vesting date	vesting (p)
Sir Terry Leahy	2004	13.05.97	103,576	16,577	120,153	_	303	24.02.04	252.38
	2004	16.04.99	150,180	24,035	174,215	_	440	24.02.04	252.38
	2004	08.05.00	88,975	2,772	_	91,747	_	08.05.04	_
	2004	10.04.02	338,137	10,534	_	348,671	_	10.04.04	_
	2005	11.05.98	68,554	10,971	_	79,525	_	11.05.05	_
	2005	08.05.00	156,712	25,080	_	181,792	_	08.05.05	_
	2005	11.04.01	145,189	4,523	_	149,712	_	11.04.05	_
	2005	09.04.03	_	523,938	_	523,938	_	09.04.05	_
	2006	16.04.99	82,922	13,271	_	96,193	_	16.04.06	_
	2006	11.04.01	101,628	16,263	_	117,891	_	11.04.06	_
	2006	10.04.02	223,707	6,970	_	230,677	_	10.04.06	_
	2007	09.04.03	_	329,887	_	329,887	_	09.04.07	_
Mr D E Reid	2004	13.05.97	95,284	15,249	110,533	_	283	05.01.04	256.38
	2004	16.04.99	135,157	21,630	156,787	_	402	05.01.04	256.38
	2004	08.05.00	75,010	2,336	77,346	_	198	05.01.04	256.38
	2004	10.04.02	262,137	8,165	270,302	_	693	05.01.04	256.38
	2005	11.05.98	62,995	10,082	73,077	_	187	05.01.04	256.38
	2005	08.05.00	132,113	21,142	153,255	_	393	05.01.04	256.38
	2005	11.04.01	112,523	3,506	116,029	_	297	05.01.04	256.38
	2005	09.04.03	_	394,647	394,647	_	1,012	05.01.04	256.38
	2006	16.04.99	74,629	11,943	86,572	_	222	05.01.04	256.38
	2006	11.04.01	78,762	12,602	91,364	_	234	05.01.04	256.38
	2006	10.04.02	173,427	5,403	178,830	_	458	05.01.04	256.38
	2007	09.04.03	_	248,480	248,480	_	637	05.01.04	256.38
Mr R S Ager	2004	13.05.97	70,425	11,270	81,695	_	206	24.02.04	252.38
	2004	16.04.99	95,636	15,303	110,939	_	280	24.02.04	252.38
	2004	08.05.00	50,404	1,570	_	51,974	_	08.05.04	_
	2004	10.04.02	169,067	5,266	_	174,333	_	10.04.04	_
	2005	11.05.98	46,581	7,453	_	54,034	_	11.05.05	_
	2005	08.05.00	88,775	14,207	_	102,982	_	08.05.05	_
	2005	11.04.01	72,593	2,261	_	74,854	_	11.04.05	_
	2005	09.04.03	_	254,064	_	254,064	_	09.04.05	_
	2006	16.04.99	52,807	8,450	_	61,257	_	16.04.06	_
	2006	11.04.01	50,812	8,130	_	58,942	_	11.04.06	_
	2006	10.04.02	111,853	3,485	_	115,338	_	10.04.06	_
	2007	09.04.03	-	159,966	_	159,966	_	09.04.07	_
Date of award			13.05.97	11.05.98	16.04.99	08.05.00	11.04.01	10.04.02	09.04.03
Award price (p)			126.83	186.66	168.83	174.00	259.25	248.00	197.25

TABLE 6 Directors' interests in the long-term incentive plan continued

Name	Cycle ending	Award date	No of shares at 22 Feb 2003	Shares awarded	Shares vested	No of shares at 28 Feb 2004	Value vested £000	Vesting date	MMP on vesting (p)
Mr P A Clarke	2004	13.05.97	30,028	4,805	34,833	-	88	24.02.04	252.38
	2004	08.05.00	36,573	1,139	_	37,712	_	08.05.04	_
	2004	11.04.01	47,001	_	47,001	_	94	09.04.03	199.50
	2004	10.04.02	172,727	5,380	_	178,107	_	10.04.04	_
	2005	11.05.98	20,443	3,271	_	23,714	_	11.05.05	_
	2005	08.05.00	57,352	9,176	_	66,528	_	08.05.05	_
	2005	11.04.01	67,149	2,092	_	69,241	_	11.04.05	_
	2005	09.04.03	_	279,469	_	279,469	_	09.04.05	_
	2006	16.04.99	18,570	_	18,570	_	37	09.04.03	199.50
	2006	10.04.02	114,274	3,560	_	117,834	_	10.04.06	_
	2007	09.04.03	_	175,962	_	175,962	_	09.04.07	_
Mr J Gildersleeve	2004	13.05.97	90,104	14,421	104,525	_	264	24.02.04	252.38
	2004	16.04.99	124,618	19,943	144,561	_	365	24.02.04	252.38
	2004	08.05.00	67,162	2,092	_	69,254	_	08.05.04	_
	2004	10.04.02	223,934	6,975	_	230,909	_	10.04.04	_
	2005	11.05.98	59,551	9,529	_	69,080	_	11.05.05	_
	2005	08.05.00	118,293	18,929	_	137,222	_	08.05.05	_
	2005	11.04.01	96,189	2,996	_	99,185	_	11.04.05	_
	2005	09.04.03	_	337,058	_	337,058	_	09.04.05	_
	2006	16.04.99	68,810	11,012	_	79,822	_	16.04.06	_
	2006	11.04.01	67,327	10,774	_	78,101	_	11.04.06	_
	2006	10.04.02	148,152	4,615	_	152,767	_	10.04.06	_
	2007	09.04.03	_	212,222	_	212,222	_	09.04.07	_
Mr A T Higginson	2004	16.04.99	93,791	15,009	108,800	_	275	24.02.04	252.38
	2004	08.05.00	51,734	1,611	_	53,345	_	08.05.04	_
	2004	10.04.02	188,576	5,874	_	194,450	_	10.04.04	_
	2005	11.04.01	78,039	2,431	_	80,470	_	11.04.05	_
	2005	09.04.03	_	291,891	_	291,891	_	09.04.05	_
	2006	16.04.99	51,789	8,287	_	60,076	_	16.04.06	_
	2006	11.04.01	54,626	8,740	_	63,366	_	11.04.06	_
	2006	10.04.02	124,759	3,887	_	128,646	_	10.04.06	_
	2007	09.04.03	_	183,784	_	183,784	_	09.04.07	_

# REPORT OF THE DIRECTORS ON REMUNERATION CONTINUED

TABLE 6 Directors' interests in the long-term incentive plan continued

Name	Cycle ending	Award date	No of shares at 22 Feb 2003	Shares awarded	Shares vested	No of shares at 28 Feb 2004	Value vested £000	Vesting date	MMP on vesting (p)
MrT J R Mason	2004	13.05.97	57,994	9,281	67,275	-	170	24.02.04	252.38
	2004	16.04.99	92,479	14,799	107,278	-	271	24.02.04	252.38
	2004	08.05.00	51,734	1,611	_	53,345	_	08.05.04	_
	2004	10.04.02	188,576	5,874	_	194,450	_	10.04.04	_
	2005	11.05.98	43,009	6,883	_	49,892	_	11.05.05	_
	2005	08.05.00	91,118	14,580	_	105,698	_	08.05.05	_
	2005	11.04.01	78,039	2,431	_	80,470	_	11.04.05	_
	2005	09.04.03	_	291,891	_	291,891	_	09.04.05	_
	2006	16.04.99	51,063	8,171	_	59,234	_	16.04.06	_
	2006	11.04.01	54,626	8,730	_	63,356	_	11.04.06	_
	2006	10.04.02	124,759	3,887	_	128,646	_	10.04.06	_
	2007	09.04.03	_	183,784	_	183,784	_	09.04.07	_
Mr DT Potts	2004	13.05.97	33,136	5,303	38,439	_	97	24.02.04	252.38
	2004	16.04.99	48,325	7,733	56,058	_	141	24.02.04	252.38
	2004	08.05.00	39,897	1,242	_	41,139	_	08.05.04	_
	2004	10.04.02	172,727	5,380	_	178,107	_	10.04.04	_
	2005	11.05.98	28,200	4,513	_	32,713	_	11.05.05	_
	2005	08.05.00	70,272	11,244	_	81,516	_	08.05.05	_
	2005	11.04.01	67,149	2,092	_	69,241	_	11.04.05	_
	2005	09.04.03	_	279,469	_	279,469	_	09.04.05	_
	2006	16.04.99	25,497	4,080	_	29,577	_	16.04.06	_
	2006	11.04.01	47,001	7,519	_	54,520	_	11.04.06	_
	2006	10.04.02	114,274	3,560	_	117,834	_	10.04.06	_
	2007	09.04.03	_	175,962	_	175,962	_	09.04.07	_

The Mid-Market Price (MMP) on the date of award (09.04.03) was 199.50p.

Long-Term awards from 2001 are classed as four year cycles as no election for enhancement is possible yet. Short-Term matching award for 2002 is classed as a two year cycle as no election for enhancement is possible yet.

Long-Term awards can be enhanced from the 4th year, extending the cycle to seven years.

Short-Term matching awards can be enhanced from the 2nd year, extending the cycle to five years.

 TABLE 7
 Disclosable interests of the Directors, including family interests

		28 Feb 2004		22 Feb 2003
	Ordinary shares	Options to acquire ordinary shares	Ordinary shares	Options to acquire ordinary shares
Mr J A Gardiner	669,111	_	627,805	_
Sir Terry Leahy	4,915,893	3,762,101	3,754,973	3,344,457
Mr D E Reid	189,682	2,952,071	2,450,973	3,080,683
Mr R S Ager	1,971,071	2,282,478	1,448,706	1,830,799
Mr R F Chase	50,000	_	_	-
Mr P A Clarke	983,778	2,031,112	631,795	1,529,709
Mr E M Davies	2,400	_	_	-
Dr H Einsmann	92,150	_	_	_
Mr J Gildersleeve	1,829,760	3,131,132	1,272,629	2,648,609
Mr A T Higginson	1,160,023	2,172,136	679,897	1,646,967
Mr K J Hydon	30,093	_	_	_
MrT J R Mason	1,519,084	2,261,653	1,087,172	1,961,091
Mr G F Pimlott	33,418	_	32,529	_
Mr D T Potts	1,250,463	2,024,400	774,912	1,521,509

Options to acquire ordinary shares shown above comprise options under the executive share option schemes (1984), (1994), (1996) and the savings-related share option scheme (1981) (note 26).

Between 28 February 2004 and 19 April 2004, 586 shares were purchased by Executive Directors as part of the Partnership Share Plan (BAYE) operated by the Group.

The ordinary shares include shares held as part of incentive plans shown in table 6.

# DIRECTORS' RESPONSIBILITIES FOR THE PREPARATION OF THE FINANCIAL STATEMENTS

The Directors are required by the Companies Act 1985 to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and the Group as at the end of the financial year and of the profit or loss for the financial year.

The Directors consider that in preparing the financial statements on pages 26 to 55 the company and Group have used appropriate accounting policies, consistently applied and supported by reasonable and prudent judgements and estimates, and that all accounting standards which they consider to be applicable have been followed.

The Directors have responsibility for ensuring that the company and Group keep accounting records which disclose, with reasonable accuracy at any time, the financial position of the company and Group and which enable them to ensure that the financial statements comply with the Companies Act 1985.

The Directors are responsible for the maintenance and integrity of the Annual Review and Summary Financial Statement and Annual Report and Financial Statements published on the Group's Corporate website. Legislation in the UK concerning the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The Directors have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the Group and to prevent and detect fraud and other irregularities.

# INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF TESCO PLC

We have audited the financial statements which comprise the Group profit and loss account, the balance sheets, the cash flow statement, the statement of total recognised gains and losses and the related notes which have been prepared under the historical cost convention and the accounting policies set out in the statement of accounting policies. We have also audited the disclosures required by Part 3 of Schedule 7A to the Companies Act 1985 contained in the Directors' remuneration report ('the auditable part').

### RESPECTIVE RESPONSIBILITIES OF DIRECTORS AND AUDITORS

The Directors' responsibilities for preparing the annual report, the Directors' remuneration report and the financial statements in accordance with applicable United Kingdom law and accounting standards are set out in the statement of Directors' responsibilities.

Our responsibility is to audit the financial statements and the auditable part of the Directors' remuneration report in accordance with relevant legal and regulatory requirements and United Kingdom Auditing Standards issued by the Auditing Practices Board. This report, including the opinion, has been prepared for and only for the company's members as a body in accordance with Section 235 of the Companies Act 1985 and for no other purpose. We do not, in giving this opinion, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or in to whose hands it may come save where expressly agreed by our prior consent in writing.

We report to you our opinion as to whether the financial statements give a true and fair view and whether the financial statements and the auditable part of the Directors' remuneration report have been properly prepared in accordance with the Companies Act 1985. We also report to you if, in our opinion, the Directors' report is not consistent with the financial statements, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding Directors' remuneration and transactions is not disclosed.

We read the other information contained in the annual report and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the financial statements. The other information comprises only the Directors' report, the unaudited part of the Directors' remuneration report, the Chairman's statement, the operating and financial review and the corporate governance statement.

We review whether the corporate governance statement reflects the company's compliance with the seven provisions of the Combined Code (issued in June 1998) specified for our review by the Listing Rules of the Financial Services Authority, and we report if it does not. We are not required to consider whether the Board's statements on internal control cover all risks and controls, or to form an opinion on the effectiveness of the company's or Group's corporate governance procedures or its risk and control procedures.

BASIS OF AUDIT OPINION We conducted our audit in accordance with auditing standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements and the auditable part of the Directors' remuneration report. It also includes an assessment of the significant estimates and judgements made by the Directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements and the auditable part of the Directors' remuneration report are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

#### **OPINION** In our opinion:

- · the financial statements give a true and fair view of the state of affairs of the company and the Group at 28 February 2004 and of the profit and cash flows of the Group for the year then ended;
- · the financial statements have been properly prepared in accordance with the Companies Act 1985; and
- · those parts of the Directors' remuneration report required by Part 3 of Schedule 7A to the Companies Act 1985 have been properly prepared in accordance with the Companies Act 1985.

### PricewaterhouseCoopers LLP

Chartered Accountants and Registered Auditors London 19 April 2004

# **GROUP PROFIT AND LOSS ACCOUNT**

53 weeks ended 28 February 2004

		Continuing	g operations		
		2004	Acquisitions 2004	2004	2003 restated
Sales at net selling prices	note 2	£m 33,418	£m 139	£m 33,557	28,280
		_			
Turnover including share of joint ventures		30,919	131	31,050	26,197
Less: share of joint ventures' turnover		(236)	-	(236)	(193)
Group turnover excluding value added tax	2/3	30,683	131	30,814	26,004
Operating expenses		(20.004)	(121)	(20.025)	(24.444)
- Normal operating expenses		(28,804)	(121)	(28,925)	(24,444)
- Employee profit-sharing	4	(57)		(57)	(51)
- Integration costs		(45)	-	(45)	(4)
- Goodwill amortisation	12	(48)	(4)	(52)	(21)
Operating profit	2/3	1,729	6	1,735	1,484
Share of operating profit of joint ventures and associates		97		97	70
Net loss on disposal of fixed assets		(9)		(9)	(13)
Profit on ordinary activities before interest and taxation		1,817	6	1,823	1,541
Net interest payable	8			(223)	(180)
Profit on ordinary activities before taxation	5			1,600	1,361
Underlying profit before net loss on disposal of fixed				. 700	
assets, integration costs and goodwill amortisation				1,708	1,401
Net loss on disposal of fixed assets				(9)	(13)
Integration costs				(45)	(4)
Goodwill amortisation				(52)	(21)
Goodwill amortisation in joint ventures and associates				(2)	(2)
Tax on profit on ordinary activities	9			(498)	(415)
Profit on ordinary activities after taxation				1,102	946
Minority interests				(2)	_
Profit for the financial year				1,100	946
Dividends	10			(516)	(443)
Retained profit for the financial year	25			584	503
				Pence	Pence
Earnings per share	11			15.05	13.54
Adjusted for net loss on disposal of fixed assets after taxation				0.11	0.18
Adjusted for integration costs after taxation				0.55	0.06
Adjusted for goodwill amortisation				0.74	0.32
Underlying earnings per share†	11			16.45	14.10
Diluted earnings per share	11			14.93	13.42
Adjusted for net loss on disposal of fixed assets after taxation				0.11	0.18
Adjusted for integration costs after taxation				0.54	0.06
Adjusted for goodwill amortisation				0.73	0.32
Underlying diluted earnings per share <sup>†</sup>	11			16.31	13.98
Dividend per share	10			6.84	6.20
Dividend cover (times)				2.38	2.25

Accounting policies and notes forming part of these financial statements are on pages 30 to 55.

 $<sup>^{\</sup>scriptscriptstyle\dagger}$  Excluding net loss on disposal of fixed assets, integration costs and goodwill amortisation.

# STATEMENT OF TOTAL RECOGNISED GAINS AND LOSSES

53 weeks ended 28 February 2004

		Group		Company
	2004 £m	2003 £m	2004 £m	2003 £m
Profit for the financial year	1,100	946	77	618
(Loss)/gain on foreign currency net investments	(157)	22	(2)	_
Total recognised gains and losses relating to the financial year	943	968	769	618

# **RECONCILIATION OF MOVEMENTS IN SHAREHOLDERS' FUNDS**

53 weeks ended 28 February 2004

		Group		Company
	2004 £m	2003 £m	2004 £m	2003 £m
Profit for the financial year	1,100	946	77 I	618
Dividends	(516)	(443)	(516)	(443)
	584	503	255	175
(Loss)/gain on foreign currency net investments	(157)	22	(2)	_
New share capital subscribed less expenses	844	421	869	433
Payment of dividends by shares in lieu of cash	158	40	158	40
Net addition to shareholders' funds	1,429	986	1,280	648
Opening shareholders' funds	6,516	5,530	3,257	2,609
Closing shareholders' funds	7,945	6,516	4,537	3,257

Accounting policies and notes forming part of these financial statements are on pages 30 to 55.

# **BALANCE SHEETS**

28 February 2004

				Group		Company
		20		2003	2004	2003
	note	£m	im £m	£m	£m	£m
Fixed assets						
Intangible assets	12	9	65	890	-	
Tangible assets	13	14,0	94	12,828	-	_
Investments	14		34	59	9,077	7,820
Investments in joint ventures	14					
Share of gross assets		2,006	1,708		-	_
Less: share of gross liabilities		(1,712)	(1,459)		-	-
Goodwill		15	17		-	-
		3	)9	266	143	158
Investments in associates	14		21	18	-	-
		15,4	23	14,061	9,220	7,978
Current assets						
Stocks	15	1,1	99	1,140	_	_
Debtors	16	8	40	662	1,624	1,012
Investments	17	4	30	239	99	_
Cash at bank and in hand		6	70	399	_	_
		3,1	39	2,440	1,723	1,012
Creditors:						
falling due within one year	18	(5,6	18)	(5,372)	(2,456)	(1,961)
Net current liabilities		(2,4	79)	(2,932)	(733)	(949)
Total assets less current liabilities		12,9	14	11,129	8,487	7,029
Creditors:						
falling due after more than one year	19	(4,3	68)	(4,049)	(3,950)	(3,772)
Provisions for liabilities and charges	22	(5	36)	(521)	-	-
Net assets		7,9	90	6,559	4,537	3,257
Capital and reserves						
Called up share capital	24	3	34	362	384	362
Share premium account	25	3,4	70	2,465	3,470	2,465
Other reserves	25		40	40	-	_
Profit and loss account	25	4,0	51	3,649	683	430
Equity shareholders' funds		7,9	45	6,516	4,537	3,257
Minority interests			15	43	_	_
Total capital employed		7,9	90	6,559	4,537	3,257

Accounting policies and notes forming part of these financial statements are on pages 30 to 55.

# Terry Leahy

Andrew Higginson

Directors

Financial statements approved by the Board on 19 April 2004.

# **GROUP CASH FLOW STATEMENT**

53 weeks ended 28 February 2004

note	2004 £m	2003 £m
Net cash inflow from operating activities 32	2,942	2,375
Dividends from joint ventures and associates		
Income received from joint ventures and associates	60	11
Returns on investments and servicing of finance		
Interest received	41	37
Interest paid	(320)	(253)
Interest element of finance lease rental payments	(17)	(2)
Cash received on sale of financial instruments	235	_
Net cash outflow from returns on investments and servicing of finance	(61)	(218)
Taxation		
Corporation tax paid	(326)	(366)
Capital expenditure and financial investment		
Payments to acquire tangible fixed assets	(2,239)	(2,032)
Receipts from sale of tangible fixed assets	62	32
Purchase of own shares	(51)	(52)
Net cash outflow from capital expenditure and financial investment	(2,228)	(2,052)
Acquisitions and disposals		
Purchase of subsidiary undertakings	(269)	(419)
Net cash at bank and in hand acquired with subsidiaries	53	33
Invested in joint ventures	(48)	(43)
Invested in associates and other investments	(8)	(7)
Net cash outflow from acquisitions and disposals	(272)	(436)
Equity dividends paid	(303)	(368)
Cash outflow before management of liquid resources and financing	(188)	(1,054)
Management of liquid resources		
Increase in short-term deposits	(220)	(14)
Financing		
Ordinary shares issued for cash	868	73
(Decrease)/increase in other loans	(180)	774
New finance leases	75	249
Capital element of finance leases repaid	(73)	(73)
Net cash inflow from financing	690	1,023
Increase/(decrease) in cash	282	(45)
Reconciliation of net cash flow to movement in net debt		
Increase/(decrease) in cash	282	(45)
Cash outflow/(inflow) from decrease/(increase) in debt and lease financing	178	(950)
Increase in liquid resources	220	14
Loans and finance leases acquired with subsidiaries	(5)	(172)
Amortisation of 4% unsecured deep discount loan stock, RPI and LPI bonds	(20)	(8)
Other non-cash movements	(2)	(19)
Foreign exchange differences	(6)	3
Decrease/(increase) in net debt	647	(1,177)
Opening net debt 33	(4,737)	(3,560)
Closing net debt 33	(4,090)	(4,737)

# **ACCOUNTING POLICIES**

**BASIS OF PREPARATION OF FINANCIAL STATEMENTS** These financial statements have been prepared under the historical cost convention, in accordance with applicable accounting standards and the Companies Act 1985.

As in the prior year, the Group has continued to account for pensions and other post-employment benefits in accordance with SSAP 24 but has complied with the transitional disclosure requirements of FRS 17. These transitional disclosures are presented in note 27.

BASIS OF CONSOLIDATION The Group financial statements consist of the financial statements of the parent company, its subsidiary undertakings and the Group's share of interests in joint ventures and associates. The accounts of the parent company's subsidiary undertakings are prepared to dates around 28 February 2004 apart from Global T.H., Tesco Polska Sp. z o.o., Tesco Stores ČR a.s., Tesco Stores SR a.s., Tesco Kipa A.Ş., Samsung Tesco Co. Limited, Tesco Malaysia Sdn Bhd, Tesco Taiwan Co. Limited, Ek-Chai Distribution System Co. Ltd and C Two-Network Co. Ltd which prepared accounts to 31 December 2003. In the opinion of the Directors, it is necessary for the above named subsidiaries to prepare accounts to a date earlier than the rest of the Group to enable the timely publication of the Group financial statements.

The Group's interests in joint ventures are accounted for using the gross equity method. The Group's interests in associates are accounted for using the equity method.

**TURNOVER** Turnover consists of sales through retail outlets and sales of development properties, excluding value added tax. The policy was revised this year in accordance with FRS 5 Application Note G 'Revenue Recognition' (issued November 2003). Turnover is now reported net of vouchers and on a commission-only basis for mobile phone airtime sales. Turnover is stated net of returns.

**STOCKS** Stocks comprise goods held for resale and properties held for, or in the course of, development and are valued at the lower of cost and net realisable value. Stocks in stores are calculated at retail prices and reduced by appropriate margins to take into account factors such as obsolescence, seasonality and damage.

**MONEY MARKET DEPOSITS** Money market deposits are stated at cost. All income from these investments is included in the profit and loss account as interest receivable and similar income.

**FIXED ASSETS AND DEPRECIATION** Fixed assets are carried at cost and include amounts in respect of interest paid on funds specifically related to the financing of assets in the course of construction. Interest is capitalised on a gross basis.

Depreciation is provided on a straight-line basis over the anticipated useful economic lives of the assets.

The following rates applied for the Group and are consistent with the prior year:

- Land premia paid in excess of the alternative use value at 2.5% of cost.
- Freehold and leasehold buildings with greater than 40 years unexpired – at 2.5% of cost.
- Leasehold properties with less than 40 years unexpired are amortised by equal annual instalments over the unexpired period of the lease.
- Plant, equipment, fixtures and fittings and motor vehicles at rates varying from 10% to 33%.

**GOODWILL** Goodwill arising on acquisitions is capitalised and amortised on a straight-line basis over its useful economic life, up to a maximum of 20 years.

**IMPAIRMENT OF FIXED ASSETS AND GOODWILL** Fixed assets and goodwill are subject to review for impairment in accordance with FRS 11, 'Impairment of Fixed Assets and Goodwill'. Any impairment is recognised in the profit and loss account in the year in which it occurs.

**LEASING** Plant, equipment and fixtures and fittings which are the subject of finance leases are dealt with in the financial statements as tangible fixed assets and equivalent liabilities at what would otherwise have been the cost of outright purchase.

Rentals are apportioned between reductions of the respective liabilities and finance charges, the latter being calculated by reference to the rates of interest implicit in the leases. The finance charges are dealt with under interest payable in the profit and loss account.

Leased assets are depreciated in accordance with the depreciation accounting policy over the anticipated working lives of the assets which generally correspond to the primary rental periods. The cost of operating leases in respect of land and buildings and other assets is expensed as incurred.

TAXATION The amount included in the profit and loss account is based on pre-tax reported income and is calculated at current local tax rates, taking into account timing differences and the likelihood of realisation of deferred tax assets and liabilities.

**DEFERRED TAX** Deferred tax is recognised in respect of all timing differences that have originated but not reversed by the balance sheet date and which could give rise to an obligation to pay more or less taxation in the future. Deferred tax assets are recognised to the extent that they are regarded as recoverable. They are regarded as recoverable to the extent that on the basis of all available evidence, it is regarded as more likely than not that there will be suitable taxable profits from which the future reversal of the underlying timing differences can be deducted. Deferred tax is measured on a non-discounted basis at the tax rates that are expected to apply in the periods in which timing differences reverse, based on tax rates and laws substantively enacted at the balance sheet date.

**PENSIONS** The expected cost of pensions in respect of the Group's defined benefit pension schemes is charged to the profit and loss account over the working lifetimes of employees in the schemes. Actuarial surpluses and deficits are spread over the expected remaining working lifetimes of employees. Note 27 in the financial statements provides further detail in respect of pension costs and commitments.

POST-RETIREMENT BENEFITS OTHER THAN PENSIONS The cost of providing other post-retirement benefits, which comprise private healthcare, is charged to the profit and loss account so as to spread the cost over the service lives of relevant employees in accordance with the advice of qualified actuaries. Actuarial surpluses and deficits are spread over the expected remaining working lifetimes of relevant employees.

FOREIGN CURRENCIES Assets and liabilities in foreign currencies are translated into sterling at the financial year end exchange rates. Profits and losses of overseas subsidiaries are translated into sterling at average rates of exchange. Gains and losses arising on the translation of the net assets of overseas subsidiaries, less exchange differences arising on matched foreign currency borrowings, are taken to reserves and disclosed in the statement of total recognised gains and losses. Gains and losses on instruments used for hedging are recognised in the profit and loss account when the exposure that is being hedged is itself recognised.

FINANCIAL INSTRUMENTS Derivative instruments utilised by the Group are interest rate swaps, floors and caps, forward start interest rate swaps, cross currency swaps, forward rate agreements and forward exchange contracts and options. Termination payments made or received in respect of derivatives are spread over the life of the underlying exposure in cases where the underlying exposure continues to exist. Where the underlying exposure ceases to exist, any termination payments are taken to the profit and loss account.

Interest differentials on derivative instruments are recognised by adjusting net interest payable. Premia or discounts on derivative instruments are amortised over the shorter of the life of the instrument or the underlying exposure.

Currency swap agreements are valued at closing rates of exchange. Forward exchange contracts are valued at discounted closing forward rates of exchange. Resulting gains or losses are offset against foreign exchange gains or losses on the related borrowings or, where the instrument is used to hedge a committed future transaction, are deferred until the transaction occurs or is extinguished.

# **NOTES TO THE FINANCIAL STATEMENTS**

#### NOTE I Prior year adjustment

The Group has revised its accounting policy for turnover in accordance with FRS 5 Application Note G 'Revenue Recognition' (issued November 2003). The principal adjustments are to report turnover net of vouchers and on a commission-only basis for mobile phone airtime sales. The impact of the change in policy is to restate 2003 turnover and cost of sales by £333m. There is no impact on reported profit or cash flow.

#### NOTE 2 Segmental analysis of sales, turnover, profit and net assets

The Group's operations of retailing and associated activities and property development are carried out in the UK, Republic of Ireland, Hungary, Poland, Czech Republic, Slovakia, Turkey, Thailand, South Korea, Taiwan, Malaysia and Japan. The results for Asia and the rest of Europe, excluding the Republic of Ireland, are for the year ended 31 December 2003.

				2004				2003
	Sales including VAT	Turnover excluding VAT	Operating profit	Net operating assets	Sales including VAT restated	Turnover excluding VAT restated	Operating profit	Net operating assets
	£m	£m	£m	£m	£m	£m	£m	£m
Continuing operations								
UK	26,876	24,760	1,526	8,990	23,101	21,309	1,297	8,445
Rest of Europe	3,834	3,385	184	1,856	3,007	2,664	141	1,658
Asia	2,847	2,669	122	1,234	2,172	2,031	71	1,193
	33,557	30,814	1,832		28,280	26,004	1,509	
Integration			(45)				(4)	
Goodwill amortisation			(52)				(21)	
Operating profit			1,735				1,484	
Share of operating profit from joint ventures and associates			97				70	
Net loss on disposal of fixed assets			(9)				(13)	
Net interest payable			(223)				(180)	
Profit on ordinary activities before taxation			1,600				1,361	
Operating margin (prior to goodwill								
amortisation and integration costs)			5.9%				5.8%	
				12,080				11,296
Net debt (note 20)				(4,090)				(4,737)
Net assets				7,990				6,559

Inter-segmental turnover between the geographical areas of business is not material. Turnover is disclosed by origin. There is no material difference in turnover by destination.

The Group's share of turnover in the joint ventures, which is not included in the numbers above, is £236m (2003 - £193m).

Group sales including VAT were £33,557m (2003 – £28,280m). The gross transaction value, which includes the non-commission element of mobile phone airtime and lottery sales, was £34,360m (2003 – £28,819m).

### NOTE 3 Analysis of operating profit

, , ,		
	2004	2003 restated
	£m	£m
Turnover excluding VAT	30,814	26,004
Cost of sales	(28,405)	(24,007)
Gross profit	2,409	1,997
Administration expenses	(577)	(488)
Integration costs	(45)	(4)
Goodwill amortisation	(52)	(21)
Operating profit	1,735	1,484

Cost of sales includes distribution costs and store operating costs. Employee profit-sharing is included within administration expenses.

### NOTE 4 Employee profit-sharing

This represents the amount allocated to the trustees of the profit-sharing scheme and is based on the UK profit after interest, before net loss on disposal of fixed assets and taxation.

#### NOTE 5 Profit on ordinary activities before taxation

· · · · · · · · · · · · · · · · · · ·		
	2004 £m	2003 £m
Profit on ordinary activities is stated after charging the following:		
Depreciation of tangible fixed assets:		
- owned assets	631	542
– under finance leases	69	39
Goodwill amortisation	54	23
Operating lease costs (a)	221	172
Employment costs (note 6)	3,234	2,653

(a) Operating lease costs include £55m for hire of plant and machinery (2003 – £39m).

### Amounts payable to auditors:

	2004 £m	2003 £m
Assurance – audit (i)	1.2	0.9
– other assurance services	1.0	1.1
	2.2	2.0
Tax services	0.5	0.5
Other services	0.1	0.2

<sup>(</sup>i) Includes £0.1m (2003 - £0.1m) for the company.

# NOTE 6 Employment costs

	2004 £m	2003 £m
Employment costs during the year		
Wages and salaries	2,891	2,385
Social security costs	183	146
Other pension costs (note 27)	160	122
	3,234	2,653

### Number of persons employed

The average number of employees during the year was: UK 230,680 (2003 - 203,766), Rest of Europe 49,362 (2003 - 42,280), Asia 30,369 (2003 - 24,754) and the average number of full-time equivalents was: UK 152,408 (2003 - 133,051), Rest of Europe 42,399 (2003 - 35,372) and Asia 28,528 (2003 - 19,759).

# **NOTES TO THE FINANCIAL STATEMENTS CONTINUED**

### NOTE 7 Directors' emoluments and interests

Details of Directors' emoluments and interests are given in the Report of the Directors on Remuneration on pages 13 to 23.

#### NOTE 8 Net interest payable

	2004		2004			2003
	£m	£m	£m	£m		
Interest receivable and similar income on money market investments and deposits		49		65		
Less interest payable on:						
Short-term bank loans and overdrafts repayable within five years	(85)		(104)			
Finance charges payable on finance leases	(19)		(5)			
4% unsecured deep discount loan stock 2006 (a)	(11)		(10)			
4% RPI bonds 2016 (b)	(18)		(12)			
3.322% LPI bonds 2025 (c)	(15)		(10)			
8¾% bonds 2003	-		(17)			
6% bonds 2006	(9)		(9)			
7½% bonds 2007	(25)		(24)			
6% bonds 2008	(15)		(15)			
51/8% bonds 2009	(18)		(18)			
65/2% bonds 2010	(10)		(10)			
6% bonds 2029	(12)		(12)			
51/4% Euro bonds 2008	(18)		(13)			
4¾% Euro bonds 2010	(26)		(4)			
5½% bonds 2033	(11)		(2)			
5½% bonds 2019	(20)		(4)			
Other bonds	(8)		(20)			
Interest capitalised	62		62			
Share of interest of joint ventures and associates	(14)		(18)			
		(272)		(245)		
		(223)		(180)		

<sup>(</sup>a) Interest payable on the 4% unsecured deep discount loan stock 2006 includes £6m (2003 – £5m) of discount amortisation.

#### **NOTE 9** Taxation

(a) Analysis of charge in year	2004 £m	2003 £m
Current tax:		
UK corporation tax at 30.0% (2003 – 30.0%)	433	382
Prior year items	(64)	(56)
Overseas taxation	33	8
Share of joint ventures and associates	27	19
	429	353
Deferred tax: (note 22)		
Origination and reversal of timing differences (i)	29	54
Prior year items	41	10
Share of joint ventures and associates	(1)	(2)
	69	62
Tax on profit on ordinary activities	498	415

<sup>(</sup>i) The total charge for the year of £29m includes a £2m (2003 – £2m) debit to fixed assets.

<sup>(</sup>b) Interest payable on the RPI bond 2016 includes £8m (2003 – £2m) of RPI related amortisation.

<sup>(</sup>c) Interest payable on the LPI bond 2025 includes £6m (2003 - £1m) of RPI related amortisation.

#### NOTE 9 Taxation continued

# (b) Factors affecting the tax charge for the year

The effective rate of corporation tax for the year of 26.8% (2003 - 25.9%) is lower than the standard rate of corporation tax in the UK of 30.0%. The differences are explained below:

	2004 %	2003 %
Standard rate of corporation tax	30.0	30.0
Effects of:		
Expenses not deductible for tax purposes (primarily goodwill amortisation and non-qualifying depreciation)	4.1	3.9
Capital allowances for the year in excess of depreciation on qualifying assets	(3.9)	(3.3)
Differences in overseas taxation rates	(0.9)	(0.8)
Timing of tax relief of share-based payments	1.4	_
Prior year items	(4.0)	(4.4)
Other items	0.1	0.5
Effective rate of corporation tax for the year	26.8	25.9

# (c) Factors that may affect future tax charges

The Group has not recognised deferred tax assets of £12m (2003 – £16m) in respect of certain tax losses which are available to carry forward and offset, should future taxable profits arise.

# NOTE 10 Dividends

	2004 Pence/share	2003 Pence/share	2004 £m	2003 £m
Declared interim	2.07	1.87	151	131
Proposed final	4.77	4.33	365	312
	6.84	6.20	516	443

# NOTE II Earnings per share and diluted earnings per share

Earnings per share and diluted earnings per share have been calculated in accordance with FRS 14, 'Earnings per Share'. The standard requires that earnings should be based on the net profit attributable to ordinary shareholders. The calculation for earnings, including and excluding net loss on disposal of fixed assets, integration costs and goodwill amortisation, is based on the profit for the financial year of £1,100m (2003 - £946m).

For the purposes of calculating earnings per share, the number of shares is the weighted average number of ordinary shares in issue during the year of 7,307 million (2003 - 6,989 million).

The calculation for diluted earnings per share uses the weighted average number of ordinary shares in issue adjusted by the effects of all dilutive potential ordinary shares. The dilution effect is calculated on the full exercise of all ordinary share options granted by the Group, including performance-based options which the Group considers to have been earned. The calculation compares the difference between the exercise price of exercisable ordinary share options, weighted for the period over which they were outstanding, with the average daily mid-market closing price over the period.

The alternative measure of earnings per share is provided because it reflects the Group's underlying trading performance excluding the effect of the loss on disposal of fixed assets, integration costs and amortisation of goodwill.

	2004 million	2003 million
Weighted average number of dilutive share options	61	62
Weighted average number of shares in issue in the period	7,307	6,989
Total number of shares for calculating diluted earnings per share	7,368	7,051

NOTE 12 Intangible fixed assets

	Goodwill
	£m
Cost	
At 22 February 2003	941
Currency translation	(70)
Additions at cost (a)	187
At 28 February 2004	1,058
Amortisation	
At 22 February 2003	51
Currency translation	(10)
Charge for the period	52
At 28 February 2004	93
Net carrying value	
At 28 February 2004	965
At 22 February 2003	890

<sup>(</sup>a) Goodwill arising from investments in subsidiaries in the year has been capitalised and amortised over 20 years in accordance with the provisions of FRS 10, 'Goodwill and Intangible Assets'. 20 years is the period over which the Directors estimate that the values of the underlying businesses acquired are expected to exceed the value of the underlying assets.

Goodwill is recorded in local currency. Currency translation in prior years is immaterial.

Goodwill arising from investments in joint ventures and associates has been capitalised and amortised over 20 years in accordance with the provisions of FRS 9, 'Associates and Joint Ventures' and FRS 10, 'Goodwill and Intangible Assets' and is included in fixed asset investment (note 14).

NOTE 13 Tangible fixed assets

	Land and buildings £m	Plant, equipment, fixtures and fittings and motor vehicles £m	Total £m
Cost			
At 22 February 2003	12,493	4,132	16,625
Currency translation	(277)	(65)	(342)
Additions at cost (a)	1,556	729	2,285
	13,772	4,796	18,568
Acquisitions	60	3	63
Disposals	(114)	(320)	(434)
At 28 February 2004	13,718	4,479	18,197
Depreciation			
At 22 February 2003	1,538	2,259	3,797
Currency translation	(10)	(21)	(31)
Charge for period	251	449	700
	1,779	2,687	4,466
Disposals	(70)	(293)	(363)
At 28 February 2004	1,709	2,394	4,103
Net book value (b) (c)			
At 28 February 2004	12,009	2,085	14,094
At 22 February 2003	10,955	1,873	12,828
Capital work in progress included above (d)			
At 28 February 2004	353	100	453
At 22 February 2003	553	128	681

# NOTE 13 Tangible fixed assets continued

- (a) Includes £62m in respect of interest capitalised principally relating to land and building assets. The capitalisation rate used to determine the amount of finance costs capitalised during the period was 6.0%.
- (b) Net book value includes capitalised interest at 28 February 2004 of £518m (2003 £463m).

Plant, equipment, fixtures and fittings and motor vehicles subject to finance leases included in net book value are:

	Cost £m	Depreciation £m	Net book value £m
At 22 February 2003	740	469	271
Movement in the period	102	103	(1)
At 28 February 2004	842	572	270
The net book value of land and build	lings comprises:		
		2004 £m	2003 £m
Freehold		11,023	9,992
Long leasehold – 50 years or more		501	493
Short leasehold – less than 50 years		485	470
At 28 February 2004		12,009	10,955

<sup>(</sup>d) Capital work in progress does not include land.

NOTE 14 Fixed asset investments

				Group			Company
	Joint ventures (b)	Associates (c) £m	Own shares (d) £m	Other investments £m	Shares in Group undertakings(a) £m	Loans to Group undertakings £m	Joint ventures (b) £m
At 22 February 2003	266	18	53	6	4,505	3,315	158
Additions	11	8	46	_	1,019	238	6
Share of profit/(loss) of joint ventures and associates	63	(4)	_	_	_	_	_
Goodwill amortisation	(1)	(1)	_	_	_	_	_
Income received from joint ventures and associates	(24)	_	_	_	_	_	_
Disposals	(6)	_	(71)	_	_	_	(21)
At 28 February 2004	309	21	28	6	5,524	3,553	143

# NOTE 14 Fixed asset investments continued

# (a) The Group's principal operating subsidiary undertakings are:

	Business	Share of equity capital and voting rights	Country of incorporation
Tesco Stores Limited	Retail	100%	Registered in England
Tesco Property Holdings Limited	Property Investment	100%	Registered in England
Tesco Insurance Limited	Insurance	100%	Guernsey
Valiant Insurance Company Limited	Insurance	100%	Republic of Ireland
Tesco Distribution Limited	Distribution	100%	Registered in England
Tesco Card Services Limited	Card Handling Services	100%	Registered in England
T&S Stores Limited	Retail	100%	Registered in England
Tesco Ireland Limited	Retail	100%	Republic of Ireland
Global T.H.	Retail	99%	Hungary
Tesco Polska Sp. z o.o.	Retail	100%	Poland
Tesco Stores ČR a.s.	Retail	100%	Czech Republic
Tesco Stores SR a.s.	Retail	100%	Slovakia
Samsung Tesco Co. Limited	Retail	89%	South Korea
Ek-Chai Distribution System Co. Ltd	Retail	99%	Thailand
Tesco Taiwan Co. Limited	Retail	100%	Taiwan, Republic of China
Tesco Stores Malaysia Sdn Bhd	Retail	70%	Malaysia
Tesco Stores Hong Kong Limited	Purchasing	100%	Hong Kong
C Two-Network Co. Ltd	Retail	99%	Japan
Tesco Kipa A.Ş.	Retail	90%	Turkey

All principal operating subsidiary undertakings operate in their country of incorporation.

# (b) The Group's principal joint ventures are:

	Business	Share of issued share capital, loan capital and debt securities	Country of incorporation and principal country of operation
Shopping Centres Limited	Property Investment	50%	Registered in England
BLT Properties Limited	Property Investment	50%	Registered in England
Tesco BL Holdings Limited	Property Investment	50%	Registered in England
Tesco British Land Property Partnership	Property Investment	50%	Registered in England
Tesco Personal Finance Group Limited	Personal Finance	50%	Registered in Scotland
Tesco Home Shopping Limited	Mail Order Retail	60%	Registered in England
Tesco Mobile Limited	Telecommunications	50%	Registered in England
dunnhumby Limited	Data Analysts	53%	Registered in England
Nutri Centres Limited	Complementary Medicines	50%	Registered in England
Taiwan Charn Yang Developments Limited	Property Investment	50%	Taiwan, Republic of China
Retail Property Company Limited	Property Investment	50%	Thailand
Tesco Card Services Limited	Personal Finance	50%	Thailand

The accounting periods of the joint ventures consolidated in these financial statements, range from 31 December 2003 to 28 February 2004.

	2004 £m	2003 £m
The net borrowings of the joint ventures, as at 28 February 2004, were as follows:		
Cash and deposits	462	372
Borrowings falling due within one year	(22)	(142)
Other loans	(775)	(588)
	(335)	(358)

There is no recourse to Group companies in respect of the borrowings of the joint ventures.

#### NOTE 14 Fixed asset investments continued

# (c) The Group's principal associate is:

	Business	Share of issued share capital, loan capital and debt securities	Country of incorporation and principal country of operation		
GroceryWorks Holdings Inc.	Internet Retailer	37%	United States of America		
The net assets and goodwill of associates are:					
			2004 £m	2003 £m	
Net assets			6	3	
Goodwill			15	15	
			21	18	

(d) The investment in own shares represents 16 million 5p ordinary shares in Tesco PLC (0.2% of called up share capital at 28 February 2004) with a weighted average value of £1.73 each. These shares are held by a qualifying employee share ownership trust (QUEST) in order to satisfy options under savings-related share option schemes which become exercisable over the next few years. The carrying value of £28m (market value £41m) represents the exercise amount receivable in respect of these shares subscribed for by the QUEST at market value. Funding is provided to the QUEST by Tesco Stores Limited, the company's principal operating subsidiary. The QUEST has waived its right to dividends on these shares.

# NOTE 15 Stocks

	Group			Company
	2004 £m	2003 £m	2004 £m	2003 £m
Goods held for resale	1,196	1,122	-	_
Development property	3	18	-	_
	1,199	1,140	-	_

Property disposed of included £5m (2003 – nil) of capitalised interest. Accumulated capitalised interest at 28 February 2004 was nil (2003 – £5m).

### NOTE 16 Debtors

		Group		
	2004 £m	2003 £m	2004 £m	2003 £m
Amounts owed by Group undertakings	-	_	1,260	776
Prepayments and accrued income	49	48	-	5
Other debtors	671	507	258	128
Amounts owed by undertakings in which				
Group companies have a participating interest	120	107	106	103
	840	662	1,624	1,012

Of the amounts owed by undertakings in which Group companies have a participating interest, £109m (2003 – £107m) is due after more than one year, Included in other debtors are amounts of £38m (2003 – £17m) due after more than one year.

# **NOTE 17** Investments

		Group	Company		
	2004 £m	2003 £m	2004 £m	2003 £m	
Money market deposits	430	239	99	_	

NOTE 18 Creditors falling due within one year

		Group		Company
	2004 £m	2003 £m	2004 £m	2003 £m
Bank loans and overdrafts (a) (b)	775	1,286	552	1,162
Trade creditors	2,434	2,196	_	_
Amounts owed to Group undertakings	-	_	1,189	351
Corporation tax	308	230	6	5
Other taxation and social security	190	170	3	_
Other creditors	1,142	851	323	20
Loans from joint ventures	10	2	_	_
Accruals and deferred income (c)	320	263	13	105
Finance leases (note 23) (d)	69	55	-	_
Dividends	370	319	370	318
	5,618	5,372	2,456	1,961

<sup>(</sup>a) Bank deposits in subsidiary undertakings of £217m (2003 – £299m) have been offset against borrowings in the parent company under a legal right

NOTE 19 Creditors falling due after more than one year

		Group		Company
	2004	2003	2004	2003
	£m	£m	£m	£m
4% unsecured deep discount loan stock 2006 (a)	110	104	110	104
Finance leases (note 23)	166	171	_	_
6% bonds 2006 (b)	150	150	150	150
0.7% 50bn Yen bonds 2006 (I)	285	285	285	285
7½% bonds 2007 (c)	325	325	325	325
6% bonds 2008 (d)	250	250	250	250
51/4% 500m Euro bonds 2008 (I)	345	308	345	308
51/8% bonds 2009 (e)	350	350	350	350
65/8% bonds 2010 (f)	150	150	150	150
4¾% 750m Euro bonds 2010 (I)	528	477	528	477
4% RPI bonds 2016 (g)	220	212	220	212
5½% bonds 2019 (h)	350	350	350	350
3.322% LPI bonds 2025 (i)	221	215	221	215
6% bonds 2029 (j)	200	200	200	200
5½% bonds 2033 (k)	200	200	200	200
Other bonds (I)	266	197	266	196
Other loans (m)	230	90	_	_
	4,346	4,034	3,950	3,772
Other creditors	22	15	-	_
	4,368	4,049	3,950	3,772

<sup>(</sup>b) Floating rate liabilities bear interest at rates based on relevant national LIBOR equivalents. The weighted average rate of interest payable on these amounts at the year end is approximately 4%.

<sup>(</sup>c) A gain of £235m, realised this year on terminated interest rate swaps, is being spread over the life of replacement swaps entered into at the same time, for similar periods. Accruals and deferred income includes £211m (2003 - nil) attributable to these realised gains.

<sup>(</sup>d) Finance leases bear interest at a weighted average rate of approximately 7.5%.

# NOTE 19 Creditors falling due after more than one year continued

- (a) The 4% unsecured deep discount loan stock is redeemable at a par value of £125m in 2006.
- (b) The 6% bonds are redeemable at par value of £150m in 2006.
- (c) The 71/2% bonds are redeemable at a par value of £325m in 2007.
- (d) The 6% bonds are redeemable at a par value of £250m in 2008.
- (e) The 51/8% bonds are redeemable at a par value of £350m in 2009.
- (f) The 65%% bonds are redeemable at a par value of £150m in 2010.
- (g) The 4% RPI bonds are redeemable at a par value of £220m, indexed for increases in the RPI over the life of the bond, in 2016.
- (h) The 51/2% medium term notes are redeemable at a par value of £350m in 2019.
- (i) The 3.322% LPI bonds are redeemable at a par value of £221m, indexed for increases in the RPI over the life of the bond, in 2025. The maximum indexation of the principal in any one year is 5%, with a minimum of 0%.
- (j) The 6% bonds are redeemable at a par value of £200m in 2029.
- (k) The 51/2% medium term notes are redeemable at a par value of £200m in 2033.
- (I) The medium term notes are of various maturities and include foreign currency and sterling denominated notes swapped into floating rate sterling. Swaps to sterling were disposed of during the year and new GBP swaps relating to the 500m Euro medium term notes 2008 and 750m Euro medium term notes 2010 were transacted. A new 20bn Yen medium term note valued at £98m was issued during the year.
- (m) Various bank loans maturing in 2005 and 2008.

#### NOTE 20 Net debt

			Group		
		2004 £m	2003 £m	2004 £m	2003 £m
Due within one year:	Bank and other loans	775	1,286	552	1,162
	Finance leases	69	55	_	_
Due within one to two years:	Bank and other loans	126	30	25	30
	Finance leases	69	55	_	_
Due within two to five years:	Bank and other loans	1,730	1,115	1,601	1,024
	Finance leases	94	116	_	_
Due otherwise than by					
instalments after five years:	Bank and other loans	2,324	2,718	2,324	2,718
Due wholly or in part by					
instalments after five years:	Finance leases	3	_	_	-
Gross debt		5,190	5,375	4,502	4,934
Less: Cash at bank and in har	nd	670	399	_	_
Money market investme	ents and deposits	430	239	99	_
Net debt		4,090	4,737	4,403	4,934

#### NOTE 21 Financial instruments

An explanation of the objectives and policies for holding and issuing financial instruments is set out in the Operating and Financial Review on pages 2 to 5. Other than where these items have been included in the currency risk disclosures, short-term debtors and creditors have been excluded from the following analysis.

### Analysis of interest rate exposure and currency of financial liabilities

The interest rate exposure and currency profile of the financial liabilities of the Group at 28 February 2004, after taking into account the effect of interest rate and currency swaps, were:

					2003	
	Floating rate liabilities £m	Fixed rate liabilities £m	Total £m	Floating rate liabilities	Fixed rate liabilities £m	Total £m
Currency						
Sterling	360	2,702	3,062	1,145	2,476	3,621
Euro	508	23	531	361	23	384
Thai Baht	561	_	561	447	_	447
Czech Krona	317	77	394	227	80	307
Korean Won	272	_	272	404	_	404
Other	265	105	370	205	7	212
Gross Liabilities	2,283	2,907	5,190	2,789	2,586	5,375

	Fixed rate financial liabilities				
		2004		2003	
	Weighted average interest rate 28 Feb 2004 %	Weighted average time for which rate is fixed Years	Weighted average interest rate 22 Feb 2003 %	Weighted average time for which rate is fixed Years	
Currency					
Sterling	5.3	6	5.8	7	
Euro	5.4	1	5.4	3	
Japanese Yen	1.0	5	_	_	
Czech Krona	4.0	4	3.7	5	
Taiwanese Dollar	4.5	2	4.5	2	
Weighted average	5.3	6	5.8	7	

Floating rate liabilities bear interest at rates based on relevant national LIBOR equivalents. During the year, profitable swaps-to-floating rate were monetised for a consideration of £235m and replaced with swaps-to-floating at market value. The interest rate profile of the Group has been further managed by the purchase of Euro interest rate collars with an aggregate notional principal of £135m (2003 – £135m). The average strike price of the interest rate caps purchased is 6.76%, while the average strike price of the interest rate floors sold is 2.98%. The average maturity of the collars is three and a half years. The current value of these contracts, if realised, is a loss of £2.6m (2003 – £2.3m). Retail Price Index funding of £220m (2003 – £212m), maturing 2016, is outstanding and has been classified as fixed rate debt. The interest rate payable on this debt is 4% and the principal is linked to the Retail Price Index. Limited Price Index funding, of £221m (2003 – £215m), maturing 2025, is outstanding and has been classified as fixed rate debt. The interest rate payable on this debt is 3.322% and the principal is linked to the Retail Price Index. The maximum indexation of the principal in any one year is 5.0% and the minimum is 0.0%.

#### NOTE 21 Financial instruments continued

# Analysis of interest rate exposure and currency of financial assets

The interest rate exposure and currency profile of the financial assets of the Group at 28 February 2004 were:

				2004				2003
	Cash at bank and in hand	Short-term deposits £m	Other £m	Total £m	Cash at bank and in hand	Short-term deposits £m	Other £m	Total £m
Sterling	517	161	112	790	213	55	109	377
Other currencies	153	269	4	426	186	184	-	370
Total financial assets	670	430	116	1,216	399	239	109	747

Other financial assets, in respect of amounts owed by undertakings in which the company has a participating interest, attract a rate of interest based on LIBOR plus a margin (2003 - 5%). Surplus funds are invested in accordance with approved limits on security and liquidity and bear rates of interest based on relevant LIBOR equivalents. Cash at bank and in hand includes non-interest bearing cash and cash in transit.

# Borrowing facilities

The Group has the following undrawn committed facilities available at 28 February 2004 in respect of which all conditions precedent had been met at that date:

	2004 £m	2003 £m
Expiring within one year	133	75
Expiring between one and two years	920	756
Expiring in more than two years	305	552
	1,358	1,383

The facilities expiring within one year are annual facilities subject to review at various dates during the year ending 26 February 2005. All facilities incur commitment fees at market rates and would provide funding at floating rates.

# Currency exposures

Within the Group, the principal differences on exchange arising, which are taken to the profit and loss account, relate to purchases made by Group companies in currencies other than their reporting currencies. After taking account of forward currency purchases used to hedge these transactions, there were no significant balances on these exposures at year end. Also, rolling hedges of up to 18 months duration are maintained against the value of investments in, and long-term intercompany loans to, overseas subsidiaries and, to the extent permitted in SSAP 20, differences on exchange are taken to the statement of total recognised gains and losses.

### Fair values of financial assets and financial liabilities

		2004		2003	
	Book value	Fair value	Book value	Fair value	
	£m	£m	£m	£m	
Primary financial instruments held or issued to finance the Group's operations:					
Short-term borrowings	(844)	(852)	(1,341)	(1,341)	
Long-term borrowings	(4,346)	(4,407)	(4,034)	(4,279)	
Short-term deposits	430	430	239	239	
Cash at bank and in hand	670	670	399	399	
Derivative financial instruments held to manage the interest rate and currency profile:					
Interest rate swaps and similar instruments	-	(195)	_	94	
Forward foreign currency contracts	-	(13)	_	I	
	(4,090)	(4,367)	(4,737)	(4,887)	

#### NOTE 21 Financial instruments continued

Other significant financial instruments outstanding at the year end are £240m (2003 – £240m) nominal value forward foreign exchange contracts hedging the cost of foreign currency denominated purchases. On a mark-to-market basis, these contracts show a loss of £13m (2003 – £1m gain). Profit of £235m on interest rate swaps was realised, of which £24m was recognised in the year. On a mark-to-market basis, current swaps show a loss of £195m (2003 – £95m gain). The fair values of interest rate swaps, forward foreign exchange contracts and long-term fixed rate debt have been determined by reference to prices available from the markets on which the instruments are traded. The fair values of all other items have been calculated by discounting expected future cash flows at prevailing interest rates.

#### Hedges

As explained in the Operating and Financial Review on pages 2 to 5, the Group hedges exposures to interest rate and currency risk. The table below shows the amount of such gains and losses which have been included in the profit and loss account for the year and those gains and losses, which are expected to be included in next year's or later profit and loss accounts.

All the gains and losses on the hedging instruments are expected to be matched by losses and gains on the hedged transactions or positions.

Unrecognised gains and losses on instruments used for hedging and those recognised in the year ended 28 February 2004 are as follows:

	Unrecognised					Deferred
	Gains £m	Losses £m	Total £m	Gains £m	Losses £m	Total £m
At 22 February 2003	222	(127)	95	-	-	_
Arising in previous years and recognised						
in the year ended 28 February 2004	(33)	18	(15)	_	_	_
Swap profit deferred to future years	(211)	_	(211)	211	_	211
Arising in the period to be recognised						
in future years	28	(105)	(77)	_	_	_
At 28 February 2004	6	(214)	(208)	211	_	211
Expected to be recognised in the year						
ending 26 February 2005	I	(44)	(43)	30	_	30

### NOTE 22 Provisions for liabilities and charges

	Property provisions £m	Deferred taxation £m	Total £m
At 22 February 2003	16	505	521
Currency translation	(1)		(1)
Acquisition of Group companies	_	(5)	(5)
Amount (credited)/charged in year	(1)	72	71
At 28 February 2004	14	572	586

Property provisions comprise future rents payable net of rents receivable on onerous and vacant property leases, provisions for terminal dilapidations and provisions for future rents above market value on unprofitable stores. The majority of the provision is expected to be utilised over the period to 2017.

	Amount provide	
	2004 £m	2003 £m
Deferred taxation		_
Excess capital allowances over depreciation	629	526
Other timing differences	(52)	(14)
Losses carried forward	(5)	(7)
	572	505

# NOTE 23 Leasing commitments

Finance leases				
				£m
The future minimum finance lease payments to which the Group was commit at 28 February 2004 and which have been guaranteed by Tesco PLC are:				
Gross rental obligations				272
Less: finance charges allocated to future periods				(37)
				235
			2004 £m	2003 £m
Net amounts payable are:				
Within one year				55
Between two and five years			163	171
After five years			3	-
			235	226
Operating leases				
	L	and and buildings		Other
	2004 £m	2003 £m	2004 £m	2003 £m
As at 28 February 2004, the Group has lease agreements for which payments extend over a number of years. Annual commitments under operating leases expiring:				
Within one year	5	3	2	I
Between two and five years	21	10	28	31
After five years	144	143	9	8

# NOTE 24 Called up share capital

	Ordinary shares	of 5p each
orised during the year orised at 28 February 2004 ed, called up and fully paid: February 2003	Number	£m
Authorised at 22 February 2003	9,632,000,000	482
Authorised during the year	_	_
Authorised at 28 February 2004	9,632,000,000	482
Allotted, called up and fully paid:		
At 22 February 2003	7,237,609,183	362
Share placing	315,000,000	16
Scrip dividend election	80,201,756	4
Share options	47,347,116	2
At 28 February 2004	7,680,158,055	384

170

156

39

40

During the financial year, 315 million shares were issued as an equity share placing, for net proceeds of £773m. In addition, 127.5 million shares were issued during the year for an aggregate consideration of £254m, which comprised £158m for scrip dividend and £96m for share options.

Between 28 February 2004 and 19 April 2004, options on 19,107 ordinary shares and 2,213,652 ordinary shares have been exercised under the terms of the savings-related share option scheme (1981) and the executive share option schemes (1984, 1994 and 1996) respectively.

As at 28 February 2004, the Directors were authorised to purchase up to a maximum in aggregate of 723 million ordinary shares.

NOTE 25 Reserves

		Group		Company	
	2004 £m	2003 £m	2004 £m	2003 £m	
Share premium account	LIII	LIII	LIII	LIII	
At start of period	2,465	2,004	2,465	2,004	
Premium on issue of shares less costs	851	422	851	422	
Scrip dividend election	154	39	154	39	
At end of period	3,470	2,465	3,470	2,465	
Other reserves					
At 28 February 2004 and 22 February 2003	40	40	-	-	
Profit and loss account					
At start of period	3,649	3,136	430	255	
(Loss)/gain on foreign currency net investments	(157)	22	(2)	_	
Issue of shares	(25)	(12)	_	_	
Retained profit for the financial year	584	503	255	175	
At end of period	4,051	3,649	683	430	

Other reserves comprise a merger reserve arising on the acquisition of Hillards plc in 1987.

In accordance with section 230 of the Companies Act 1985 a profit and loss account for Tesco PLC, whose result for the year is shown above, has not been presented in these financial statements.

The cumulative goodwill written-off against the reserves of the Group as at 28 February 2004 amounted to £718m (2003 – £718m). During the year, the qualifying employee share ownership trust (QUEST) subscribed for 30 million, 0.4% of called-up share capital at 28 February 2004 (2003 – 41 million, 0.6%), shares from the company. The amount of £25m (2003 – £12m) shown above represents contributions to the QUEST from subsidiary undertakings.

# NOTE 26 Share options

# Company schemes

The company had six principal share option schemes in operation during the year:

- (i) The savings-related share option scheme (1981) permits the grant to employees of options in respect of ordinary shares linked to a building society/bank save-as-you-earn contract for a term of three or five years with contributions from employees of an amount between £5 and £250 per four-weekly period. Options are capable of being exercised at the end of the three and five-year period at a subscription price not less than 80% of the middle-market quotation of an ordinary share immediately prior to the date of grant.
- (ii) The Irish savings-related share option scheme (2000) permits the grant to Irish employees of options in respect of ordinary shares linked to a building society/bank save-as-you-earn contract for a term of three or five years with contributions from employees of an amount between €12 and €320 per four-weekly period. Options are capable of being exercised at the end of the three and five-year period at a subscription price not less than 75% of the middle-market quotation of an ordinary share immediately prior to the date of grant.
- (iii) The executive share option scheme (1984) permitted the grant of options in respect of ordinary shares to selected executives. The scheme expired after ten years on 9 November 1994. Options were generally exercisable between three and ten years from the date of grant at a subscription price determined by the Board but not less than the middle-market quotation within the period of 30 days prior to the date of grant. Some options have been granted at a discount of 15% of the standard option price but the option holder may take advantage of that discount only if, in accordance with investor protection ABI guidelines, certain targets related to earnings per share are achieved.

# NOTE 26 Share options continued

- (iv) The executive share option scheme (1994) was adopted on 17 October 1994. The principal difference between this scheme and the previous scheme is that the exercise of options will normally be conditional upon the achievement of a specified performance target related to the annual percentage growth in earnings per share over any three-year period. There will be no discounted options granted under this scheme.
- (v) The unapproved executive share option scheme (1996) was adopted on 7 June 1996. This scheme was introduced following legislative changes which limited the number of options which could be granted under the previous scheme. As with the previous scheme, the exercise of options will normally be conditional upon the achievement of a specified performance target related to the annual percentage growth in earnings per share over any three-year period. There will be no discounted options granted under this scheme.
- (vi) The international executive share option scheme (1994) was adopted on 20 May 1994. This scheme permits the grant to selected non-UK executives of options to acquire ordinary shares on substantially the same basis as their UK counterparts. Options are normally exercisable between three and ten years from their grant at a price of not less than the average of the middle-market quotations for the ordinary shares for the three dealing days immediately preceding their grant and will normally be conditional on the achievement of a specified performance target determined by the Remuneration Committee when the options are granted. There will be no discounted options granted under this scheme.

Tesco PLC has taken advantage of the exemptions applicable to Inland Revenue-approved SAYE share option schemes and equivalent overseas schemes under Urgent Issues Task Force Abstract 17 (revised 2000), 'Employee Share Schemes'. In schemes where options are granted at nil discount, there is no charge to the profit and loss account.

The company has granted outstanding options in connection with the six schemes as follows:

Savings-related share option scheme (1981)  Date of grant	Number of executives and employees	Shares under option 28 Feb 2004	Subscription price (pence)
29 October 1998	1,643	3,079,095	136.0
28 October 1999	13,293	17,808,770	151.0
26 October 2000	21,708	21,024,493	198.0
8 November 2001	51,255	38,875,339	198.0
8 November 2002	57,377	56,171,997	159.0
6 November 2003	63,725	50,090,878	195.0
Irish savings-related share option scheme (2000)  Date of grant	Number of executives and employees	Shares under option 28 Feb 2004	Subscription price (pence)
2 June 2000	777	1,078,129	163.0
26 October 2000	364	371,529	198.0
8 November 2001	627	533,875	198.0
8 November 2002	1,125	1,147,898	159.0
6 November 2003	1,489	1,313,408	195.0

NOTE 26 Share options continued

Executive share option scheme (1984)		Shares	
Date of grant	Number of executives	under option 28 Feb 2004	Subscription price (pence)
10 June 1994	18	392,000	70.0
29 September 1994	I	21,000	77.3
Executive share option scheme (1994)		Shares	
Date of grant	Number of executives	under option 28 Feb 2004	Subscription price (pence)
27 April 1995	2	210,102	90.3
13 October 1995	60	1,560,601	104.0
26 June 2000	1,013	8,655,131	205.0
26 April 2001	1,174	7,430,650	247.0
15 April 2002	664	3,929,270	259.0
14 April 2003	802	4,069,237	197.5
	002		177.3
Executive share option scheme (1996)	Number of	Shares under option	Subscription
Date of grant	executives	28 Feb 2004	price (pence)
17 April 1997	92	1,732,990	117.7
7 October 1997	6	1,139,631	151.7
21 May 1998	484	8,712,620	176.7
30 September 1998	21	1,044,739	164.0
28 January 1999	600	10,618,466	178.0
24 May 1999	5	772,950	179.4
9 November 1999	27	1,647,402	184.0
30 November 1999	8	1,098,962	173.0
20 April 2000	25	1,780,760	209.5
26 June 2000	250	8,455,073	205.0
26 April 2001	1,110	15,631,511	247.0
15 April 2002	1,425	21,760,209	259.0
14 April 2003	1,595	33,168,411	197.5
International executive share option scheme (1994)		Shares	
Date of grant	Number of executives	under option 28 Feb 2004	Subscription price (pence)
7 October 1997	43	430,500	151.7
21 May 1998	102	997,000	176.7
28 January 1999	156	1,676,000	178.0
24 May 1999		355,746	170.0
26 June 2000	371	3,673,409	205.0
26 April 2001	625	3,971,448	247.0
25 April 2002	566	4,072,660	259.0
14 April 2003	641	6,324,617	197.5

#### NOTE 27 Pensions

The Group has continued to account for pensions and other post-employment benefits in accordance with SSAP 24 and the disclosures in note (a) below are those required by that standard. FRS 17, 'Retirement Benefits' was issued in November 2000, and the transitional disclosures required by that standard, to the extent they are not given in note (a), are set out in note (b). For the year ending February 2006 the Group is expected to adopt International Accounting Standard 19.

The full actuarial valuation of the main UK scheme carried out as at 31 March 2002 continues to form the basis for funding the scheme. The company has reviewed the results of the subsequent FRS 17 valuation and does not consider that any changes to the level of funding are necessary at this time.

### (a) Pension commitments

# United Kingdom

The principal plan within the Group is the Tesco PLC Pension Scheme, which is a funded defined benefit pension scheme in the UK, the assets of which are held as a segregated fund and administered by trustees. The total profit and loss charge of UK schemes to the Group during the year was £152m (2003 – £114m). A SSAP 24 pension prepayment of £12m (2003 – £6m) is present in the Group balance sheet.

An independent actuary, using the projected unit method, carried out the latest actuarial assessment of the scheme at 31 March 2002. The assumptions that have the most significant effect on the results of the valuation are those relating to the rate of return on investments and the rate of increase in salaries and pensions.

The key assumptions made were a rate of return on investments of 6.75%, a rate of increase in salaries of 4% and a rate of increase in pensions of 2.5%.

At the date of the last actuarial valuation, the market value of the scheme's assets was £1,576m and the actuarial value of these assets represented 91% of the benefits that had accrued to members, after allowing for expected future increases in earnings and pensions in payment. The actuarial shortfall of £159m will be met via increased contributions over a period of ten years, being the expected average remaining service lifetime of employed members. The next actuarial valuation is due at 31 March 2005.

The T&S Stores PLC Senior Executive Pension Scheme is a funded defined benefit scheme open to senior executives and certain other employees at the invitation of the company. An independent actuary, using the projected unit method, carried out the latest actuarial assessment of the scheme at 6 April 2001. At that time, the market value of the scheme's assets was £5.8m and the actuarial value of these assets represented 110% of the benefits that had accrued to members, after allowing for expected future increases in earnings.

#### Overseas

The Group operates a number of schemes worldwide, which include defined benefit and defined contribution schemes. The contributions payable for non-UK schemes of £8m (2003 – £8m) have been fully expensed against profits in the current year. A funded defined benefit scheme operates in the Republic of Ireland. An independent actuary, using the projected unit method, carried out the latest actuarial assessment of the scheme at 1 April 2001. At that time the market value of the scheme's assets was £55m and the actuarial value of these assets represented 123% of the benefits that had accrued to members, after allowing for expected future increases in earnings.

# (b) FRS 17, 'Retirement Benefits'

The valuations used for FRS 17 have been based on the most recent actuarial valuations and updated by Watson Wyatt LLP to take account of the requirements of FRS 17 in order to assess the liabilities of the schemes at 28 February 2004. Schemes' assets are stated at their market values at 28 February 2004. Buck Consultants (Ireland) Limited have updated the most recent Republic of Ireland valuation. The liabilities relating to post-retirement healthcare benefits (note 28) have also been determined in accordance with FRS 17, and are incorporated in the following tables.

# NOTE 27 Pensions continued

# Major assumptions

The major assumptions, on a weighted average basis, used by the actuaries were as follows:

	2004 %	2003 %	2002 %
Rate of increase in salaries	3.8	3.6	3.6
Rate of increase in pensions in payment	2.5	2.3	2.3
Rate of increase in deferred pensions	2.5	2.3	2.3
Rate of increase in career average benefits	2.5	2.3	2.8
Discount rate	5.7	5.5	5.8
Price inflation	2.5	2.3	2.3

The assets in the schemes and the expected rates of return were:

		2004		2003		2002
	Long-term rate of expected return %	Market value £m	Long-term rate of expected return %	Market value £m	Long-term rate of expected return %	Market value £m
Equities	8.1	1,399	8.6	945	7.7	1,002
Bonds	5.7	445	5.5	386	5.8	433
Property	6.9	92	7.1	88	6.4	91
Other	3.8	43	3.8	87	4.4	48
Total market value of assets		1,979		1,506		1,574
Present value of schemes' liabilities		(2,653)		(2,275)		(1,758)
Deficit in the schemes		(674)		(769)		(184)
Related deferred tax asset		202		229		57
Net pension liability		(472)		(540)		(127)

	2004 £m	2003 £m
Group net assets		
Net assets prior to pension adjustments	7,990	6,559
FRS 17 pension liability	(472)	(540)
	7,518	6,019
SSAP 24 pension asset	(12)	(6)
Net assets after pension adjustments	7,506	6,013
Group reserves		
Profit and loss reserve prior to pension adjustments	4,051	3,649
FRS 17 pension liability	(472)	(540)
	3,579	3,109
SSAP 24 pension asset	(12)	(6)
Profit and loss reserve after pension adjustments	3,567	3,103

# NOTE 27 Pensions continued

On full compliance with FRS 17, and on the basis of the assumptions noted above, the amounts that would have been charged to the consolidated profit and loss account and consolidated statement of total recognised gains and losses for the year ended 28 February 2004 are set out below:

	2004 £m	2003 £m
Analysis of the amount charged to operating profit		
Current service cost	201	149
Past service cost	_	_
Total operating charge	201	149
Analysis of the amount credited/(charged) to other finance income		
Expected return on pension schemes' assets	120	115
Interest on pension schemes' liabilities	(126)	(101)
Net return	(6)	14
Analysis of the amount recognised in the statement of total recognised gains and losses		
Actual return less expected return on pension schemes' assets	192	(323)
Experience gains and losses arising on the schemes' liabilities	(48)	(53)
Changes in assumptions underlying the present value of the schemes' liabilities	(4)	(193)
Total actuarial gain/(loss) recognised in the statement of total recognised gains and losses	140	(569)
Movement in deficit during the year		
Deficit in schemes at beginning of the year	(769)	(184)
Movement in year:		
Current service cost	(201)	(149)
Contributions	162	121
Past service costs	_	_
Acquisition cost	_	(2)
Other finance (charge)/income	(6)	14
Actuarial gain/(loss)	140	(569)
Deficit in schemes at end of the year	(674)	(769)
History of experience gains and losses for the year to 28 February 2004		
Difference between the expected and actual return on schemes' assets:		
Amount (£m)	192	(323)
Percentage of schemes' assets (%)	9.7%	(21.4%)
Experience gains and losses on schemes' liabilities:		
Amount (£m)	(48)	(53)
Percentage of schemes' liabilities (%)	(1.8%)	(2.3%)
Total actuarial gain/(loss) recognised in the statement of total recognised gains and losses:		
Amount (£m)	140	(569)
Percentage of schemes' liabilities (%)	5.3%	(25.0%)

# NOTE 28 Post-retirement benefits other than pensions

The company operates a scheme offering post-retirement healthcare benefits. The cost of providing these benefits has been accounted for on a similar basis to that used for defined benefit pension schemes.

The liability as at 28 February 2004 of £6.5m, which was determined in accordance with the advice of qualified actuaries, is being spread forward over the service lives of relevant employees. £0.5m has been charged to the profit and loss account and £0.4m of benefits were paid. An accrual of £5.4m (2003 – £5.3m) is being carried in the balance sheet. It is expected that payments will be tax deductible, at the company's tax rate, when made.

#### NOTE 29 Capital commitments

At 28 February 2004 there were commitments for capital expenditure contracted for, but not provided of £501m (2003 – £458m), principally relating to the store development programme.

# NOTE 30 Contingent liabilities

The company has irrevocably guaranteed the liabilities as defined in section 5(c) of the Republic of Ireland (Amendment Act) 1986, of various subsidiary undertakings incorporated in the Republic of Ireland.

There are a number of contingent liabilities that arise in the normal course of business which if realised are not expected to result in a material liability to the Group.

### NOTE 31 Related party transactions

During the year, there were no material transactions or amounts owed or owing with any of the Group's key management or members of their close family.

During the year, the Group traded with its joint ventures: Shopping Centres Limited, BLT Properties Limited, Tesco BL Holdings Limited, Tesco British Land Property Partnership, Tesco Personal Finance Group Limited, Tesco Home Shopping Limited, iVillage UK Limited (iVillage became a subsidiary in March 2003), dunnhumby Limited, Tesco Mobile Limited, Nutri Centres Limited, Taiwan Charn Yang Developments Limited, Retail Property Company Limited and Tesco Card Services Limited. During the year, the Group also traded with its five associates: Broadfields Management Limited, Clarepharm Limited, GroceryWorks Holdings Inc., Hussmann (Hungary) Kft and Greenergy Fuels Limited. The main transactions during the year were:

- (i) Equity funding of £20m (2003 £4m) in joint ventures and £8m (2003 £7m) in associates.
- (ii) The Group made loans to joint ventures of £29m (2003 £43m), and has been repaid loans by joint ventures of £15m (2003 £5m). New loans of £9m (2003 nil) were made to the Group by joint ventures and the Group repaid £1m (2003 nil) of loans from joint ventures. The Group has outstanding loan balances due from joint ventures of £120m (2003 £107m) and outstanding loan balances due to joint ventures of £10m (2003 £2m) at 28 February 2004.
- (iii) The Group made purchases of £72m (2003 £81m) from joint ventures and associates, of which £2m (2003 nil) was still payable as at 28 February 2004.
- (iv) The Group has charged joint ventures an amount totalling £63m (2003 £42m) in respect of services, loan interest and assets transferred, of which nil (2003 £8m) was outstanding at 28 February 2004.
- (v) Tesco Stores Limited is a member of one or more partnerships to whom the provisions of the Partnerships and Unlimited Companies (Accounts) Regulations 1993 apply ('Regulations'). The accounts for those partnerships have been consolidated into these accounts pursuant to regulation 7 of the Regulations.

NOTE 32 Reconciliation of operating profit to net cash inflow from operating activities

	2004 £m	2003 £m
Operating profit	1,735	1,484
Depreciation and goodwill amortisation	752	602
Increase in goods held for resale	(92)	(129)
Decrease in development property	15	3
Decrease/(increase) in debtors	17	(28)
Increase in trade creditors	261	238
Increase in other creditors	254	205
Decrease in working capital (a)	455	289
Net cash inflow from operating activities (b)	2,942	2,375

<sup>(</sup>a) The decrease in working capital includes the impact of translating foreign currency working capital movements at average exchange rates rather than year end exchange rates.

# NOTE 33 Analysis of changes in net debt

	At 22 Feb 2003 £m	Cash flow £m	Acquisitions £m	Other non- cash changes £m	Exchange movements £m	At 28 Feb 2004 £m
Cash at bank and in hand	399	282	_	_	(11)	670
Liquid resources (a)	239	220	_	_	(29)	430
Bank and other loans	(1,286)	496	_	_	15	(775)
Finance leases	(55)	(12)	(1)	(1)	_	(69)
Debt due within one year	(1,341)	484	(1)	(1)	15	(844)
Bank and other loans	(3,863)	(316)	_	(20)	19	(4,180)
Finance leases	(171)	10	(4)	(1)	_	(166)
Debt due after one year	(4,034)	(306)	(4)	(21)	19	(4,346)
	(4,737)	680	(5)	(22)	(6)	(4,090)

<sup>(</sup>a) Liquid resources comprises short-term deposits with banks and money-market investments which mature within 12 months of the date of inception.

<sup>(</sup>b) The subsidiaries acquired during the year have not had a significant impact on Group operating cash flows.

# **NOTE 34** Acquisitions

The net assets and results of acquired businesses are included in the consolidated accounts from their respective dates of acquisition. The following tables set out the effect of the material acquisitions by the Group in the year to 28 February 2004 on the consolidated balance sheet. Acquisition accounting has been applied in all cases. The fair values currently established for all acquisitions made in the year to 28 February 2004 are provisional. Fair values will be reviewed based on additional information up to 26 February 2005. The Directors do not believe that any net adjustments resulting from such a review would have a material effect on the Group. The goodwill arising on these acquisitions has been capitalised and is being amortised over 20 years.

# C Two-Network

C Two-Network was acquired on 17 July 2003 and included in the consolidated balance sheet at 28 February 2004. The purchase consideration was £176m. The net assets of C Two-Network on acquisition and the provisional fair values were as follows:

	Book values of acquired business £m	Adjustments to align accounting policies £m	Revaluations £m	Fair values at date of acquisition £m
Fixed assets	13	2	(3)	12
Stock	8	_	_	8
Debtors	24	_	_	24
Cash	31	_	_	31
Creditors	(30)	(2)	_	(32)
Net assets acquired	46	_	(3)	43
Consideration				
Cash				176
Goodwill				133

The principal fair value adjustment made to the net book values of the assets and liabilities of C Two-Network was the revaluation of fixed assets.

For the year ended 31 March 2003, C Two-Network reported an audited profit after tax and minority interest of £11m, and for the period 1 April 2003 to 16 July 2003 an unaudited post-tax profit of £5m based on its then accounting policies.

# NOTE 34 Acquisitions continued

# Kipa

Kipa was acquired on 11 November 2003 and included in the consolidated balance sheet at 28 February 2004. The purchase consideration was £96m. The net assets of Kipa on acquisition and the provisional fair values were as follows:

	Book values of acquired business £m	Adjustments to align accounting policies £m	Revaluations £m	Fair values at date of acquisition £m
Fixed assets	40	3	7	50
Stock	6	_	_	6
Debtors	I	4	_	5
Cash	24	(2)	_	22
Creditors	(19)	(7)	_	(26)
Provisions for liabilities and charges	(1)	I	_	_
	51	(1)	7	57
Minority interest				(5)
Net assets acquired				52
Consideration				
Cash				93
Other				3
Goodwill				44

The principal fair value adjustments made to the net book values of the assets and liabilities of Kipa comprise the revaluation of freehold property to market value, based on valuations obtained from independent experts. Adjustments have also been made to align accounting policies for tangible fixed assets, debtors, cash, creditors and provisions.

The Turkish economy is subject to hyper-inflation and therefore hyper-inflation accounting under international accounting standards, is required. The Directors do not consider that it is meaningful to provide details of the results of Kipa for the year ended 31 December 2002 as these accounts were not prepared using hyper-inflation accounting. For the period 1 January 2003 to 10 November 2003, Kipa reported an unaudited provisional profit after tax of nil, based on its then accounting policies.

# **FIVE YEAR RECORD**

Year ended February	2000	2001	2002	2003	2004 53 weeks
Financial statistics (£m)					
Group sales (restated)	20,189	22,585	25,401	28,280	33,557
Turnover excluding VAT (restated)					
UK	16,808	18,203	19,821	21,309	24,760
Rest of Europe	1,355	1,737	2,181	2,664	3,385
Asia	464	860	1,398	2,031	2,669
	18,627	20,800	23,400	26,004	30,814
Underlying operating profit <sup>2</sup>					
UK	993	1,100	1,213	1,297	1,526
Rest of Europe	51	70	90	141	184
Asia	(1)	4	29	71	122
	1,043	1,174	1,332	1,509	1,832
Operating margin <sup>2</sup>					
UK	5.9%	6.0%	6.1%	6.1%	6.2%
Rest of Europe	3.8%	4.0%	4.1%	5.3%	5.4%
Asia	(0.2)%	0.5%	2.1%	3.5%	4.6%
Total Group	5.6%	5.6%	5.7%	5.8%	5.9%
Share of operating profit before goodwill amortisation					
from joint ventures and associates	11	21	42	72	99
Net interest payable	(99)	(125)	(153)	(180)	(223)
Underlying pre-tax profit <sup>3</sup>	955	1,070	1,221	1,401	1,708
Integration costs	(6)	-	_	(4)	(45)
Goodwill amortisation	(7)	(8)	(10)	(23)	(54)
Net loss on disposal of fixed assets	(9)	(8)	(10)	(13)	(9)
Profit on ordinary activities before taxation	933	1,054	1,201	1,361	1,600
Taxation <sup>4</sup>	(259)	(333)	(371)	(415)	(498)
Minority interests	-	1	_	-	(2)
Profit for the financial year 4	674	722	830	946	1,100

Year ended February	2000	2001	2002	2003	2004
	2000	2001	2002	2003	53 weeks
Group enterprise value <sup>5</sup>	13,591	21,590	21,290	16,896	23,866
Underlying diluted earnings per share 3/4	10.18p	10.66р	12.14p	13.98p	16.31p
Underlying earnings per share 3/4	10.36р	10.87p	12.33p	14.10p	16.45p
Dividend per share	4.48p	4.98p	5.60p	6.20p	6.84p
Return on shareholders' funds 4/6	20.9%	22.7%	23.2%	23.3%	23.6%
Return on capital employed 4/7	11.3%	11.0%	10.8%	10.2%	10.5%
Group statistics					
Number of stores	845	907	979	2,291	2,318
Total sales area – 000 sq ft	24,039	28,362	32,491	39,944	45,402
Full-time equivalent employees	134,896	152,210	171,794	188,182	223,335
UK retail statistics					
Number of stores	659	692	729	1,982	1,878
Total sales area – 000 sq ft <sup>8</sup>	16,895	17,965	18,822	21,829	23,291
Average store size (sales area – sq ft) <sup>9</sup>	26,641	27,636	28,576	29,455	30,890
Full-time equivalent employees 10	108,409	113,998	121,272	133,051	152,408
UK retail productivity £					
Turnover per employee (restated)	155,042	159,678	163,443	160,157	162,459
Profit per employee "	9,160	9,649	10,002	9,748	10,013
Wages per employee "	15,600	16,087	16,821	17,020	17,615
Weekly sales per sq ft (restated) 8/12	21.27	21.75	22,43	22.86	22.48

- I Sales and turnover have been restated in accordance with FRS 5, Application Note G 'Revenue Recognition' (issued November 2003) to report sales and turnover net of vouchers and on a commission-only basis for mobile phone airtime sales.
- Excludes integration costs and goodwill amortisation. Operating margin is based upon turnover exclusive of VAT.
- 3 Underlying profit, underlying earnings per share and underlying diluted earnings per share exclude net loss on disposal of fixed assets, integration costs and goodwill amortisation.
- 4 2004, 2003, 2002 and 2001 statistics have been calculated based on the adoption of FRS 19 'Deferred Tax'.
- 5 Market capitalisation plus net debt.
- 6 Underlying profit divided by average shareholders' funds.

- 7 Revised post-tax ROCE measure. The numerator is profit before interest, less tax. The denominator is the calculated average of net intangibles plus net tangible fixed assets plus net investments in joint ventures and associates plus net working capital and long-term provisions.
- 8 Store sizes exclude lobby and restaurant areas.
- 9 Average store size excludes Express and T&S stores.
- 10 Based on average number of fulltime equivalent employees in the UK.
- 11 Based on turnover exclusive of VAT, underlying operating profit and total staff cost per full-time equivalent employee.
- 12 Based on weighted average sales area and sales excluding property development.

