# Washington Federal. invested here. 

## Washington Federal, Inc. Annual Report 2018.

## WASHINGTON FEDERAL, INC. AND SUBSIDIARIES 2018 ANNUAL REPORT

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## BUSINESS DESCRIPTION


#### Abstract

Washington Federal, Inc. is a bank holding company headquartered in Seattle, Washington, that conducts its operations through Washington Federal, National Association ("Bank"), a federally chartered national bank subsidiary. In this annual report, "we," "our," "Company" and "Washington Federal" refer to Washington Federal, Inc. and its consolidated wholly owned subsidiary, the Bank.

The Company has its origins on April 24, 1917 in Ballard, Washington, and just celebrated its First 100 Years in business. Washington Federal is engaged primarily in providing lending, depository, insurance and other banking services to consumers, mid-sized to large businesses, and owners and developers of commercial real estate. On November 9, 1982 the Company listed and began trading on the NASDAQ. Profitable operations have been recorded every year since and the Company is often leading the industry in important measures of financial performance such as efficiency and capital strength. As of September 30, 2018, the stock traded at 86 times its original 1982 offering price, has paid 142 consecutive quarterly cash dividends and has returned $12,674 \%$ total shareholder return to those who invested 36 years ago.

Over the years, the Company has expanded to serve banking clients in eight western states. While much has changed since its founding, one constant has been the commitment to doing business with integrity and treating employees, clients and investors fairly. Our tagline "invested here" is intended to reflect our people-first values and express the Company's dedication to helping our neighborhoods and communities thrive.


## FINANCIAL HIGHLIGHTS

As of and for the year end September 30,
2018
2017
\% Change

|  | (In thousands, except per share and ratio data) |  |  |
| :---: | :---: | :---: | :---: |
| Assets | \$ 15,865,724 | \$ 15,253,580 | +4.0\% |
| Cash and cash equivalents . | 268,650 | 313,070 | (14.2) |
| Investment securities | 415,454 | 423,521 | (1.9) |
| Loans receivable, net | 11,477,081 | 10,882,622 | +5.5 |
| Mortgage-backed securities. | 2,524,923 | 2,489,544 | +1.4 |
| Customer deposits | 11,387,146 | 10,835,008 | +5.1 |
| FHLB advances and other borrowings . | 2,330,000 | 2,225,000 | +4.7 |
| Stockholders' equity. | 1,996,908 | 2,005,688 | (0.4) |
| Net income | 203,850 | 173,532 | +17.5 |
| Diluted earnings per share | 2.40 | 1.94 | +23.7 |
| Dividends per share | 0.67 | 0.84 | (20.2) |
| Stockholders' equity per share | 24.14 | 23.00 | +5.0 |
| Shares outstanding. | 82,711 | 87,193 | (5.1) |
| Return on average stockholders' equity | 10.16\% | 8.64\% | +17.6 |
| Return on average assets | 1.31 | 1.16 | 12.9 |
| Efficiency ratio (1) (2). | 50.37 | 47.82 | +5.3 |

(1) Calculated as total operating costs divided by net interest income, plus other income (excluding non-operating gains).
(2) Efficiency ratio for the year ended September 30, 2018 excludes the impact of $\$ 8.55$ million reduction to non-interest income related to FDIC loss share valuation adjustments.

## ANNUAL REPORT 2018

Fellow Shareholder,
Fiscal 2018 was a record-breaking year for your Company, Washington Federal. Net income for the year was $\$ 203,850,000$, a $17.5 \%$ increase over the $\$ 173,532,000$ generated last year. Earnings per share, perhaps the most important measure of performance for shareholders, increased to $\$ 2.40$ per share, $23.7 \%$ higher than the previous record of $\$ 1.94$ set in 2017. A significant non-financial achievement in 2018 was the reduction in our voluntary turnover ratio to a five-year low, despite the tightest labor market we have seen in several decades.

We completed our $101^{\text {st }}$ year in business with record earnings due to strong loan and deposit growth, top-line revenue growth, lower tax expense, solid credit quality, and technological improvements to better serve our clients. It is gratifying to see the benefits of our efforts to reposition the Company's interest rate risk over the last decade. Our net interest income increased by $9.31 \%$ for the year despite rising short-term interest rates. Strong financial performance enabled the Company to return $108 \%$ of earnings to shareholders during fiscal year 2018 in the form of cash dividends and share repurchases and still finish the year with a tangible common equity to tangible asset ratio of $10.84 \%$, which ranked in the top $10 \%$ of the largest 100 publicly traded banks in the United States.

Assets totaled $\$ 15.9$ billion as of September 30, 2018, a $\$ 612$ million or $4.0 \%$ increase from September 30, 2017. We continue to change the composition of the balance sheet by growing loans outstanding and shrinking investments. Our objective is to fund loan growth by increasing customer deposits which we were largely able to do this year. Loans grew by $\$ 594$ million (5.5\%) and customer deposits grew by $\$ 552$ million ( $5.1 \%$ ). As of September 30,2018 , transaction accounts totaled $57.8 \%$ of the Company's deposits. We intend to continue to reduce our reliance on time deposits by growing checking accounts.

While we are pleased with our deposit growth this past year we believe continued improvement in our client-facing technology will position us to capture a larger share of deposits as we move forward. For example, in 2018, your Company implemented a new treasury management platform that provides us a competitive advantage in attracting depository accounts from our commercial clients. Our new system features best in-class security, advanced reporting capabilities, superior access controls, and consolidated payables management. This enhanced functionality allows commercial clients, with a few clicks of a button, to select who to pay, when to schedule the payment, and which payment mechanism to use ( ACH , wire, or check). We have already seen a very positive response to this new system. As a next step, we are excited to have identified a partner, ClickPay, to help us offer a full treasury and accounts receivable platform focused on property management firms and home owners' associations.

As we look to the future our objective is to make banking simpler, more reliable, and faster for our clients. We are just beginning to scratch the surface of using data to customize digital user interfaces, allowing a frictionless customer experience. For example, once we properly identify a current client, we will use our own data to populate their loan or account application automatically. Time spent face-to-face with the client will then be spent more productively discussing loan options and their long-term financial goals.

Our formula for success is to coalesce three key banking elements: technology, relationships, and a strong balance sheet. We must deliver technology that simplifies our client's lives while recognizing the importance of personal relationships and maintaining the "future-proof" flexibility and reliability afforded us via our rock-solid balance sheet.

The tax reform that was signed into law in December 2017 provided an opportunity for your Company to make needed investments for the future. At a high level, our federal income tax rate was reduced from $35 \%$ to $21 \%$ going forward. The Company elected to use a portion of these savings towards investments in our people, our technology, and our communities. In addition to normal merit increases, we provided an additional $5 \%$ salary increase for all employees earning under $\$ 100,000$ annually. Moreover, we added a team of learning and development professionals to implement a new approach to training that will better prepare our employees for the future. We also announced plans to expand our operations and technology center in Boise, Idaho and are increasing the size of our technology team by $30 \%$ to improve current processes and spur innovation. Finally, your Company made a $\$ 5$ million-dollar commitment over the next five years to fund the Washington Federal Foundation, whose objective is to make targeted contributions to support social services for low-income families and seniors, affordable housing, and financial literacy.

## ANNUAL REPORT 2018 (CONTINUED)

Bank stocks experienced a strong price appreciation in 2017 but concerns about rising interest rates and the potential for an economic downturn led to a more tepid year in 2018. The KBW mid-size bank index increased 3.7\% from October 1, 2017 through September 30, 2018. Washington Federal was not immune to this trend and realized a 3.7\% decline during that same period despite our record operating performance. As of the writing of this letter, our stock is trading at $\$ 28$ dollars per share. We do not believe this level ( 1.16 times book value) is a fair reflection of the value of our company. We will continue to focus on improving performance in the areas we can directly control while opportunistically repurchasing shares in the market.

During 2018 we entered a Consent Order with the Office of the Comptroller of the Currency that called for significant improvements in our Bank Secrecy Act Program. This area of regulatory compliance is continuing to evolve with new requirements and we are investing heavily in people, processes and systems to ensure that we can not only comply with the Consent Order but turn a weakness into a strength. We are working with urgency to make these improvements and yet recognize it may take several years to resolve.

This year, we completed our Board succession plan with Mr. Roy Whitehead relinquishing his role as Chairman of the Board to Mr. Tom Kelley in October of 2018. Tom has been an invaluable member of our Board since 2005 and understands both our strengths and weaknesses. His experience in managing large teams and in-depth knowledge of finance and accounting uniquely position him to lead us into the future. On behalf of the Board and all shareholders, I wish to once again thank Mr. Whitehead for two decades of selfless service to Washington Federal. His stated goal was always to leave the bank in a better position than he found it, which is exactly what he did. During his tenure at Washington Federal, the Company survived the greatest financial tumult in a generation, maintained a strong balance sheet, and produced net income of over $\$ 2.6$ billion.

The Board also welcomed Mr. Steve Singh as a Director in September of this year. He was the co-founder of Concur Technologies before its acquisition by SAP and is currently Chief Executive Officer and Chairman of the data containerization company Docker. We feel fortunate to have someone with the technological acumen of Mr. Singh to help us navigate a rapidly evolving technological world. We are grateful for the service and contributions of Ms. Erin Lantz who served on our Board for two years. Ms. Lantz resigned from our Board in August 2018 after her company acquired a mortgage lender which presented a potential conflict of interest.

I conclude by saying that it is an honor to serve as the sixth President of Washington Federal. The entire management team considers ourselves stewards of an asset that has been entrusted to our care. We are fortunate to have such a strong foundation to build upon. That foundation includes not only our financial assets but, most importantly, the dedicated and talented employees that choose to work at Washington Federal.

Thank you to the Board of Directors and my colleagues who serve our clients every day. Both have been immensely supportive of the future course we have charted. Although we are pleased with the record financial results of the past year, we are confident we can do even better. Thanks as well to our shareholders for your support and trust, and to our clients, who trust us to respectfully serve their financial needs.

I look forward to seeing you at your Company's headquarters building, 425 Pike Street in downtown Seattle, on January 16, 2019 at 2 p.m. for the Annual Meeting of Shareholders. In the meantime, we invite you to help our business grow and prosper by referring your friends, neighbors, and the businesses you associate with to Washington Federal for all their banking needs. We look forward to serving you in the coming new year.

Sincerely,


Brent J. Beardall
President and Chief Executive Officer


From left to right: Bob Peters, Executive Vice President Commercial Banking; Vince Beatty, Executive Vice President \& Chief Financial Officer; Kim Robison, Executive Vice President Operations; Cathy Cooper, Executive Vice President Retail Banking; Brent Beardall, President \& Chief Executive Officer; and Mark Schoonover, Executive Vice President \& Chief Credit Officer

## MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

We make statements in this Annual Report that constitute forward-looking statements. Words such as "expects," "anticipates," "believes," "estimates," "intends," "forecasts," "projects" and other similar expressions, as well as future or conditional verbs such as "will," "should," "would" and "could," are intended to help identify such forward-looking statements. These statements are not historical facts, but instead represent current expectations, plans or forecasts of the Company and are based on the beliefs and assumptions of the management of the Company and the information available to management at the time that these disclosures were prepared. The Company intends for all such forward-looking statements to be covered by the safe harbor provisions for forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 and the provisions of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. These statements are not guarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and often are beyond the Company's control. Actual outcomes and results may differ materially from those expressed in, or implied by, the Company's forward- looking statements.

You should not place undue reliance on any forward-looking statement and should consider the following uncertainties and risks, as well as the risks and uncertainties discussed elsewhere in this report, and under "Item 1A. Risk Factors" contained in our Form 10-K for the fiscal year ended September 30, 2018, and in any of the Company's other subsequent Securities and Exchange Commission filings, which could cause our future results to differ materially from the plans, objectives, goals, estimates, intentions and expectations expressed in forward-looking statements:

- a deterioration in economic conditions, including declines in the real estate market and home sale volumes and financial stress on borrowers as a result of the uncertain economic environment;
- the effects of a severe economic downturn, including high unemployment rates and declines in housing prices and property values, in the Company's primary market areas;
- the effects of and changes in monetary and fiscal policies of the Board of Governors of the Federal Reserve System and the U.S. Government;
- fluctuations in interest rate risk and changes in market interest rates;
- the Company's ability to make accurate assumptions and judgments about the collectability of its loan portfolio, including the creditworthiness of its borrowers and the value of the assets securing these loans;
- the Company's ability to successfully complete merger and acquisition activities and realize expected strategic and operating efficiencies associated with such activities;
- legislative and regulatory limitations, including those arising under the Dodd-Frank Act and potential limitations in the manner in which the Company conducts its business and undertakes new investments and activities;
- the ability of the Company to obtain external financing to fund its operations or obtain this financing on favorable terms;
- changes in other economic, competitive, governmental, regulatory, and technological factors affecting the Company's markets, operations, pricing, products, services and fees;
- the success of the Company at managing the risks involved in the remediation efforts associated with its Bank Secrecy Act program, costs of enhancements to the Bank's BSA program are greater than anticipated; and governmental authorities undertake enforcement actions or legal proceedings with respect to the Bank's BSA program beyond those contemplated by the Consent Order, and the potential impact of such matters on the success, timing and ability to pursue the Company's growth or other business initiatives;
- the success of the Company at managing the risks involved in the foregoing and managing its business; and
- the timing and occurrence or non-occurrence of events that may be subject to circumstances beyond the Company's control.

All forward-looking statements speak only as of the date on which such statements are made, and the Company undertakes no obligation to update or revise any forward-looking statements to reflect changed assumptions, the occurrence of unanticipated events, changes to future operating results over time, or the impact of circumstances arising after the date the forward-looking statement was made.

## CRITICAL ACCOUNTING POLICIES

## INTEREST RATE RISK

Washington Federal, Inc. is a Washington corporation headquartered in Seattle, Washington. The Company is a bank holding company that conducts its operations through a national bank subsidiary, Washington Federal, National Association. The Bank is principally engaged in the business of attracting deposits from businesses and the general public and investing these funds, together with borrowings and other funds, in commercial and consumer loans. As used throughout this document, the terms "Washington Federal" or the "Company" refer to Washington Federal, Inc. and its consolidated subsidiaries and the term "Bank" refers to the operating subsidiary Washington Federal, National Association.

The Company's fiscal year end is September 30. All references to 2018, 2017 and 2016 represent balances as of September 30, 2018, September 30, 2017, and September 30, 2016, or activity for the fiscal years then ended.
Preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires the use of estimates and assumptions that affect reported amounts of certain assets, liabilities, revenues and expenses in the Company's consolidated financial statements. Accordingly, estimated amounts may fluctuate from one reporting period to another due to changes in assumptions underlying estimated values.
The Company has determined that the only accounting policy critical to an understanding of the consolidated financial statements of Washington Federal relates to the methodology for determining the amount of the allowance for loan losses. The Company maintains an allowance to absorb losses inherent in the loan portfolio. The allowance is based on ongoing, quarterly assessments of the probable and estimable losses inherent in the loan portfolio.
The general loan loss allowance is established by applying a loss percentage factor to the different loan types. For example, residential real estate loans are not individually analyzed for impairment and loss exposure because of the significant number of loans, their relatively small balances and their historically low level of losses. See the "Asset Quality and Allowance for Loan Losses" section below for additional information about establishing the loss factors. Specific allowances may be established for loans that are deemed to be individually impaired.
The primary source of income for the Company is net interest income, which is the difference between the interest income generated by interest-earning assets and the interest expense incurred for interest-bearing liabilities. The level of net interest income is a function of the average balance of interest-earning assets and interest-bearing liabilities and the difference between the yield on earning assets and the cost of interest-bearing liabilities. Both the pricing and mix of the Company's interest-earning assets and interest-bearing liabilities influence these factors. All else being equal, if the interest rates on the Company's interest-bearing liabilities increase at a faster pace than the interest rates on its interest-earning assets, the result would be a reduction in net interest income and with it, a reduction in net earnings.
Based on management's assessment of the current interest rate environment, the Company has taken steps, including growing shorter-term loans and transaction deposit accounts, to position itself for changing interest rates.
The Company's balance sheet strategy, in conjunction with low operating costs, has allowed the Company to manage interest rate risk, within guidelines established by the Board, through all interest rate cycles. It is management's objective to grow the dollar amount of net interest income through the rate cycles, acknowledging that there will be some periods of time when that will not be feasible.
Management relies on various measures of interest rate risk, including modeling of changes in the Company's forecasted net interest income under various rate change scenarios, the impact of interest rate changes on the net portfolio value ("NPV") and an asset/liability maturity gap analysis.
Net Interest Income Sensitivity. We estimate the sensitivity of our net interest income to changes in market interest rates using an interest rate simulation model that includes assumptions related to the level of balance sheet growth, deposit repricing characteristics and the rate of prepayments for multiple interest rate change scenarios. Interest rate sensitivity depends on certain repricing characteristics in our interest-earning assets and interest-bearing liabilities, including the maturity structure of assets and liabilities and their repricing characteristics during the periods of changes in market interest rates. The analysis assumes a constant balance sheet. Actual results would differ from the assumptions used in this model, as management monitors and adjusts loan and deposit pricing and the size and composition of the balance sheet to respond to changing interest rates.
In the event of an immediate and parallel increase of 200 basis points in both short- and long-term interest rates, the model estimates that net interest income would decrease by $1.9 \%$ in the next year. This compares to an estimated increase of $3.0 \%$ as of the September 30, 2017, analysis. It is noted that a flattening yield curve where the spread between short-term rates and long-term rates decreases would likely result in lower net interest income. Management estimates that a gradual increase of 300 basis points in short-term rates and 100 basis points in long-term rates over two years would result in a net interest income decrease of $0.3 \%$ in the first year and a decrease of $5.2 \%$ in the second year, assuming a constant balance sheet and no management intervention.

## MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (CONTINUED)

NPV Sensitivity. The NPV is an estimate of the market value of shareholders' equity at a point in time. It is derived by calculating the difference between the present value of expected cash flows from interest-earning assets and the present value of expected cash flows from interest-paying liabilities and off-balance-sheet contracts. The sensitivity of the NPV to changes in interest rates provides a longer term view of interest rate risk as it incorporates all future expected cash flows. As of September 30, 2018, in the event of an immediate and parallel increase of 200 basis points in interest rates, the NPV is estimated to decline by $\$ 418$ million, or $18.2 \%$, and the NPV-to-total assets ratio to decline to $12.9 \%$ from a base of $14.7 \%$. As of September 30, 2017, in the event of an immediate and parallel increase of 200 basis points in interest rates, the NPV was estimated to decline by $\$ 463$ million, or $18.2 \%$, and the NPV-to-total assets ratio to decline to $14.6 \%$ from a base of $16.6 \%$. The decrease in the base NPV ratio is primarily due to higher interest rates and changes in balance sheet mix year over year.
Repricing Gap Analysis. At September 30, 2018, the Company had approximately $\$ 1.7$ billion more in liabilities subject to maturity or repricing in the next year than assets, which resulted in a one-year repricing gap of (10.7)\% of total assets. This compares to the (15.7)\% gap as of September 30, 2017. A negative repricing gap implies that funding costs will change more rapidly than interest income on earning assets with movements in interest rates. A negative repricing gap typically results in lower margins when interest rates rise and higher margins when interest rates decline. The interest rate gap analysis provides management with a high-level indication of interest rate risk, but it is considered less reliable than more detailed modeling. Cash and cash equivalents of $\$ 269$ million and stockholders' equity of $\$ 2.0$ billion provide management with flexibility in managing interest rate risk.

The following table shows the estimated repricing periods for earning assets and paying liabilities:

| September 30,2018 | Repricing Period |  |  |  |  |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Within One Year |  | After 1 Year Before 6 Years |  | Thereafter |  |  |  |
|  | (In thousands) |  |  |  |  |  | \$ |  |
| Earning assets (1) | \$ | 5,728,733 | \$ | 5,131,215 | \$ | 3,617,982 |  | 14,477,930 |
| Paying liabilities (2). |  | $(7,433,148)$ |  | $(3,899,724)$ |  | $(2,474,307)$ |  | $(13,807,179)$ |  |
| Excess (liabilities) assets . | \$ | $(1,704,415)$ | \$ | 1,231,491 | \$ | 1,143,675 |  |  |  |
| Excess as \% of total asset |  | (10.74)\% |  |  |  |  |  |  |

(1) Asset repricing period includes estimated prepayments based on historical activity.
(2) Liability repricing includes estimated duration of non-maturity deposits.

Interest Rate Spread. The interest rate spread is measured as the difference between the rate on earning assets and the rate on interest-bearing liabilities at the end of each period. The interest rate spread was $2.90 \%$ at September 30, 2018 and $2.90 \%$ at September 30, 2017. As of September 30, 2018, the weighted average rate on earning assets increased by 25 basis points to $4.07 \%$ compared to September 30, 2017. The improved rate on interest earning assets is due primarily to rising short-term interest rates, which causes the yield on adjustable-rate loans and investments as well as cash to increase. As of September 30, 2018, the weighted average rate on interest-bearing liabilities increased by 25 basis points to $1.17 \%$ compared to September 30, 2017. The higher rate on interest-bearing liabilities is due primarily to rising interest rates on customer deposits, partially offset by a lower rate on FHLB borrowings due to the maturity of some higher cost long-term FHLB advances.

|  | $\begin{aligned} & \text { SEP } \\ & 2018 \end{aligned}$ | $\begin{aligned} & \text { JUN } \\ & 2018 \end{aligned}$ | $\begin{aligned} & \text { MAR } \\ & 2018 \end{aligned}$ | $\begin{aligned} & \text { DEC } \\ & 2017 \end{aligned}$ | $\begin{gathered} \text { SEP } \\ 2017 \end{gathered}$ | $\begin{aligned} & \text { JUN } \\ & 2017 \end{aligned}$ | $\begin{aligned} & \text { MAR } \\ & 2017 \end{aligned}$ | $\begin{aligned} & \text { DEC } \\ & 2016 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest rate on loans and mortgage-backed securities | 4.19\% | 4.13\% | 4.06\% | 3.99\% | 3.96\% | 3.93\% | 3.88\% | 3.84\% |
| Interest rate on cash and investment securities | 2.44 | 2.30 | 2.16 | 1.87 | 1.85 | 1.79 | 1.73 | 1.43 |
| Combined earning assets | 4.07 | 4.01 | 3.94 | 3.85 | 3.82 | 3.77 | 3.73 | 3.65 |
| Interest rate on customer accounts | 0.87 | 0.75 | 0.65 | 0.57 | 0.54 | 0.50 | 0.47 | -0.48 |
| Interest rate on borrowings. | 2.66 | 2.64 | 2.62 | 2.56 | 2.80 | 2.88 | 2.97 | 3.15 |
| Combined cost of funds. | 1.17 | 1.08 | 0.99 | 0.93 | 0.92 | 0.92 | 0.89 | 0.92 |
| Interest rate spread | 2.90\% | 2.93\% | 2.95\% | 2.92\% | 2.90\% | 2.85\% | 2.84\% | -2.73\% |

The chart below shows the volatility of our period end net interest spread (dashed line measured against the right axis) compared to the relatively consistent growth in net interest income (solid line measured against the left axis). The relative consistency of net interest income is accomplished by actively managing the size and composition of the balance sheet through different rate cycles.


Net Interest Margin. The net interest margin is measured using the net interest income divided by average earning assets for the period. The net interest margin increased to $3.27 \%$ for the year ended September 30, 2018, from 3.13\% for the year ended September 30, 2017. The yield on earning assets increased 22 basis points to $4.20 \%$ and the cost of interest-bearing liabilities increased by 8 basis points to $1.00 \%$. The higher yield on earning assets is primarily the result of rising short-term interest rates, which causes the yield on adjustable-rate loans and investments as well as cash to increase, but also due to mix as loans receivable comprised a greater proportion of earning assets. The higher cost on interest-bearing liabilities is due primarily to rising interest rates on customer deposits.

For the year ended September 30, 2018, average earning assets increased by $4.8 \%$ to $\$ 14,459,452,000$, up from $\$ 13,803,646,000$ for the year ended September 30, 2017. During 2018, average loans receivable increased $\$ 799,783,000$, or $7.7 \%$, while the combined average balances of mortgage-backed securities, other investment securities and cash decreased by $\$ 152,634,000$ or $4.7 \%$. Management views organic loan growth as the highest and best use of capital; thus the shift in earning assets into loans receivable is seen as beneficial.
During 2018, average customer deposit accounts increased $\$ 452,950,000$ or $4.3 \%$ and the average balance of FHLB borrowings increased by $\$ 216,809,000$, or $10.0 \%$, from 2017.

## MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (CONTINUED)

The following table sets forth the information explaining the changes in the net interest income and net interest margin for 2018 compared to the prior year.

|  | Twelve Months Ended September 30, 2018 |  |  |  | Twelve Months Ended September 30, 2017 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Balance | Interest |  | Average Rate | Average Balance | Interest | Average Rate |
|  | (In thousands) |  |  |  | (In thousands) |  |  |
| Assets |  |  |  |  |  |  |  |
| Loans receivable. | \$ 11,202,129 | \$ | 515,807 | 4.60\% | \$10,402,346 | \$470,523 | 4.52\% |
| Mortgaged-backed securities | 2,543,796 |  | 70,407 | 2.77 | 2,561,400 | 60,612 | 2.37 |
| Cash \& investments . | 584,145 |  | 15,456 | 2.65 | 719,175 | 14,187 | 1.97 |
| FHLB \& FRB stock | 129,382 |  | 5,413 | 4.18 | 120,725 | 3,596 | 2.98 |
| Total interest-earning assets. | 14,459,452 |  | 607,083 | 4.20\% | 13,803,646 | 548,918 | 3.98\% |
| Other assets. | 1,155,819 |  |  |  | 1,161,408 |  |  |
| Total assets | \$ 15,615,271 |  |  |  | \$14,965,054 |  |  |
| Liabilities and Equity |  |  |  |  |  |  |  |
| Customer accounts. | \$ 11,068,461 | \$ | 72,492 | 0.65\% | \$10,615,511 | \$ 52,023 | 0.49\% |
| FHLB advances | 2,384,795 |  | 62,452 | 2.62 | 2,167,986 | 64,969 | 3.00 |
| Total interest-bearing liabilities | 13,453,256 |  | 134,944 | 1.00\% | 12,783,497 | 116,992 | 0.92\% |
| Other liabilities | 155,950 |  |  |  | 173,495 |  |  |
| Total liabilities. | 13,609,206 |  |  |  | 12,956,992 |  |  |
| Stockholders' equity . | 2,006,065 |  |  |  | 2,008,062 |  |  |
| Total liabilities and equity. | \$ 15,615,271 |  |  |  | \$14,965,054 |  |  |
| Net interest income |  | \$ | 472,139 |  |  | \$431,926 |  |
| Net interest margin |  |  |  | 3.27\% |  |  | 3.13\% |

## ASSET QUALITY \& ALLOWANCE FOR LOAN LOSSES

The Company maintains an allowance to absorb losses inherent in the loan portfolio. The amount of the allowance is based on ongoing, quarterly assessments of the probable and estimable losses inherent in the loan portfolio. The Company's methodology for determining the appropriateness of the allowance is primarily based on a general allowance methodology and also includes specific reserves. The Company also has a reserve for unfunded commitments.

The loan loss allowance is primarily established by applying a loss percentage factor to the different loan types. Management believes loan types are the most relevant factor in the allowance calculation for groups of homogeneous loans as the risk characteristics within these groups are similar. The loss percentage factor is made up of two parts - the historical loss factor ("HLF") and the qualitative loss factor ("QLF").

The HLF takes into account historical charge-offs by loan type. The Company estimates a loss rate for each loan category by using charge-off data over a historical period that encompasses a full credit cycle. These rates are then multiplied by an estimated loss emergence period. The loss emergence period is the likely period of time during which a consumer or commercial loan borrower experiencing financial difficulty might be utilizing their cash reserves prior to becoming delinquent on their loan.

The QLF is based on management's continuing evaluation of the pertinent factors underlying the quality of the loan portfolio, including changes in the size and composition of the loan portfolio, actual loan loss experience, delinquency trends, current economic conditions, collateral values, geographic concentrations, seasoning of the loan portfolio, specific industry conditions and the duration of the current business cycle. These factors are considered by loan type. Single-family residential loan sub-types are evaluated in groups by loan size, loan to value, as well as non-owner or owner occupied. In addition, loan growth or declines for each loan category are taken into consideration.

The total allowance for loan loss increased by $\$ 6,184,000$, or $5.02 \%$, from $\$ 123,073,000$ as of September 30,2017 , to $\$ 129,257,000$ at September 30, 2018. As of September 30, 2018, the Company had $\$ 517,000$ of specific reserves for loans deemed to be individually impaired and the remaining balance of $\$ 128,740,000$ is general allowance, which was comprised of $\$ 84,191,000$ related to HLF and $\$ 44,549,000$ related to QLF. The Company released $\$ 5,450,000$ of allowance for loan losses in 2018 due primarily to net recoveries of $\$ 11,050,000$, comprised of $\$ 16,982,000$ in recoveries and $\$ 5,932,000$ in charge offs, partially offset by reserving for overall growth in the loan portfolio.

Unfunded commitments tend to vary depending on the Company's loan mix and the proportionate share of commercial loans. The reserve for unfunded loan commitments was $\$ 7,250,000$ as of September 30, 2018, compared to $\$ 7,750,000$ as of September 30, 2017.

The ratio of the allowance for loan losses and reserves for unfunded loan commitments to total gross loans was $1.06 \%$ as of September 30, 2018, and $1.07 \%$ as of September 30, 2017. Management believes the allowance for loan losses and reserves for unfunded loan commitments is sufficient to absorb estimated losses inherent in the portfolio of loans and unfunded commitments.

The recovery of the carrying value of loans is susceptible to future market conditions beyond the Company's control, which may result in losses or recoveries differing from those estimated.

Restructured loans. Restructured single-family residential loans are reserved for under the Company's loan loss reserve methodology. Most troubled debt restructured ("TDR") loans are performing and accruing loans where the borrower has proactively approached the Company about modifications due to temporary financial difficulties. Each request is individually evaluated for merit and likelihood of success. The concession for these loans is typically a payment reduction through a rate reduction of 100 to 200 basis points for a specific term, usually six to twelve months. Interest-only payments may also be approved during the modification period.
The balance of outstanding TDRs decreased to $\$ 156,858,000$ as of September 30, 2018, from $\$ 207,377,000$ as of September 30, 2017. As of September 30, 2018, 96.1\% of the restructured loans were performing. During 2018, there were additions of $\$ 13,131,000$ and reductions of $\$ 63,651,000$ due to prepayments and transfers to real estate owned ("REO"). As of September 30, 2018, $89.1 \%$ of restructured loans are comprised of single-family residential loans.

Concessions for construction, land A\&D and multi-family loans are typically an extension of maturity combined with a rate reduction of normally 100 basis points. Before granting approval to modify a loan in a TDR, a borrower's ability to repay is considered by evaluating current income levels, debt-to-income ratio, credit score, loan payment history and an updated evaluation of the secondary repayment source.

If a loan is on non-accrual status before becoming a TDR, it will stay on non-accrual status following restructuring until it has been performing for at least six months, at which point it may be moved to accrual status. If a loan is on accrual status before it becomes a TDR, and it is concluded that a full repayment is highly probable, it will remain on accrual status following restructuring. If the homogeneous restructured loan does not perform, it is placed in non-accrual status when it is 90 days delinquent. For commercial loans, six consecutive payments on newly restructured loan terms are required prior to returning the loan to accrual status. After the required six consecutive payments are made, a management assessment may conclude that collection of the entire principal and interest due is still in doubt. In those instances, the loan will remain on non-accrual. A loan that defaults and is subsequently modified would impact the Company's delinquency trend, which is part of the QLF component of the general reserve calculation. Any modified loan that re-defaults and is charged-off would impact the HLF component of our general reserve calculation.
Non-performing assets. Non-performing assets were $\$ 70,093,000$, or $0.44 \%$ of total assets, at September 30, 2018, compared to $\$ 70,238,000$, or $0.46 \%$ of total assets, at September 30, 2017.

The following table provides detail related to the Company's non-performing assets.

| Non-Performing Assets | September 30, |  | \$ Change | \% Change |
| :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2017 |  |  |
|  | (In thousands) |  |  |  |
| Non-accrual loans: |  |  |  |  |
| Single-family residential | \$27,643 | \$27,930 | \$ (287) | (1.0)\% |
| Construction. | 2,427 | - | 2,427 | N/M |
| Construction - custom. | - | 91 | (91) | (100.0) |
| Land - acquisition \& development (A\&D). | 920 | 296 | 624 | 210.8 |
| Land - consumer lot loans | 787 | 605 | 182 | 30.1 |
| Multi-Family | - | 139 | (139) | (100.0) |
| Commercial real estate. | 8,971 | 11,815 | $(2,844)$ | (24.1) |
| Commercial \& industrial . | 14,394 | 8,082 | 6,312 | 78.1 |
| HELOC | 523 | 531 | (8) | (1.5) |
| Consumer. | 21 | 91 | (70) | (76.9) |
| Total non-accrual loans | 55,686 | 49,580 | 6,106 | 12.3 |
| Real estate owned | 11,298 | 20,658 | $(9,360)$ | (45.3) |
| Other property owned | 3,109 | - | 3,109 | N/M |
| Total non-performing assets | \$70,093 | \$70,238 | \$ (145) | (0.2)\% |

LIQUIDITY AND CAPITAL
RESOURCES

The ratio of the allowance for loan losses to non-accrual loans decreased to $232 \%$ as of September 30, 2018, from $248 \%$ as of September 30, 2017.

The principal sources of funds for the Company's activities are loan repayments (including prepayments), net deposit inflows, repayments and sales of investments, borrowings and retained earnings. The Company's principal sources of revenue are interest on loans and interest and dividends on investments.

The Company's net worth at September 30, 2018, was $\$ 1,996,908,000$, or $12.59 \%$ of total assets, as compared to $\$ 2,005,688,000$, or $13.15 \%$ of total assets, at September 30,2017 . The Company's net worth was impacted in the year by net income of $\$ 203,850,000$, the payment of $\$ 55,997,000$ in cash dividends, $\$ 164,249,000$ of treasury stock purchases, as well as other comprehensive income of $\$ 3,279,000$. The Company paid out $27.5 \%$ of its 2018 earnings in cash dividends to common shareholders, compared with $42.9 \%$ last year. For the year ended September 30, 2018, the Company returned $108.0 \%$ of net income to shareholders in the form of cash dividends and share repurchases as compared to $99.6 \%$ for the year ended September 30, 2017. Management believes the Company's strong net worth position allows it to manage balance sheet risk and provide the capital support needed for controlled growth in a regulated environment.

The Bank has a credit line with the Federal Home Loan Bank of Des Moines ("FHLB") up to $45 \%$ of total assets depending on specific collateral eligibility. This line provides a substantial source of additional liquidity if needed. The level of FHLB stock held varies depending on the amount of advances and other activities with the FHLB. As of September 30, 2018, the Bank had $\$ 1,999,054,000$ of additional borrowing capacity at the FHLB.

The Bank has entered into borrowing agreements with the FHLB to borrow funds under a short-term floating rate cash management advance program and fixed-rate term advance agreements. All borrowings are secured by stock of the FHLB, deposits with the FHLB, and a blanket pledge of qualifying loans receivable as provided in the agreements with the FHLB. The Bank is also eligible to borrow under the Federal Reserve Bank's primary credit program.
The Company's cash and cash equivalents were $\$ 268,650,000$ at September 30, 2018, which is a $14.2 \%$ decrease from the balance of $\$ 313,070,000$ as of September 30, 2017. See "Interest Rate Risk" above and the "Statement of Cash Flows" included in the financial statements for details regarding this change.

CHANGES IN FINANCIAL CONDITION

Cash and cash equivalents: Cash and cash equivalents decreased to $\$ 268,650,000$ at September 30, 2018, as compared to $\$ 313,070,000$ at September 30, 2017. The decrease was primarily due to balances being shifted to loans receivable.

Available-for-sale investment securities: Available-for-sale securities increased $\$ 48,748,000$, or $3.8 \%$, during the year ended September 30, 2018, to $\$ 1,314,957,000$, primarily due to purchases of $\$ 272,780,000$ partially offset by principal repayments of $\$ 199,008,000$ and a change in net unrealized loss to $\$ 21,136,000$. There were no available-for-sale securities sold during the year ended September 30, 2018. As of September 30, 2018, the Company had a net unrealized loss on available-for-sale securities of $\$ 11,514,000$, which is recorded net of tax as part of stockholders' equity.

Held-to-maturity investment securities: Held-to-maturity securities decreased by $\$ 21,436,000$, or $1.3 \%$, during the year ended September 30, 2018, to $\$ 1,625,420,000$ primarily due to principal repayments and maturities of $\$ 187,812,000$ partially offset by purchases of $\$ 170,836,000$. There were no held-to-maturity securities sold during the year ended September 30, 2018. Rising interest rates may cause these securities to be subject to unrealized losses. As of September 30, 2018, the net unrealized loss on held-to-maturity securities was $\$ 76,650,000$, which management attributes to the change of interest rates since acquisition.

Loans receivable: Loans receivable, net of related contra accounts, increased $\$ 594,459,000$, or $5.5 \%$, to $\$ 11,477,081,000$ at September 30, 2018, from $\$ 10,882,622,000$ one year earlier. This increase resulted primarily from originations of $\$ 3,833,994,000$ and loan purchases of $\$ 143,605,000$ partially offset by loan repayments of $\$ 3,335,896,000$ during the year ended September 30, 2018. Commercial loan originations accounted for $67.0 \%$ of total originations and consumer originations were $33.0 \%$ as the Company continues to focus on commercial lending, coupled with growing economies in all major markets.

The following table presents the gross loan balances by category and the year-over-year change.

|  | September 30, 2018 |  | September 30, 2017 |  | Change |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  | (In thousands) |  | \$ | \% |
| Gross loans by category |  |  |  |  |  |  |
| Single-family residential | \$ 5,798,966 | 45.1\% | \$ 5,711,004 | 46.8\% | \$ 87,962 | 1.5\% |
| Construction | 1,890,668 | 14.7 | 1,597,996 | 13.1 | 292,672 | 18.3 |
| Construction - custom | 624,479 | 4.9 | 602,631 | 4.9 | 21,848 | 3.6 |
| Land - acquisition \& development. | 155,204 | 1.2 | 124,308 | 1.0 | 30,896 | 24.9 |
| Land - consumer lot loans | 102,036 | 0.8 | 104,405 | 0.9 | $(2,369)$ | (2.3) |
| Multi-family | 1,385,125 | 10.8 | 1,303,148 | 10.7 | 81,977 | 6.3 |
| Commercial real estate. | 1,452,168 | 11.3 | 1,434,610 | 11.8 | 17,558 | 1.2 |
| Commercial \& industrial . | 1,140,874 | 8.9 | 1,093,360 | 9.0 | 47,514 | 4.3 |
| HELOC. | 130,852 | 1.0 | 144,850 | 1.2 | $(13,998)$ | (9.7) |
| Consumer | 173,306 | 1.3 | 85,075 | 0.7 | 88,231 | 103.7 |
| Total gross loans. | 12,853,678 | 100\% | 12,201,387 | 100\% | 652,291 | 5.3\% |
| Less: |  |  |  |  |  |  |
| Allowance for probable losses . | 129,257 |  | 123,073 |  | 6,184 | 5.0 |
| Loans in process | 1,195,506 |  | 1,149,934 |  | 45,572 | 4.0 |
| Net deferred fees, costs and discounts | 51,834 |  | 45,758 |  | 6,076 | 13.3 |
| Total loan contra accounts | 1,376,597 |  | 1,318,765 |  | 57,832 | 4.4 |
| Net loans. | \$11,477,081 |  | \$ 10,882,622 |  | \$594,459 | 5.5\% |

## MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (CONTINUED)

The following table shows the change in the geographic distribution by state of the gross loan portfolio.

| September 30, | 2018 | 2017 | Change |
| :---: | :---: | :---: | :---: |
| Washington | 43.6\% | 45.8\% | (2.2) |
| Oregon. | 16.3 | 15.6 | 0.7 |
| Arizona. | 12.4 | 11.4 | 1.0 |
| Utah. | 7.8 | 7.9 | (0.1) |
| Texas | 6.0 | 4.6 | 1.4 |
| New Mexico | 5.1 | 4.9 | 0.2 |
| Idaho. | 4.5 | 4.5 | - |
| Nevada. | 2.1 | 2.4 | (0.3) |
| Other (1) | 2.2 | 2.9 | (0.7) |
|  | 100\% | 100\% |  |

(1) Includes loans in other states and purchased loan pools.

In May 2018, the Bank entered into an agreement with the FDIC to early terminate its remaining FDIC loss share agreements, which related to the Horizon Bank and Home Valley Bank acquisitions. The Bank paid $\$ 39,906,000$ to settle the FDIC clawback liability and under the termination agreement, all rights and obligations of the Bank and the FDIC have been resolved and completed. As such, future recoveries, gains, losses and expenses related to the previously covered assets will now be recognized entirely by the Bank and the FDIC will no longer share in such gains or losses.

Non-performing assets: NPAs decreased to $\$ 70,093,000$ as of September 30, 2018, from $\$ 70,238,000$ at September 30, 2017, a $0.2 \%$ decrease. The decrease was a result of real estate owned declining by $\$ 9,360,000$ partially offset by a $\$ 6,106,000$ increase in non-accrual loans and a $\$ 3,109,000$ increase in other property owned. Other property owned of $\$ 3,109,000$ as of September 30, 2018 is comprised of $\$ 1,218,000$ of equipment acquired through foreclosure on a commercial loan and a $\$ 1,891,000$ government guarantee related to that same loan. Non-performing assets as a percentage of total assets was $0.44 \%$ at September 30, 2018, compared to $0.46 \%$ at September 30, 2017.

Restructured Loans: Total restructured loans declined to $\$ 156,858,000$ as of September 30, 2018, from $\$ 207,377,000$ as of September 30, 2017. As of September 30, 2018, $\$ 150,667,000$ or $96.1 \%$ of the restructured loans were performing. Non-performing restructured loans of $\$ 6,191,000$ are included in NPAs. Total non-performing assets and restructured loans as a percent of total assets has declined to $1.39 \%$ as of September 30, 2018, from $1.79 \%$ as of September 30, 2017.

Real estate owned: As of September 30, 2018, real estate owned totaled $\$ 11,298,000$, a decrease of $\$ 9,360,000$, or $45.3 \%$, from $\$ 20,658,000$ as of September 30, 2017, as the Company continued to liquidate foreclosed properties. During 2018, the Company sold real estate owned properties for total net proceeds of $\$ 15,192,000$.

Interest Receivable: Interest receivable was $\$ 47,295,000$ as of September 30, 2018, an increase of $\$ 5,652,000$, or $13.6 \%$, since September 30, 2017. The increase was primarily a result of the $5.5 \%$ rise in loans receivable as well as the higher level of interest rates.

Bank Owned Life Insurance: Bank-owned life insurance increased to $\$ 216,254,000$ as of September 30, 2018 from $\$ 211,330,000$ as of September 30, 2017, primarily as a result of increases in the cash surrender value of the policies. The investments in bank-owned life insurance serve to assist in funding the growth of employee benefit costs.

Intangible assets: The Company's intangible assets totaled \$311,286,000 at September 30, 2018 compared to $\$ 298,682,000$ as of September 30, 2017. The balance at September 30, 2018 is comprised of $\$ 301,368,000$ of goodwill and the unamortized balance of the core deposit and other intangibles of $\$ 9,918,000$. The increase was primarily due to an immaterial correction recorded during the three months ended December 31, 2017 related to acquisitions of insurance agency businesses in prior years that resulted in an increase in goodwill of $\$ 7,135,000$ and finite-lived intangible assets of $\$ 5,106,000$ and a corresponding decrease in other assets of $\$ 12,241,000$.

Customer accounts: As of September 30, 2018, customer deposits totaled $\$ 11,387,146,000$ compared with $\$ 10,835,008,000$ at September 30, 2017, a $\$ 552,138,000$, or $5.1 \%$, increase. During 2018, the Company was able to increase transaction accounts by $\$ 221,185,000$ or $3.5 \%$ and time deposits increased by $\$ 330,953,000$ or $7.4 \%$.

| (\$ in thousands) | September 30, 2018 |  |  | September 30, 2017 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Deposit Account Balance | As a \% of Total Deposits | Weighted Average Rate | Deposit Account Balance | As a \% of Total Deposits | Weighted Average Rate |
| Non-interest checking . | \$ 1,401,226 | 12.4\% | -\% | \$ 1,258,274 | 11.6\% | -\% |
| Interest checking | 1,778,520 | 15.6 | 0.50 | 1,760,821 | 16.3 | 0.23 |
| Savings | 836,501 | 7.3 | 0.11 | 888,881 | 8.2 | 0.11 |
| Money market | 2,566,096 | 22.5 | 0.65 | 2,453,182 | 22.6 | 0.19 |
| Time deposits. | 4,804,803 | 42.2 | 1.50 | 4,473,850 | 41.3 | 1.09 |
| Total. | \$11,387,146 | 100\% | 0.87\% | \$10,835,008 | 100\% | 0.54\% |

The following table shows the geographic distribution by state for customer deposits.

| (In thousands) | September 30, 2018 |  | September 30, 2017 |  | \$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Washington. | \$ 5,967,219 | 52.4\% | \$ 5,383,764 | 49.7\% | \$ 583,455 |
| Oregon. | 1,835,782 | 16.1 | 1,964,490 | 18.1 | $(128,708)$ |
| Arizona. | 1,205,696 | 10.6 | 1,164,743 | 10.7 | 40,953 |
| New Mexico | 869,478 | 7.6 | 843,214 | 7.8 | 26,264 |
| Idaho | 801,473 | 7.0 | 786,974 | 7.3 | 14,499 |
| Nevada | 340,204 | 3.0 | 326,436 | 3.0 | 13,768 |
| Utah. | 266,934 | 2.3 | 267,717 | 2.5 | (783) |
| Texas | 100,360 | 0.9 | 97,670 | 0.9 | 2,690 |
|  | \$11,387,146 | 100\% | \$10,835,008 | 100\% | \$ 552,138 |

FHLB advances: Total FHLB advances were $\$ 2,330,000,000$ at September 30, 2018, as compared to $\$ 2,225,000,000$ at September 30, 2017. The weighted average rate for FHLB borrowings was 2.66\% as of September 30, 2018 and $2.80 \%$ at September 30, 2017. The lower rate on FHLB borrowings is primarily due to the maturity of some higher cost long-term FHLB advances. The Company has entered into interest rate swaps to hedge interest rate risk and convert certain FHLB advances to fixed rate payments. Taking into account these hedges, the weighted average effective maturity of FHLB advances at September 30, 2018 is 2.2 years.

Contractual obligations: The following table presents the Company's significant fixed and determinable contractual obligations, within the categories described below, by contractual maturity or payment amount.

| September 30, 2018 | Total | Less than 1 Year | 1 to 5 <br> Years | Over 5 Years |
| :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |  |
| Customer accounts (1). | \$11,387,146 | \$ 9,383,322 | \$1,997,016 | \$ 6,808 |
| Debt obligations (2). | 2,330,000 | 1,680,000 | 500,000 | 150,000 |
| Operating lease obligations | 37,295 | 5,582 | 17,935 | 13,778 |
|  | \$13,754,441 | \$11,068,904 | \$2,514,951 | \$170,586 |

(1) Includes non-maturing customer transaction accounts.
(2) Represents final maturities of debt obligations.

These obligations, except for the operating leases, are included in the Consolidated Statements of Financial Condition. The payment amounts of the operating lease obligations represent those amounts contractually due.

## MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS (CONTINUED)

RESULTS OF OPERATIONS<br>For highlights of the quarter-by-quarter results for the years ended September 30, 2018, and 2017, see Note Q, "Selected Quarterly Financial Data (Unaudited)".

## COMPARISON OF 2018 RESULTS WITH 2017

Net Income: Net income increased $\$ 30,318,000$, or $17.5 \%$, to $\$ 203,850,000$ for the year ended September 30, 2018, as compared to $\$ 173,532,000$ for the year ended September 30, 2017.

Net Interest Income: For the year ended September 30, 2018, net interest income was $\$ 472,139,000$, an increase of $\$ 40,213,000$ or $9.3 \%$ from the year ended September 30, 2017. The increase was primarily driven by a higher average balance on loans receivable. For the year ended September 30, 2018, average earning assets increased $4.8 \%$ to $\$ 14,459,452,000$, up from $\$ 13,803,646,000$ for the year ended September 30, 2017. During 2018, the average balance of loans receivable increased $\$ 799,783,000$ or $7.7 \%$, while the combined average balances of mortgage backed securities, other investment securities and cash decreased by $\$ 152,634,000$ or $4.7 \%$. The net interest margin increased to $3.27 \%$ for the year ended September 30, 2018, from 3.13\% for the year ended September 30, 2017. The yield on earning assets increased 22 basis points to $4.20 \%$ and the cost of interest-bearing liabilities increased by 8 basis points to $1.00 \%$. The higher yield on earning assets is primarily the result of rising short-term interest rates, which causes the yield on adjustable-rate loans and investments as well as cash to increase, but also due to changes in mix as loans receivable comprised a greater proportion of earning assets. The higher cost on interest-bearing liabilities is due primarily to rising interest rates on customer deposits, partially offset by a lower rate on FHLB borrowings due to the maturity of some higher cost long-term FHLB advances.

The following table sets forth certain information explaining changes in interest income and interest expense for the period indicated compared to the same period one year ago. For each category of interest-earning asset and interest-bearing liability, information is provided on changes attributable to (1) changes in volume (changes in volume multiplied by old rate) and (2) changes in rate (changes in rate multiplied by old volume). The change in interest income and interest expense attributable to changes in both volume and rate has been allocated proportionately to the change due to volume and the change due to rate.

Rate / Volume Analysis:

| (\$ in thousands) | Comparison of Year Ended September 30, 2018 and September 30, 2017 |  |  |
| :---: | :---: | :---: | :---: |
|  | Volume | Rate | Total |
| Interest income: |  |  |  |
| Loans receivable | \$36,820 | \$ 8,464 | \$45,284 |
| Mortgaged-backed securities | (418) | 10,213 | 9,795 |
| Investments (1) | $(2,970)$ | 6,056 | 3,086 |
| All interest-earning assets | 33,432 | 24,733 | 58,165 |
| Interest expense: |  |  |  |
| Customer accounts | 2,371 | 18,098 | 20,469 |
| FHLB advances and other borrowings | 6,160 | $(8,677)$ | $(2,517)$ |
| All interest-bearing liabilities . | 8,531 | 9,421 | 17,952 |
| Change in net interest income | \$24,901 | \$15,312 | \$40,213 |

(1) Includes interest on cash equivalents and dividends on FHLB \& FRB stock.

Provision (Release) for Loan Losses: The Company recorded a release of allowance for loan losses of $\$ 5,450,000$ for the year ended September 30, 2018, as compared to a release of $\$ 2,100,000$ for the year ended September 30, 2017. The releases recorded for both periods were a result of strong net recoveries and the overall quality of the loan portfolio as a result of a continued strong economy, offset by reserving for net growth in the loan portfolio. The Company had recoveries, net of charge-offs, of $\$ 11,050,000$ for the year ended September 30, 2018, compared with $\$ 14,307,000$ of net recoveries for the year ended September 30, 2017.

Unfunded commitments tend to vary depending on our loan mix and the proportional share of commercial loans. The reserve for unfunded commitments was $\$ 7,250,000$ as of September 30,2018 , which is a decrease from $\$ 7,750,000$ at September 30, 2017. Management believes the allowance for loan losses plus the reserve for unfunded commitments, totaling $\$ 136,507,000$, or $1.06 \%$ of gross loans, is sufficient to absorb estimated losses inherent in the portfolio. See Note E for further discussion and analysis of the allowance for loan losses as of and for the year ended September 30, 2018.

Other Income: Other income was $\$ 44,078,000$ for the year ended September 30, 2018, a decrease of $\$ 8,137,000$, or $\overline{15.6 \%}$, from $\$ 52,215,000$ for the year ended September 30,2017 . The decrease is primarily due to an $\$ 8,550,000$ charge recorded in 2018 for asset and liability valuation adjustments associated with FDIC loss-share agreements. The Bank initiated discussions with the FDIC in December 2017 regarding early termination of its remaining FDIC loss-share agreements, which related to the Horizon Bank and Home Valley Bank acquisitions. In May 2018, the Bank finalized the early termination agreement and paid $\$ 39,906,000$ to settle the FDIC clawback liability. Under the termination agreement, all rights and obligations of the Bank and the FDIC have been resolved and completed. As such, future recoveries, gains, losses and expenses related to the previously covered assets will now be recognized entirely by the Bank and the FDIC will no longer share in such gains or losses. During 2017, the Company recorded a gain of $\$ 3,499,000$ on the sale of available-for-sale investment securities while there were no such sales during 2018. Deposit fee income was $\$ 25,904,000$ for the year ended September 30,2018 , compared to $\$ 22,643,000$ for the year ended September 30, 2017 as 2018 included the impact of a full year of fee income related to the Company's "Green Checking" product.

Other Expense: Operating expense was $\$ 264,322,000$ for the year ended September 30, 2018, an increase of $\$ 32,803,000$, or $14.2 \%$, from the $\$ 231,519,000$ for the year ended September 30, 2017. The Company initiated several strategic investments in 2018 that resulted in higher operating expenses. Those investments included a $5 \%$ salary increase for all employees earning less than $\$ 100,000$ annually; the establishment of a second technology team located in Boise, Idaho; the creation of an internal training team; and several new processes and systems. Compensation and benefits costs increased $\$ 11,297,000$ year-over-year primarily due to the $5 \%$ salary increase noted above, headcount increases and cost-of-living adjustments. Information technology costs increased by $\$ 5,784,000$ and other expenses increased by $\$ 11,947,000$ as both were elevated primarily due to Bank Secrecy Act ("BSA") program enhancements and other technology platform improvements. The Company had approximately $\$ 4,100,000$ of non-recurring BSA related costs in the $4^{\text {th }}$ fiscal quarter of 2018 and estimates that it will incur an additional $\$ 6,000,000$ of non-recurring costs for BSA program improvements spread over the next three quarters. Additionally, charitable contributions increased $\$ 551,000$ from the prior year as the Company fulfilled the first year of its previously announced commitment to fund its foundation by $\$ 1,000,000$ annually for the next five years. Product delivery costs increased by $\$ 2,400,000$ primarily due to enhanced features provided with the "Green Checking" product. The Company's efficiency ratio of $50.4 \%$ for 2018 is higher than the $47.8 \%$ for 2017 . The increase in the efficiency ratio is due to higher expenses noted above partially offset by higher revenue in 2018. The number of staff, including part-time employees on a full-time equivalent basis, was 1,877 and 1,818 at September 30, 2018 and 2017, respectively. Total operating expense for the years ended September 30, 2018, and 2017 equaled $1.69 \%$ and $1.55 \%$, respectively, of average assets.

Gain (Loss) on Real Estate Owned: Net loss on real estate owned was $\$ 102,000$ for the year ended September 30, 2018, compared to a net gain of $\$ 1,494,000$ for the year ended September 30, 2017. This amount includes ongoing maintenance expense, periodic valuation adjustments, and gains (losses) on sales of REO.
Income Tax Expense: Income tax expense was $\$ 53,393,000$ for the year ended September 30, 2018, a decrease of $\$ 29,291,000$, or $35.43 \%$, from the $\$ 82,684,000$ for the year ended September 30, 2017. The effective tax rate for 2018 was $20.76 \%$ as compared to $32.27 \%$ for the year ended September 30, 2017. On December 22, 2017, a new tax law was enacted that provides for significant changes to the U.S. Internal Revenue Code of 1986 (as amended), such as a reduction in the federal corporate tax rate from $35 \%$ to $21 \%$ effective from January 1, 2018 forward and changes or limitations to certain tax deductions. The Company has a fiscal year end of September 30, resulting in a blended federal statutory tax rate of $24.53 \%$ for its fiscal year 2018. Tax expense for fiscal year 2018 includes a number of discrete items, the largest of which is a discrete tax benefit of $\$ 5.4$ million related to the revaluation of deferred tax assets and liabilities to reflect the change in statutory tax rate. The effective tax rate of $20.76 \%$ for 2018 is lower than the statutory rate due to the effect of bank-owned life insurance, investments in low income housing tax credit partnerships and tax-exempt loans to municipal entities and other qualified borrowers.

COMPARISON OF 2017 RESULTS WITH 2016
Net Income: Net income increased $\$ 9,483,000$, or $5.8 \%$, to $\$ 173,532,000$ for the year ended September 30, 2017, as compared to $\$ 164,049,000$ for the year ended September 30, 2016.

Net Interest Income: For the year ended September 30, 2017, net interest income was $\$ 431,926,000$, an increase of $\$ 11,677,000$ or $2.8 \%$ from the year ended September 30,2016 . The increase was primarily driven by a higher average balance on loans receivable. For the year ended September 30, 2017, average earning assets increased by $2.0 \%$ to $\$ 13,803,646,000$, up from $\$ 13,530,558,000$ for the year ended September 30, 2016. During 2017, average loans receivable increased $\$ 890,995,000$ or $9.4 \%$, while the combined average balances of mortgage backed securities, other investment securities and cash decreased by $\$ 624,968,000$ or $16.0 \%$. The net interest margin increased to $3.13 \%$ for the year ended September 30, 2017, from $3.11 \%$ for the year ended September 30, 2016. The yield on earning assets increased 1 basis point to $3.98 \%$ and the cost of interest bearing liabilities decreased by 1 basis point to $0.92 \%$. The higher yield on interest earning assets is primarily the result of changes in the asset mix.

The following table sets forth certain information explaining changes in interest income and interest expense for the period indicated compared to the same period one year ago. For each category of interest-earning asset and interest-bearing liability, information is provided on changes attributable to (1) changes in volume (changes in volume multiplied by old rate) and (2) changes in rate (changes in rate multiplied by old volume). The change in interest income and interest expense attributable to changes in both volume and rate has been allocated proportionately to the change due to volume and the change due to rate.

Rate / Volume Analysis:

| (\$ in thousands) | Comparison of Year Ended September 30, 2017 and September 30, 2016 |  |  |
| :---: | :---: | :---: | :---: |
|  | Volume | Rate | Total |
| Interest income: |  |  |  |
| Loans receivable | \$40,942 | \$ 24,504 ) | \$16,438 |
| Mortgaged-backed securities | $(4,192)$ | 1,855 | $(2,337)$ |
| Investments (1) | $(8,050)$ | 6,074 | $(1,976)$ |
| All interest-earning assets | 28,700 | $(16,575)$ | 12,125 |
| Interest expense: |  |  |  |
| Customer accounts | 180 | (642) | (462) |
| FHLB advances and other borrowings | 3,518 | $(2,608)$ | 910 |
| All interest-bearing liabilities. | 3,698 | $(3,250)$ | 448 |
| Change in net interest income | \$25,002 | \$ $(13,325)$ | \$11,677 |

## (1) Includes interest on cash equivalents and dividends on FHLB \& FRB stock.

Provision (Release) for Loan Losses: The Company recorded a release of allowance for loan losses of $\$ 2,100,000$ for the year ended September 30, 2017, which compares to a release of $\$ 6,400,000$ for the year ended September 30, 2016. The releases recorded for both periods was a result of continued improvement in credit quality of the loan portfolio offset by net growth in the loan portfolio. The related improvement in the credit quality of the loan portfolio relates to the following factors.

The Company had recoveries, net of charge-offs, of $\$ 14,307,000$ for the year ended September 30, 2017, compared with $\$ 13,065,000$ of net recoveries for the year ended September 30,2016 . Non-accrual loans were $\$ 49,580,000$, or $0.33 \%$ of total assets, at September 30, 2017, as compared to $\$ 42,414,000$, or $0.28 \%$ of total assets, at September 30, 2016, representing an increase of $16.9 \%$.

Unfunded commitments tend to vary depending on our loan mix and the proportional share of commercial loans. The reserve for unfunded commitments was $\$ 7,750,000$ as of September 30,2017 , which is an increase from $\$ 3,235,000$ at September 30, 2016. Management believes the allowance for loan losses plus the reserve for unfunded commitments, totaling $\$ 130,823,000$, or $1.07 \%$ of gross loans, is sufficient to absorb estimated losses inherent in the portfolio. See Note E for further discussion and analysis of the allowance for loan losses as of and for the year ended September 30, 2017.

Other Income: Other income was $\$ 52,215,000$ for the year ended September 30, 2017, an increase of $\$ 5,179,000$, or $11.0 \%$, from the $\$ 47,036,000$ for the year ended September 30, 2016. The increase is primarily because 2017 included a $\$ 3,499,000$ gain on sale of investment securities as well as a $\$ 6,100,000$ gain on bank-owned life insurance. During 2016, the Company recorded a gain of $\$ 3,800,000$ resulting from the sale of a branch property. Deposit fee income was $\$ 22,643,000$ for the year ended September 30, 2017, compared to $\$ 21,738,000$ for the year ended September 30, 2016.

Other Expense: Operating expense was $\$ 231,519,000$ for the year ended September 30, 2017, a decrease of $\$ 3,928,000$ or $1.7 \%$ from the $\$ 235,447,000$ for the year ended September 30,2016 . The improvement in 2017 is primarily due to a $\$ 2,123,000$ decrease in information technology costs and a $\$ 3,088,000$ decrease in product delivery costs related to the Company's fiscal 2016 implementation of new systems. These decreases were partially offset by $\$ 1,692,000$ higher occupancy expense. The number of staff, including part-time employees on a full-time equivalent basis, was 1,818 and 1,806 at September 30, 2017 and 2016, respectively. Total operating expense for the years ended September 30, 2017, and 2016 equaled $1.55 \%$ and $1.60 \%$, respectively, of average assets.
Gain (Loss) on Real Estate Owned: Net gain on real estate owned was $\$ 1,494,000$ for the year ended September 30, 2017, a decrease of $\$ 8,552,000$, or $85.1 \%$, from the $\$ 10,046,000$ for the year ended September 30, 2016. This amount includes ongoing maintenance expense, periodic valuation adjustments, and gains (losses) on sales of REO.

Income Tax Expense: Income tax expense was $\$ 82,684,000$ for the year ended September 30, 2017, a decrease of $\$ 1,401,000$, or $1.67 \%$, from the $\$ 84,085,000$ for the year ended September 30, 2016. The effective tax rate for 2017 was $32.27 \%$ as compared to $33.89 \%$ for the year ended September 30, 2016. The lower effective tax rate is primarily due to the effects of the addition of bank-owned life insurance and increased investment in low income housing tax credit partnerships as well as tax free loans.

## SELECTED FINANCIAL DATA

| Year ended September 30, |  | 2018 |  | 2017 |  | 2016 |  | 2015 |  | 2014 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In thousands, except per share data) |  |  |  |  |  |  |  |  |  |
| Interest income | \$ | 607,083 | \$ | 548,918 | \$ | 536,793 |  | \$ 530,553 | \$ | \$ 533,697 |
| Interest expense . |  | 134,944 |  | 116,992 |  | 116,544 |  | 117,072 |  | 128,077 |
| Net interest income. |  | 472,139 |  | 431,926 |  | 420,249 |  | 413,481 |  | 405,620 |
| Provision (reversal) for loan losses |  | $(5,450)$ |  | $(2,100)$ |  | $(6,250)$ |  | $(11,162)$ |  | $(15,401)$ |
| Other income |  | 43,976 |  | 53,709 |  | 57,082 |  | 49,727 |  | 27,916 |
| Other expense |  | 264,322 |  | 231,519 |  | 235,447 |  | 224,851 |  | 204,009 |
| Income before income taxes |  | 257,243 |  | 256,216 |  | 248,134 |  | 249,519 |  | 244,928 |
| Income taxes |  | 53,393 |  | 82,684 |  | 84,085 |  | 89,203 |  | 87,564 |
| Net income | \$ | 203,850 | \$ | 173,532 | \$ | 164,049 |  | \$ 160,316 | \$ | \$ 157,364 |
| Per share data |  |  |  |  |  |  |  |  |  |  |
| Basic earnings | \$ | 2.40 | \$ | 1.95 | \$ | 1.79 | \$ | \$ 1.68 | \$ | \$ 1.56 |
| Diluted earnings |  | 2.40 |  | 1.94 |  | 1.78 |  | 1.67 |  | 1.55 |
| Cash dividends |  | 0.67 |  | 0.84 |  | 0.55 |  | 0.54 |  | 0.41 |
| September 30, |  | 2018 |  | 2017 |  | 2016 |  | 2015 |  | 2014 |
| Total assets | \$ | 15,865,724 | \$ | \$ 15,253,580 |  | \$ 14,888,063 |  | \$ 14,568,324 |  | \$ 14,756,041 |
| Loans receivable, net . |  | 11,477,081 |  | 10,882,622 |  | 9,910,920 |  | 9,170,634 |  | 8,324,798 |
| Mortgage-backed securities |  | 2,524,923 |  | 2,489,544 |  | 2,490,510 |  | 2,906,440 |  | 3,231,691 |
| Investment securities. |  | 415,454 |  | 423,521 |  | 849,983 |  | 1,117,339 |  | 1,366,018 |
| Cash and cash equivalents. |  | 268,650 |  | 313,070 |  | 450,368 |  | 284,049 |  | 781,843 |
| Customer accounts |  | 11,387,146 |  | 10,835,008 |  | 10,600,852 |  | 10,631,703 |  | 10,716,928 |
| FHLB advances |  | 2,330,000 |  | 2,225,000 |  | 2,080,000 |  | 1,830,000 |  | 1,930,000 |
| Stockholders' equity |  | 1,996,908 |  | 2,005,688 |  | 1,975,731 |  | 1,955,679 |  | 1,973,283 |
| Number of |  |  |  |  |  |  |  |  |  |  |
| Customer accounts |  | 449,339 |  | 449,793 |  | 491,098 |  | 517,871 |  | 548,872 |
| Loans. |  | 37,992 |  | 39,688 |  | 41,418 |  | 41,036 |  | 43,569 |
| Offices.. |  | 235 |  | 237 |  | 238 |  | 247 |  | 251 |


|  | $\begin{gathered} \text { September } 30, \\ 2018 \end{gathered}$ | September 30, 2017 |
| :---: | :---: | :---: |
|  | (In thousands, except share data) |  |
| ASSETS |  |  |
| Cash and cash equivalents | \$ 268,650 | \$ 313,070 |
| Available-for-sale securities, at fair value | 1,314,957 | 1,266,209 |
| Held-to-maturity securities, at amortized cost | 1,625,420 | 1,646,856 |
| Loans receivable, net of allowance for loan losses of \$129,257 and \$123,073. | 11,477,081 | 10,882,622 |
| Interest receivable. | 47,295 | 41,643 |
| Premises and equipment, net . | 267,995 | 263,694 |
| Real estate owned. | 11,298 | 20,658 |
| FHLB \& FRB stock | 127,190 | 122,990 |
| Bank owned life insurance . . . | 216,254 | 211,330 |
| Intangible assets, including goodwill of \$301,368 and \$293,153 | 311,286 | 298,682 |
| Federal and state income tax assets, net | 1,804 | - |
| Other assets | 196,494 | 185,826 |
|  | \$ 15,865,724 | \$ 15,253,580 |
| LIABILITIES AND STOCKHOLDERS' EQUITY |  |  |
| Liabilities |  |  |
| Customer accounts |  |  |
| Transaction deposit accounts | \$ 6,582,343 | \$ 6,361,158 |
| Time deposit accounts | 4,804,803 | 4,473,850 |
|  | 11,387,146 | 10,835,008 |
| FHLB advances. | 2,330,000 | 2,225,000 |
| Advance payments by borrowers for taxes and insurance . | 57,417 | 56,631 |
| Accrued expenses and other liabilities | 94,253 | 131,253 |
|  | 13,868,816 | 13,247,892 |
| Stockholders' equity |  |  |
| Common stock, $\$ 1.00$ par value, $300,000,000$ shares authorized; 135,343,417 and $134,957,511$ shares issued; $82,710,911$ and $87,193,362$ shares outstanding. . . . | 135,343 | 134,958 |
| Paid-in capital. . | 1,666,609 | 1,660,885 |
| Accumulated other comprehensive income (loss), net of taxes. | 8,294 | 5,015 |
| Treasury stock, at cost; 52,632,506 and 47,764,149 shares. | $(1,002,309)$ | $(838,060)$ |
| Retained earnings. . | 1,188,971 | 1,042,890 |
|  | 1,996,908 | 2,005,688 |
|  | \$ 15,865,724 | \$ 15,253,580 |


| Year ended September 30, |  | 2018 |  | 2017 |  | 2016 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In thousands, except share data) |  |  |  |  |  |
| INTEREST INCOME |  |  |  |  |  |  |
| Loans receivable | \$ | 515,807 | \$ | 470,523 | \$ | 454,085 |
| Mortgage-backed securities |  | 70,407 |  | 60,612 |  | 62,949 |
| Investment securities and cash equivalents |  | 20,869 |  | 17,783 |  | 19,759 |
|  |  | 607,083 |  | 548,918 |  | 536,793 |
| INTEREST EXPENSE |  |  |  |  |  |  |
| Customer accounts. |  | 72,492 |  | 52,023 |  | 52,485 |
| FHLB advances . |  | 62,452 |  | 64,969 |  | 64,059 |
|  |  | 134,944 |  | 116,992 |  | 116,544 |
| Net interest income . |  | 472,139 |  | 431,926 |  | 420,249 |
| Provision (release) for loan losses |  | $(5,450)$ |  | $(2,100)$ |  | $(6,250)$ |
| Net interest income after provision (release) for loan losses |  | 477,589 |  | 434,026 |  | 426,499 |
| OTHER INCOME |  |  |  |  |  |  |
| Gain on sale of investment securities |  | - |  | 3,499 |  | - |
| FDIC loss share termination valuation adjustments. |  | $(8,550)$ |  | - |  | - |
| Loan fee income. |  | 3,804 |  | 4,290 |  | 5,548 |
| Deposit fee income |  | 25,904 |  | 22,643 |  | 21,738 |
| Other income |  | 22,920 |  | 21,783 |  | 19,750 |
|  |  | 44,078 |  | 52,215 |  | 47,036 |
| OTHER EXPENSE |  |  |  |  |  |  |
| Compensation and benefits |  | 123,554 |  | 112,257 |  | 112,884 |
| Occupancy |  | 36,453 |  | 35,260 |  | 33,568 |
| FDIC insurance premiums. |  | 11,592 |  | 11,410 |  | 11,824 |
| Product delivery |  | 16,372 |  | 13,972 |  | 17,060 |
| Information technology |  | 34,643 |  | 28,859 |  | 30,982 |
| Other expense. |  | 41,708 |  | 29,761 |  | 29,129 |
|  |  | 264,322 |  | 231,519 |  | 235,447 |
| Gain (loss) on real estate owned, net. |  | (102) |  | 1,494 |  | 10,046 |
| Income before income taxes |  | 257,243 |  | 256,216 |  | 248,134 |
| Income tax expense (benefit) |  |  |  |  |  |  |
| Current. |  | 44,557 |  | 92,795 |  | 60,773 |
| Deferred |  | 8,836 |  | $(10,111)$ |  | 23,312 |
|  |  | 53,393 |  | 82,684 |  | 84,085 |
| NET INCOME. | \$ | 203,850 | \$ | 173,532 | \$ | $\underline{164,049}$ |
| PER SHARE DATA |  |  |  |  |  |  |
| Basic earnings per share | \$ | 2.40 | \$ | 1.95 | \$ | 1.79 |
| Diluted earnings per share |  | 2.40 |  | 1.94 |  | 1.78 |
| Dividends paid on common stock per share. . |  | 0.67 |  | 0.84 |  | 0.55 |
| Basic weighted average number of shares outstanding.. |  | 85,008,040 |  | 88,905,457 |  | 91,399,038 |
| Diluted weighted average number of shares outstanding |  | 85,109,843 |  | 89,224,207 |  | 91,912,918 |


| Year ended September 30, |  | 2018 |  | 2017 |  | 2016 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |  |  |  |
| Net income. | \$ | 203,850 | \$ | 173,532 | \$ | 164,049 |
| Other comprehensive income (loss) net of tax: |  |  |  |  |  |  |
| Net unrealized gains (losses) on available-for-sale securities |  | $(21,136)$ |  | $(7,587)$ |  | (1,403 |
| Reclassification adjustment of net gains from sale of available-for-sale securities included in net income. |  | - |  | 3,499 |  |  |
| Related tax benefit (expense). |  | 6,156 |  | 1,503 |  | 516 |
|  |  | $(14,980)$ |  | $(2,585)$ |  | (887) |
| Net unrealized gain (loss) on long-term borrowing hedges |  | 23,943 |  | 29,653 |  | (16,793 |
| Related tax benefit (expense). |  | $(5,684)$ |  | $(10,897)$ |  | 6,171 |
|  |  | 18,259 |  | 18,756 |  | $(10,622)$ |
| Other comprehensive income (loss) |  | 3,279 |  | 16,171 |  | $(11,509)$ |
| Comprehensive income | \$ | 207,129 | \$ | 189,703 | \$ | 152,540 |


| (In thousands) |  | ommon <br> Stock |  | Paid-in Capital |  | Retained <br> Earnings | Accumulated Other Comprehensive Income (Loss) |  | Treasury Stock |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance at September 30, 2015 | \$ | 133,696 | \$ | 1,643,712 | \$ | 829,754 | \$ 353 | \$ | $(651,836)$ |  | $\xrightarrow{1,955,679}$ |
| Net income |  |  |  |  |  | 164,049 |  |  |  |  | 164,049 |
| Other comprehensive income (loss) |  |  |  |  |  |  | $(11,509)$ |  |  |  | $(11,509)$ |
| Dividends on common stock |  |  |  |  |  | $(49,926)$ |  |  |  |  | $(49,926)$ |
| Compensation expense related to common stock options |  |  |  | 90 |  |  |  |  |  |  | 90 |
| Proceeds from exercise of common stock options. |  | 433 |  | 8,850 |  |  |  |  |  |  | 9,283 |
| Restricted stock expense |  | 179 |  | 3,480 |  |  |  |  |  |  | 3,659 |
| Repurchase of stock warrants. |  |  |  | $(7,744)$ |  |  |  |  |  |  | $(7,744)$ |
| Treasury stock purchased. |  |  |  |  |  |  |  |  | $(87,850)$ |  | $(87,850)$ |
| Balance at September 30, 2016 |  | 134,308 |  | 1,648,388 |  | 943,877 | $(11,156)$ |  | $(739,686)$ |  | 1,975,731 |
| Net income |  |  |  |  |  | 173,532 |  |  |  |  | 173,532 |
| Other comprehensive income (loss) |  |  |  |  |  |  | 16,171 |  |  |  | 16,171 |
| Dividends on common stock |  |  |  |  |  | $(74,519)$ |  |  |  |  | $(74,519)$ |
| Proceeds from exercise of common stock options. |  | 317 |  | 6,921 |  |  |  |  |  |  | 7,238 |
| Restricted stock expense |  | 105 |  | 5,804 |  |  |  |  |  |  | 5,909 |
| Repurchase of stock warrants. |  | 228 |  | (228) |  |  |  |  |  |  | - |
| Treasury stock purchased. |  |  |  |  |  |  |  |  | $(98,374)$ |  | $(98,374)$ |
| Balance at September 30, 2017. |  | 134,958 |  | 1,660,885 |  | 1,042,890 | 5,015 |  | $(838,060)$ |  | 2,005,688 |
| Adjustment pursuant to adoption of ASU 2018-02 |  |  |  |  |  | $(1,772)$ | 1,772 |  |  |  | - |
| Net income |  |  |  |  |  | 203,850 |  |  |  |  | 203,850 |
| Other comprehensive income (loss) |  |  |  |  |  |  | 1,507 |  |  |  | 1,507 |
| Dividends on common stock . |  |  |  |  |  | $(55,997)$ |  |  |  |  | $(55,997)$ |
| Proceeds from exercise of common stock options. . |  | 63 |  | 1,275 |  |  |  |  |  |  | 1,338 |
| Restricted stock expense |  | 209 |  | 4,562 |  |  |  |  |  |  | 4,771 |
| Repurchase of stock warrants. |  | 113 |  | (113) |  |  |  |  |  |  | - |
| Treasury stock purchased. . |  |  |  |  |  |  |  |  | $(164,249)$ |  | $(164,249)$ |
| Balance at September 30, 2018. | \$ | 135,343 |  | 1,666,609 |  | 1,188,971 | \$ 8,294 |  | $(1,002,309)$ | \$ | \$ 1,996,908 |

(In thousands)

## CASH FLOWS FROM OPERATING ACTIVITIES

| Net income |  | 203,850 | \$ | 173,532 | \$ | 164,049 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |  |  |  |  |
| Depreciation, amortization and accretion expense |  | 46,735 |  | 41,680 |  | 19,509 |
| Cash received from (paid to) FDIC under loss share |  | 1,595 |  | 584 |  | 1,730 |
| Stock compensation expense. |  | 4,771 |  | 5,909 |  | 3,569 |
| Provision (release) for loan losses |  | $(5,450)$ |  | $(2,100)$ |  | $(6,250)$ |
| Loss (gain) on sale of investment securities |  | - |  | $(3,499)$ |  | - |
| Decrease (increase) in accrued interest receivable |  | $(5,652)$ |  | $(3,974)$ |  | 2,760 |
| Decrease (increase) in federal and state income tax receivable |  | $(1,804)$ |  | 16,047 |  | 5,153 |
| Decrease (increase) in cash surrender value of bank owned life insurance |  | $(5,992)$ |  | $(6,498)$ |  | $(5,627)$ |
| Gain on bank owned life insurance |  | $(2,416)$ |  | $(6,805)$ |  | - |
| Net realized (gain) loss on sales of premises and equipment and real estate own |  | $(1,450)$ |  | $(1,673)$ |  | $(20,039)$ |
| Decrease (increase) in other assets |  | $(6,876)$ |  | 7,974 |  | $(14,204)$ |
| Increase (decrease) in accrued expenses and other liabilities |  | $(36,609)$ |  | $(41,477)$ |  | 71,071 |
| Net cash provided (used) by operating activities |  | 190,702 |  | 179,700 |  | 221,721 |
| CASH FLOWS FROM INVESTING ACTIVITIES |  |  |  |  |  |  |
| Origination of loans and principal repayments, net |  | $(459,183)$ |  | $(896,450)$ |  | $(619,046)$ |
| Loans purchased |  | $(143,605)$ |  | $(72,856)$ |  | $(105,420)$ |
| FHLB \& FRB stock purchase |  | $(530,000)$ |  | $(183,609)$ |  | $(36,347)$ |
| FHLB \& FRB stock redeemed |  | 525,800 |  | 177,824 |  | 26,340 |
| Available-for-sale securities purchased |  | $(272,780)$ |  | $(76,367)$ |  | $(137,591)$ |
| Principal payments and maturities of available-for-sale securities |  | 199,008 |  | 367,713 |  | 537,255 |
| Proceeds from sales of available-for-sale investment securities. |  | - |  | 362,829 |  | 50,741 |
| Held-to-maturity securities purchased |  | $(170,836)$ |  | $(466,058)$ |  | - |
| Principal payments and maturities of held-to-maturity securities. |  | 187,812 |  | 229,716 |  | 218,958 |
| Proceeds from sales of real estate owned |  | 15,192 |  | 16,248 |  | 61,132 |
| Proceeds from settlements of bank owned life insurance |  | 3,484 |  | 10,096 |  |  |
| Purchase of bank owned life insurance |  | - |  | - |  | $(100,000)$ |
| Net cash received (paid) in business combinations |  | $(2,211)$ |  | $(3,370)$ |  | - |
| Proceeds from sales of premises and equipment |  | 1 |  | 5,209 |  | 14,685 |
| Premises and equipment purchased and REO improvements. |  | $(27,127)$ |  | $(15,461)$ |  | $(41,771)$ |
| Net cash provided (used) by investing activities. |  | $(674,445)$ |  | $(544,536)$ |  | $(131,064)$ |
| CASH FLOWS FROM FINANCING ACTIVITIES |  |  |  |  |  |  |
| Net increase (decrease) in customer accounts |  | 552,445 |  | 234,460 |  | $(30,775)$ |
| Proceeds from borrowings. |  | 13,250,000 |  | 4,590,000 |  | 1,118,000 |
| Repayments of borrowings |  | $(13,145,000)$ |  | $(4,445,000)$ |  | $(868,000)$ |
| Proceeds from exercise of common stock options and related tax benefit. |  | 1,338 |  | 7,238 |  | 9,283 |
| Dividends paid on common stock. |  | $(55,997)$ |  | $(74,519)$ |  | $(49,926)$ |
| Repurchase of warrants |  | - |  | - |  | $(7,744)$ |
| Treasury stock purchased |  | $(164,249)$ |  | $(98,374)$ |  | $(87,850)$ |
| Increase (decrease) in advance payments by borrowers for taxes and insurance |  | 786 |  | 13,733 |  | $(7,326)$ |
| Net cash provided (used) by financing activities |  | 439,323 |  | 227,538 |  | 75,662 |
| Increase (decrease) in cash and cash equivalents |  | $(44,420)$ |  | $(137,298)$ |  | 166,319 |
| Cash and cash equivalents at beginning of year. |  | 313,070 |  | 450,368 |  | 284,049 |
| Cash and cash equivalents at end of year. | \$ | 268,650 | \$ | 313,070 | \$ | 450,368 |

## CONSOLIDATED STATEMENTS OF CASH FLOWS (CONTINUED)

| Year ended September 30, |
| :--- |

## NOTE A

## SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Company and nature of operations. Washington Federal, Inc. is a Washington corporation headquartered in Seattle, Washington. The Company is a bank holding company that conducts its operations through a national bank subsidiary, Washington Federal, National Association. The Bank is principally engaged in the business of attracting deposits from businesses and the general public and investing these funds, together with borrowings and other funds, in one-to-four family residential real estate loans, multi-family real estate loans and commercial loans. As used throughout this document, the terms "Washington Federal" or the "Company" refer to Washington Federal, Inc. and its consolidated subsidiaries and the term "Bank" refers to the operating subsidiary Washington Federal, National Association. The Bank conducts its activities through a network of 235 offices located in Washington, Oregon, Idaho, Utah, Arizona, Nevada, New Mexico and Texas.

Basis of presentation and use of estimates. The Company's accounting and financial reporting policies conform to accounting principles generally accepted in the United States of America (U.S. GAAP). Inter-company balances and transactions have been eliminated in consolidation. In preparing the consolidated financial statements, the Company makes estimates and assumptions that affect the reported amounts of assets and liabilities as of the date of the financial statements and revenues and expenses during the reporting periods and related disclosures. The areas that require application of significant management judgments often result in the need to make estimates about the effect of matters that are inherently uncertain and may change in future periods. Actual results could differ materially from those estimates. Certain amounts in the financial statements from prior periods have been reclassified to conform to the current financial statement presentation. In certain instances, amounts in text are presented by rounding to the nearest thousand.

The Company's fiscal year end is September 30. All references to 2018, 2017 and 2016 represent balances as of September 30, 2018, September 30, 2017, and September 30, 2016, or activity for the fiscal years then ended.

Cash and cash equivalents. Cash and cash equivalents include cash on hand, amounts due from banks, overnight investments and repurchase agreements with an initial maturity of three months or less.

Investments and mortgage-backed securities. The Company accounts for investments and mortgage-backed securities in two categories: held-to-maturity and available-for-sale. Premiums and discounts on investments are deferred and recognized into income over the contractual life of the asset using the effective interest method.

Held-to-maturity securities are accounted for at amortized cost, but the Company must have both the positive intent and the ability to hold those securities to maturity. There are very limited circumstances under which securities in the held-to-maturity category can be sold without jeopardizing the cost basis of accounting for the remainder of the securities in this category.

Available-for-sale securities are accounted for at fair value. Gains and losses realized on the sale of these securities are accounted for based on the specific identification method. Unrealized gains and losses for available-for-sale securities are excluded from earnings and reported net of the related tax effect in the accumulated other comprehensive income component of stockholders' equity.

Realized gains and losses on securities sold as well as other than temporary impairment charges, if any, are shown on the Consolidated Statements of Operations under the Other Income heading. Management evaluates debt and equity securities for other than temporary impairment on a quarterly basis based on the securities' current credit quality, market interest rates, term to maturity and management's intent and ability to hold the securities until the net book value is recovered.

Loans receivable. Loans that are performing in accordance with their contractual terms are carried at the unpaid principal balance, net of premiums, discounts and net deferred loan fees. Net deferred loan fees include nonrefundable loan origination fees less direct loan origination costs. Net deferred loan fees, premiums and discounts are amortized into interest income using either the interest method or straight-line method over the terms of the loans, adjusted for actual prepayments. In addition to fees and costs for originating loans, various other fees and charges related to existing loans may occur, including prepayment charges, late charges and assumption fees.

When a borrower fails to make a required payment on a loan, the Bank attempts to cure the deficiency by contacting the borrower. Contact is made after a payment is 30 days past its grace period. In most cases, deficiencies are cured promptly. If the delinquency is not cured within 90 days, the Bank may institute appropriate action to foreclose on the property. If foreclosed, the property is sold at a public sale and may be purchased by the Bank.

Restructured loans. The Bank will consider modifying the interest rates and terms of a loan if it determines that a modification is a better alternative to foreclosure. Most troubled debt restructured ("TDR") loans are accruing and performing loans where the borrower has proactively approached the Bank about modifications due to temporary financial difficulties. Each request is individually evaluated for merit and likelihood of success. The concession for these loans is typically a payment reduction through a rate reduction of 100 to 200 bps for a specific term, usually six to 12 months. Interest-only payments may also be approved during the modification period. Principal forgiveness is generally not an available option for restructured loans. Before granting approval to modify a loan in a TDR, the borrower's ability to repay is evaluated, including: current income levels and debt to income ratio, borrower's credit score, payment history of the loan and updated evaluation of the secondary repayment source. The Bank also modifies some loans that are not classified as TDRs as the modification is due to a restructuring where the effective interest rate on the debt is reduced to reflect a decrease in market interest rates.

Non-accrual loans. Loans are placed on nonaccrual status when, in the judgment of management, the probability of collection of interest is deemed to be insufficient to warrant further accrual. When a loan is placed on nonaccrual status, previously accrued but unpaid interest is deducted from interest income. The Bank does not accrue interest on loans 90 days or more past due. If payment is made on a loan so that the loan becomes less than 90 days past due, and the Bank expects full collection of principal and interest, the loan is returned to full accrual status. Any interest ultimately collected is credited to income in the period of recovery. A loan is charged-off when the loss is estimable and it is confirmed that the borrower is not expected be able to meet contractual obligations.

If a consumer loan is on non-accrual status before becoming a TDR it will stay on non-accrual status following restructuring until it has been performing for at least six months, at which point it may be moved to accrual status. If a loan is on accrual status before it becomes a TDR, and management concludes that full repayment is probable based on internal evaluation, it will remain on accrual status following restructuring. If the restructured consumer loan does not perform, it is placed on non-accrual status when it is 90 days delinquent. For commercial loans, six consecutive payments on newly restructured loan terms are required prior to returning the loan to accrual status. In some instances, after the required six consecutive payments are made, management will conclude that collection of the entire principal and interest due is still in doubt. In those instances, the loan will remain on non-accrual.

Impaired loans. Impaired loans consist of loans receivable that are not expected to have their principal and interest repaid in accordance with their contractual terms. Collateral-dependent impaired loans are measured using the fair value of the collateral less selling costs. Non-collateral dependent loans are measured at the present value of expected future cash flows.


#### Abstract

Allowance for loan losses. The Bank maintains an allowance for loan losses to absorb losses inherent in the loan portfolio. The allowance is based on ongoing, quarterly assessments of the probable and estimable losses inherent in the loan portfolio. The Bank's general methodology for assessing the appropriateness of the allowance is to apply a loss percentage factor to the different loan types. The loss percentage factor is made up of two parts - the historical loss factor ("HLF") and the qualitative loss factor ("QLF"). The HLF takes into account historical charge-offs by loan type. The Bank uses an average of historical loss rates for each loan category multiplied by a loss emergence period. This is the likely period of time during which a residential or commercial loan borrower experiencing financial difficulties might deplete their cash prior to becoming delinquent on their loan, plus the period of time that it takes the Bank to work out the loans. The QLFs are based on management's continuing evaluation of the pertinent factors underlying the quality of the loan portfolio, including changes in the size and composition of the loan portfolio, actual loan loss experience, current economic conditions, collateral values, geographic concentrations, seasoning of the loan portfolio, specific industry conditions and the duration of the current business cycle. These factors are considered by loan type.

Specific allowances are established for loans which are individually evaluated, in cases where management has identified significant conditions or circumstances related to a loan that management believes indicate the probability that a loss has been incurred. The Bank has also established a reserve for unfunded commitments.

The recovery of the carrying value of loans is susceptible to future market conditions beyond the Bank's control, which may result in losses or recoveries differing from those estimated.


Client derivatives. Interest rate swap agreements are provided to certain clients who desire to convert their obligations from variable to fixed interest rates. Under these agreements, the Bank enters into a variable-rate loan agreement with a customer in addition to a swap agreement, and then enters into a corresponding swap agreement with a third party in order to offset its exposure on the customer swap agreement. As the interest rate swap agreements with the customers and third parties are not designated as accounting hedges under FASB ASC 815, the instruments are marked to market in earnings. The change in fair value of the offsetting swaps are included in interest income and interest expense and there is no impact on net income. There is fee income earned on the swaps that is included in loan fee income.

Borrowing hedges. The Company has entered into interest rate swaps to convert a series of future short-term borrowings to fixed-rate payments. These interest rate swaps qualify as cash flow hedging instruments under ASC 815 so gains and losses are recorded in Other Comprehensive Income to the extent the hedge is effective. Gains and losses on the interest rate swaps are reclassified from OCI to earnings in the period the hedged transaction affects earnings and are included in the same income statement line item that the hedged transaction is recorded.

Commercial loan hedges. The Company has entered into interest rate swaps to hedge long term fixed rate commercial loans. These hedges qualify as fair value hedges under ASC 815 and provide for matching of the recognition of the gains and losses on the interest rate swap and the related hedged loan.

Premises and equipment. Premises and equipment are stated at cost, less accumulated depreciation. Depreciation is computed on the straight-line method over the estimated useful lives of the respective assets. Expenditures are capitalized for betterments and major renewals. Charges for ordinary maintenance and repairs are expensed to operations as incurred.

Real estate owned. Real estate properties acquired through foreclosure of loans or through acquisitions are recorded initially at fair value less selling costs and are subsequently recorded at lower of cost or fair value. Any gains (losses) and maintenance costs are shown on the real estate acquired through foreclosure line item.

Intangible assets. Goodwill represents the excess of the cost of businesses acquired over the fair value of the net assets acquired. Other intangibles, including core deposit intangibles, are acquired assets that lack physical substance but can be distinguished from goodwill. Goodwill is evaluated for impairment on an annual basis during the fourth quarter. Other intangible assets are amortized over their estimated lives and are subject to impairment testing when events or circumstances change. If circumstances indicate that the carrying value of the assets may not be recoverable, an impairment charge could be recorded. The Bank amortizes the core deposit intangibles over their estimated lives using an accelerated method.

The table below provides detail regarding the Company's intangible assets.

|  | Goodwill | Core <br> Deposit and Other Intangibles | Total |
| :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |
| Balance at September 30, 2016. | \$291,503 | \$ 5,486 | \$296,989 |
| Additions. | 1,650 | 1,720 | 3,370 |
| Amortization | - | $(1,677)$ | $(1,677)$ |
| Balance at September 30, 2017. | 293,153 | 5,529 | 298,682 |
| Additions (1) | 8,215 | 6,595 | 14,810 |
| Amortization (2) | - | $(2,206)$ | $(2,206)$ |
| Balance at September 30, 2018 | \$301,368 | \$ 9,918 | \$311,286 |

(1) During 2018, an immaterial correction was recorded related to acquisitions of insurance agency businesses in prior years. The balance sheet classification correction resulted in an increase in goodwill of $\$ 7,135,000$ and finite-lived intangible assets of $\$ 5,106,000$ and a corresponding decrease in other assets of $\$ 12,241,000$.
(2) During 2018, an immaterial correction of $\$ 1,500,000$ was recorded to amortization expense for intangible assets stemming from acquisitions of insurance agency businesses in prior years.

The table below presents the estimated future amortization expense of core deposit and other intangibles for the next five years.

| Fiscal Year | Expense |
| :---: | :---: |
|  | (In thousands) |
| 2019 | \$2,033 |
| 2020 | 1,990 |
| 2021. | 1,140 |
| 2022. | 804 |
| 2023. . . | 775 |

Income taxes. Income taxes are accounted for using the asset and liability method, which requires the recognition of deferred tax assets and liabilities for the expected future tax consequences of events that have been included in the financial statements. Under this method, a deferred tax asset or liability is determined based on the temporary differences between the financial statement and corresponding tax treatment of income, gains, losses, deductions or credits using enacted tax rates in effect for the year in which the differences are expected to reverse. The provision for income taxes includes current and deferred income tax expense based on net income adjusted for temporary and permanent differences such as depreciation, loan loss reserve, tax-exempt interest, and affordable housing tax credits. Reserves for uncertain tax positions, together with any related interest and penalties, if applicable, and amortization of affordable housing tax credit investments are recorded within income tax expense.

Accounting for stock-based compensation. We recognize in the statement of operations the grant-date fair value of stock options and other equity-based forms of compensation issued to employees over the employees' requisite service period (generally the vesting period). The requisite service period may be subject to performance conditions. Stock options and restricted stock awards generally vest ratably over three to ten years and are recognized as expense over that same period of time. The exercise price of each option equals the market price of the Company's common stock on the date of the grant, and the maximum term is ten years. No stock options were granted in 2018, 2017 or 2016.

Certain grants of restricted stock are subject to performance-based and market-based vesting as well as other approved vesting conditions and cliff vest based on those conditions. Compensation expense is recognized over the service period to the extent restricted stock awards are expected to vest. See Note N for additional information.

Business segments. As the Company manages its business and operations on a consolidated basis, management has determined that there is one reportable business segment.

Regulatory matters. On February 28, 2018, pursuant to a Stipulation and Consent to the Issuance of a Consent Order (the "Consent Order"), the Office of the Comptroller of the Currency issued a Consent Order relating to the Bank, the terms of which are intended to further enhance its BSA program. Copies of the Stipulation and the Consent Order were filed with the SEC on March 1, 2018 as exhibits to the Company's Current Report on Form 8-K. The Consent Order requires the Bank to create a BSA-focused action plan, supplement existing customer due diligence policies and procedures, perform a BSA risk assessment, perform a transaction activity look-back, enhance training, and complete independent testing. The Bank has not been informed that this action includes the assessment of a civil money penalty. The Bank is working cooperatively with the OCC to implement the necessary changes to comply with the provisions of the Consent Order.

Subsequent events. The Company has evaluated subsequent events for adjustment to or disclosure in the Company's consolidated financial statements through the date of this report, and the Company has not identified any recordable or disclosable events, not otherwise reported in these consolidated financial statements or the notes thereto, except for the following.
On October 22, 2018, the Company issued a press release announcing a quarterly cash dividend of 18 cents per share to be paid on November 23, 2018, to common stockholders of record as of November 9, 2018. This is Washington Federal's $143^{\text {rd }}$ consecutive quarterly cash dividend.

## NOTE B

## NEW ACCOUNTING PRONOUNCEMENTS

In August 2018, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2018-15, Customer's Accounting for Implementation Costs Incurred in a Cloud Computing Arrangement That is a Service Contract. The amendments in this ASU align the requirements for capitalizing implementation costs incurred in a hosting arrangement that is a service contract with the requirements for capitalizing implementation costs incurred to develop or obtain internal-use software. The amendments also require the entity to expense the capitalized implementation costs of a hosting arrangement that is a service contract over the term of the hosting arrangement, including reasonably certain renewal periods. The amendments in the ASU are effective for fiscal years beginning after December 15, 2019 and interim periods within those fiscal years. Early adoption is permitted, including adoption in any interim period. The Company is assessing the impact that this guidance will have on its consolidated financial statements.

In August 2018, the FASB issued ASU No.2018-13, Fair Value Measurement (Topic 820): Disclosure Framework - Changes to the Disclosure Requirements for Fair Value Measurement. This ASU adds, eliminates, and modifies certain disclosure requirements for fair value measurements. Among the changes, entities will no longer be required to disclose the amount of and reasons for transfers between Level 1 and Level 2 of the fair value hierarchy, but will be required to disclose the range and weighted average used to develop significant unobservable inputs for Level 3 fair value measurements. The ASU is effective for interim and annual reporting periods beginning after December 15, 2019; early adoption is permitted. Entities are also allowed to elect early adoption of the eliminated or modified disclosure requirements and delay adoption of the added disclosure requirements until their effective date. As the ASU only revises disclosure requirements, this guidance will not have a material impact on the Company's consolidated financial statements.

In July 2018, the FASB issued ASU No. 2018-11, Leases (Topic 842) - Targeted Improvements to provide entities with relief from the costs of implementing certain aspects of the new leasing standard, ASU No. 2016-02. Specifically, under the amendments in ASU 2018-11: (1) entities may elect not to recast the comparative periods presented when transitioning to the new leasing standard, and (2) lessors may elect to not separate non-lease components from leases when certain conditions are met. The amendments have the same effective date as ASU 2016-02 (October 1, 2019 for the Company). The Company expects to elect both transition options. ASU 2018-11 is not expected to have a material impact on the Company's consolidated financial statements.
In August 2017, the FASB issued ASU 2017-12, Derivatives and Hedging (Topic 815): Targeted Improvements to Accounting for Hedging Activities. The ASU expands and refines hedge accounting for both financial and non-financial risk components, aligns the recognition and presentation of the effects of hedging instruments and hedge items in the financial statements, and includes certain targeted improvements to ease the application of current guidance related to the assessment of hedge effectiveness. The effective date of the new standard for public companies is for fiscal years beginning after December 15,2018 , and interim periods within those fiscal years. Early adoption is permitted. The new standard must be adopted using a modified retrospective transition with a cumulative effect adjustment recorded to opening retained earnings as of the initial adoption date. The Company does not anticipate that this guidance will have a material impact on its consolidated financial statements.

In March 2017, the FASB issued ASU 2017-08, Receivables - Nonrefundable Fees and Other Costs (Subtopic 310-20), Premium Amortization on Purchased Callable Debt Securities. The ASU shortens the amortization period for certain callable debt securities held at a premium. Specifically, the amendments require the premium to be amortized to the earliest call date. The amendments do not require an accounting change for securities held at a discount; the discount continues to be amortized to maturity. The ASU is effective for public business entities for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2018. Early adoption is permitted, including adoption in an interim period. If an entity early adopts in an interim period, any adjustments should be reflected as of the beginning of the fiscal year that includes that interim period. The amendments should be applied on a modified retrospective basis, with a cumulative-effect adjustment directly to retained earnings as of the beginning of the period of adoption. The Company does not anticipate that this guidance will have a material impact on its consolidated financial statements.

In February 2017, the FASB issued ASU 2017-05, Other Income - Gains and Losses from the Derecognition of Nonfinancial Assets (Subtopic 610-20): Clarifying the Scope of Asset Derecognition Guidance and Accounting for Partial Sales of Nonfinancial Assets. The ASU clarifies that a financial asset is within the scope of Subtopic 610-20 if it meets the definition of an in substance nonfinancial asset. The amendments also define the term in substance nonfinancial asset. The amendments clarify that nonfinancial assets within the scope of Subtopic 610-20 may include nonfinancial assets transferred within a legal entity to a counterparty. A contract that includes the transfer of ownership interests in one or more consolidated subsidiaries is within the scope of Subtopic 610-20 if substantially all of the fair value of the assets that are promised to the counterparty in a contract is concentrated in nonfinancial assets. The amendments clarify that an entity should identify each distinct nonfinancial asset or in substance nonfinancial asset promised to a counterparty and derecognize each asset when a counterparty obtains control of it. The ASU is effective for public business entities for annual periods beginning after December 15, 2017, and interim periods therein. Entities may use either a full or modified approach to adopt the ASU. The Company does not anticipate that this guidance will have a material impact on its consolidated financial statements.

In November 2016, the FASB issued ASU 2016-18, Statement of Cash Flows (Topic 230): Restricted Cash: a Consensus of the FASB Emerging Issues Task Force. This ASU requires a company's cash flow statement to explain the changes during a reporting period of the totals for cash, cash equivalents, restricted cash, and restricted cash equivalents. Additionally, amounts for restricted cash and restricted cash equivalents are to be included with cash and cash equivalents if the cash flow statement includes a reconciliation of the total cash balances for a reporting period. This ASU is effective for public business entities for annual periods, including interim periods within those annual periods, beginning after December 15,2017 , with early application permitted. The Company does not anticipate that this guidance will have a material impact on its consolidated financial statements.

In August 2016, the FASB issued ASU 2016-15, Classification of Certain Cash Receipts and Cash Payments. The amendments in this ASU address eight specific cash flow issues with the objective of reducing diversity in practice. The specific issues identified include: debt prepayments or extinguishment costs; contingent consideration payments made after a business combination; proceeds from the settlement of insurance claims; proceeds from the settlement of corporate-owned life insurance policies (including bank-owned life insurance policies); distributions received from equity method investees; beneficial interests in securitization transactions; and separately identifiable cash flows and application of the predominance principle. This ASU is effective for fiscal years beginning after December 15, 2017, including interim periods within that reporting period; however, early adoption is permitted. The Company is currently evaluating the guidance to determine its adoption method and does not expect this guidance to have a material impact on its consolidated financial statements.

In June 2016, the FASB issued ASU 2016-13, Financial Instruments - Credit Losses. The amendments in this ASU were issued to provide financial statement users with more decision-useful information about the expected credit losses on financial instruments that are not accounted for at fair value through net income, including loans held for investment, held-to-maturity debt securities, trade and other receivables, net investments in leases and other commitments to extend credit held by a reporting entity at each reporting date. The amendments require that financial assets measured at amortized cost be presented at the net amount expected to be collected, through an allowance for credit losses that is deducted from the amortized cost basis. The ASU eliminates the current framework of recognizing probable incurred losses and instead requires an entity to use its current estimate of all expected credit losses over the contractual life. The measurement of expected credit losses is based upon historical experience, current conditions, and reasonable and supportable forecasts that affect the collectability of the financial assets.

For purchased financial assets with a more-than-insignificant amount of credit deterioration since origination ("PCD assets") that are measured at amortized cost, an allowance for expected credit losses is recorded as an adjustment to the cost basis of the asset. Subsequent changes in estimated cash flows would be recorded as an adjustment to the allowance and through the statement of income.

Credit losses relating to available-for-sale debt securities will be recorded through an allowance for credit losses rather than as a direct write-down to the security's cost basis.

The amendments in this ASU are effective for fiscal years beginning after December 15, 2019, including interim periods within those fiscal years. For most debt securities, the transition approach requires a cumulative-effect adjustment to the statement of financial position as of the beginning of the first reporting period the guidance is effective. For other-than-temporarily impaired debt securities and PCD assets, the guidance will be applied prospectively. While the Company is currently in the process of evaluating the impact of the amended guidance on its consolidated financial statements, it currently expects the ALLL to increase upon adoption given that the allowance will be required to cover the full remaining expected life of the portfolio upon adoption, rather than the incurred loss model under current U.S. GAAP. The extent of this increase is still being evaluated and will depend on economic conditions and the composition of the Company's loan and lease portfolio at the time of adoption.

In February 2016, the FASB issued ASU 2016-02, Leases. The amendments require lessees to recognize a lease liability, which is a lessee's obligation to make lease payments arising from a lease, and a right-of-use asset, which is an asset that represents the lessee's right to use, or control the use of, a specified asset for the lease term. The guidance also simplifies the accounting for sale and leaseback transactions. The amendments are effective for fiscal years beginning after December 15, 2018, including interim periods within those fiscal years. Early application is permitted upon issuance. Lessees (for capital and operating leases) and lessors (for salestype, direct financing, and operating leases) must apply a modified retrospective transition approach for leases existing at, or entered into after, the beginning of the earliest comparative period presented in the financial statements. The modified retrospective approach would not require any transition accounting for leases that expired before the earliest comparative period presented. Lessees and lessors may not apply a full retrospective transition approach. The Company is currently in the process of accumulating the lease data necessary to apply the amended guidance. The Company is continuing to evaluate the impact of the amended guidance on its consolidated financial statements, but the effects of recognizing most operating leases is not expected to be material. The Company expects to recognize right-of-use assets and lease liabilities for substantially all of its operating lease commitments based on the present value of unpaid lease payments as of the date of adoption.

In January 2016, the FASB issued ASU 2016-01, Recognition and Measurement of Financial Assets and Financial Liabilities, to require all equity investments to be measured at fair value with changes in the fair value recognized through net income (other than those accounted for under equity method of accounting or those that result in consolidation of the investee). The amendments in this ASU also require an entity to present separately in other comprehensive income the portion of the total change in the fair value of a liability resulting from a change in the instrument-specific credit risk when the entity has elected to measure the liability at fair value in accordance with the fair value option for financial instruments. This ASU is effective for fiscal years beginning after December 15, 2017, including interim periods within that reporting period. The Company does not expect this guidance to have a material impact on its consolidated financial statements.

In May 2014, the FASB issued ASU 2014-09, Revenue from Contracts with Customers (Topic 606). The guidance in this update supersedes the revenue recognition requirements in ASC Topic 605, Revenue Recognition, and most industry-specific guidance throughout the industry topics of the codification. For public companies, this update was to be effective for interim and annual periods beginning after December 15, 2016. However, in August 2015, the FASB issued ASU 2015-14, which delayed the effective date of ASU 2014-09 by one year and permits companies to voluntarily adopt the new standard as of the original effective date. The ASU becomes effective for the Company on October 1, 2018. The Company has substantially completed its assessment of the adoption impact and has concluded that this guidance does not have a material impact on its consolidated financial statements.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

## NOTE C

## INVESTMENT SECURITIES

The tables below provide detail regarding the amortized cost and fair value of available-for-sale and held-to-maturity investment securities.


The Company purchased $\$ 272,780,000$ of available-for-sale investment securities and $\$ 170,836,000$ of held-to-maturity investment securities during 2018. There were no sales of available-for-sale securities and no sales of held-to-maturity investment securities in 2018. Substantially all mortgage-backed securities have contractual due dates that exceed 25 years.

The following table shows the gross unrealized losses and fair value of securities at September 30, 2018, and September 30, 2017, by length of time that individual securities in each category have been in a continuous loss position. Management believes that the declines in fair value of these investments are not an other-than-temporary impairment as these losses are due to a change in interest rates rather than any credit deterioration. The impairment is also deemed to be temporary because: 1) the Company does not intend to sell the security, and 2 ) it is not more likely than not that it will be required to sell the security before recovery of the entire amortized cost basis of the security.

|  | September 30, 2018 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Less than 12 months |  | 12 months or more |  | Total |  |
|  | Unrealized Gross Losses | Fair Value | Unrealized Gross Losses | Fair Value | Unrealized Gross Losses | Fair Value |
|  | (In thousands) |  |  |  |  |  |
| Corporate debt securities. . | \$ (929) | \$ 49,072 | \$ (14) | \$ 24,988 | \$ (943) | \$ 74,060 |
| Municipal bonds. | (24) | 1,374 | - | - | (24) | 1,374 |
| U.S. government and agency securities | (141) | 37,565 | $(1,645)$ | 76,499 | $(1,786)$ | 114,064 |
| Equity securities | (12) | 488 | - | - | \$ (12) | 488 |
| Agency pass-through certificates . . . . . . . . . | $(28,748)$ | 1,035,754 | $(61,669)$ | 1,183,017 | $(90,417)$ | 2,218,771 |
|  | \$ $(29,854)$ | \$ 1,124,253 | \$ $(63,328)$ | \$1,284,504 | \$ $(93,182)$ | \$2,408,757 |


|  | September 30, 2017 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Less than 12 months |  | 12 months or more |  | Total |  |
|  | Unrealized Gross Losses | Fair Value | Unrealized Gross Losses | Fair Value | Unrealized Gross Losses | Fair Value |
|  | (In thousands) |  |  |  |  |  |
| Corporate debt securities . | \$ - | \$ | \$ (577) | \$ 49,423 | \$ (577) | \$ 49,423 |
| U.S. government and agency securities | (759) | 24,400 | (697) | 96,195 | $(1,456)$ | 120,595 |
| Agency pass-through certificates . . . . . | $(17,683)$ | 1,163,358 | $(2,577)$ | 249,304 | $(20,260)$ | 1,412,662 |
|  | \$ $(18,442)$ | \$1,187,758 | \$(3,851) | \$394,922 | \$ $(22,293)$ | $\underline{\text { 1,582,680 }}$ |

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

LOANS RECEIVABLE
The following table is a summary of loans receivable.

|  | September 30, 2018 |  |  | September 30, 2017 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  | (In thousands) |  |  |
| Gross loans by category |  |  |  |  |  |  |
| Single-family residential | \$ | 5,798,966 | 45.1\% | \$ | 5,711,004 | 46.8\% |
| Construction. |  | 1,890,668 | 14.7 |  | 1,597,996 | 13.1 |
| Construction - custom |  | 624,479 | 4.9 |  | 602,631 | 4.9 |
| Land - acquisition \& development . |  | 155,204 | 1.2 |  | 124,308 | 1.0 |
| Land - consumer lot loans. |  | 102,036 | 0.8 |  | 104,405 | 0.9 |
| Multi-family. |  | 1,385,125 | 10.8 |  | 1,303,148 | 10.7 |
| Commercial real estate |  | 1,452,168 | 11.3 |  | 1,434,610 | 11.8 |
| Commercial \& industrial |  | 1,140,874 | 8.9 |  | 1,093,360 | 9.0 |
| HELOC |  | 130,852 | 1.0 |  | 144,850 | 1.2 |
| Consumer. |  | 173,306 | 1.3 |  | 85,075 | 0.7 |
| Total gross loans |  | 12,853,678 | 100\% |  | 12,201,387 | 100\% |
| Less: |  |  |  |  |  |  |
| Allowance for probable losses |  | 129,257 |  |  | 123,073 |  |
| Loans in process. |  | 1,195,506 |  |  | 1,149,934 |  |
| Net deferred fees, costs and discounts. |  | 51,834 |  |  | 45,758 |  |
| Total loan contra accounts . |  | 1,376,597 |  |  | 1,318,765 |  |
| Net loans . . . . . . . . . . . . . . . . . . . . . |  | 11,477,081 |  | \$ | 10,882,622 |  |

The following summary breaks down the Company's fixed rate and adjustable rate loans by time to maturity or to rate adjustment.
September 30, 2018

| Fixed-Rate |  |  | Adjustable-Rate |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Term To Maturity | Gross Loans | \% of Gross Loans | Term To Rate Adjustment | Gross Loans | \% of Gross Loans |
|  | (In thousands) |  |  | (In thousands) |  |
| Within 1 year. | \$ 90,107 | 0.7\% | Less than 1 year | \$3,003,472 | 23.4\% |
| 1 to 3 years | 205,442 | 1.6 | 1 to 3 years | 873,078 | 6.8 |
| 3 to 5 years | 280,760 | 2.2 | 3 to 5 years | 669,331 | 5.2 |
| 5 to 10 years. | 1,069,783 | 8.3 | 5 to 10 years. | 395,157 | 3.1 |
| 10 to 20 years. | 1,137,196 | 8.8 | 10 to 20 years. | 45,603 | 0.4 |
| Over 20 years. | 5,061,088 | 39.4 | Over 20 years. | 22,661 | 0.2 |
|  | \$7,844,376 | 61.0\% |  | \$5,009,302 | 39.0\% |

The following tables provide information regarding loans receivable by loan category and geography.

| September 30, 2018 | Single-family residential | Multifamily | $\begin{aligned} & \text { Land - } \\ & \text { A \& D } \end{aligned}$ | Land . lot loans | Construction custom | Construction | Commercial real estate | Commercial and industrial | Consumer | HELOC | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |  |  |  |  |  |  |  |  |
| Washington | \$3,090,079 | \$ 341,695 | \$ 63,706 | \$ 63,268 | \$353,475 | \$ 593,536 | \$ 414,817 | \$ 483,288 | \$ 122,653 | \$ 76,276 | \$ 5,602,793 |
| Oregon. | 678,072 | 376,679 | 31,143 | 13,773 | 68,897 | 390,169 | 283,945 | 251,028 | 1,622 | 12,156 | 2,107,484 |
| Arizona. | 581,099 | 367,192 | 12,083 | 10,662 | 73,476 | 205,420 | 259,280 | 65,638 | 180 | 12,842 | 1,587,872 |
| Utah | 523,402 | 40,678 | 156 | 4,208 | 62,414 | 301,747 | 30,622 | 37,271 | 15 | 8,710 | 1,009,223 |
| Texas. | 176,887 | 58,618 | 6,858 | 413 | 6,297 | 290,064 | 117,160 | 98,961 | 464 | - | 755,722 |
| New Mexico | 197,107 | 131,290 | 20,920 | 2,312 | 28,797 | 62,818 | 174,385 | 19,560 | 748 | 11,695 | 649,632 |
| Idaho. | 311,613 | 42,509 | 20,338 | 4,429 | 24,514 | 42,554 | 91,202 | 37,327 | 103 | 7,160 | 581,749 |
| Nevada | 198,007 | 26,260 | - | 2,895 | 6,609 | - | 20,488 | 17,865 | 24 | 1,962 | 274,110 |
| Other. | 42,700 | 204 | - | 76 | - | 4,360 | 60,269 | 129,936 | 47,497 | 51 | 285,093 |
|  | \$5,798,966 | \$1,385,125 | \$155,204 | \$102,036 | \$624,479 | \$1,890,668 | \$1,452,168 | \$1,140,874 | \$173,306 | \$130,852 | \$12,853,678 |

Percentage by geographic area

| September 30,2018 | Single-family residential | Multifamily | $\begin{aligned} & \text { Land - } \\ & \text { A \& D } \end{aligned}$ | Land . lot loans | Construction custom | Construction | Commercial real estate | Commercial and industrial | Consumer | HELOC | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | As \% of total gross loans |  |  |  |  |  |  |  |  |  |  |
| Washington | 24.1\% | 2.7\% | 0.4\% | 0.6\% | 2.8\% | 4.7\% | 3.2\% | 3.7\% | 0.9\% | 0.5\% | 43.6\% |
| Oregon. . | 5.3 | 2.9 | 0.2 | 0.1 | 0.5 | 3.0 | 2.2 | 2.0 | - | 0.1 | 16.3 |
| Arizona. . | 4.5 | 2.9 | 0.1 | 0.1 | 0.6 | 1.6 | 2.0 | 0.5 | - | 0.1 | 12.4 |
| Utah | 4.1 | 0.3 | - | - | 0.5 | 2.3 | 0.2 | 0.3 | - | 0.1 | 7.8 |
| Texas. | 1.4 | 0.5 | 0.1 | - | - | 2.3 | 0.9 | 0.8 | - | - | 6.0 |
| New Mexico | 1.5 | 1.0 | 0.2 | - | 0.2 | 0.5 | 1.4 | 0.2 | - | 0.1 | 5.1 |
| Idaho. | 2.4 | 0.3 | 0.2 | - | 0.2 | 0.3 | 0.7 | 0.3 | - | 0.1 | 4.5 |
| Nevada . | 1.5 | 0.2 | - | - | 0.1 | - | 0.2 | 0.1 | - | - | 2.1 |
| Other. . | 0.3 | - | - | - | - | - | 0.5 | 1.0 | 0.4 | - | 2.2 |
|  | 45.1\% | 10.8\% | 1.2\% | 0.8\% | 4.9\% | 14.7\% | 11.3\% | 8.9\% | 1.3\% | 1.0\% | 100\% |

Percentage by geographic area as a \% of each loan type

| September 30, 2018 |  | Single-family <br> residential | Multi- <br> family | Land - <br> A\& D | Land <br> lot loans | Construction <br> custom | Construction | Commercial <br> real estate | Commercial <br> and industrial | Consumer |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | HELOC

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

The Company has granted loans to officers and directors of the Company and related interests. These loans are made on the same terms, including interest rates and collateral, as those prevailing at the time for comparable transactions with unrelated persons and do not involve more than the normal risk of collectability. The aggregate dollar amount of these loans, including unfunded commitments to lend, was $\$ 70,012,000$ and $\$ 84,166,000$ at September 30, 2018 and 2017, respectively. As of September 30, 2018, all of these loans were performing in accordance with contractual terms.

The following table provides additional information on impaired loans, loan commitments and loans serviced for others.

September 30, 2018 September 30, 2017

|  | (In thousands) |  |
| :---: | :---: | :---: |
| Recorded investment in impaired loans... | \$199,545 | \$ 251,274 |
| TDRs included in impaired loans | 156,858 | 207,377 |
| Specific reserves on impaired loans | 517 | 126 |
| Average balance of impaired loans for year ended | 228,398 | 274,530 |
| Interest income from impaired loans for year ended | 10,232 | 11,736 |
| Outstanding fixed-rate origination commitments | 400,426 | 425,130 |
| Gross loans serviced for others | 77,958 | 77,119 |
| The following table sets forth information regarding |  |  |


|  | September 30, 2018 |  | September 30, 2017 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  | (In thousands) |  |
| Non-accrual loans: |  |  |  |  |
| Single-family residential | \$27,643 | 49.6\% | \$27,930 | 56.3\% |
| Construction | 2,427 | 4.4 | - | - |
| Construction - custom . | - | - | 91 | 0.2 |
| Land - acquisition \& development. | 920 | 1.7 | 296 | 0.6 |
| Land - consumer lot loans | 787 | 1.4 | 605 | 1.2 |
| Multi-family | - | - | 139 | 0.3 |
| Commercial real estate. . | 8,971 | 16.1 | 11,815 | 23.8 |
| Commercial \& industrial. . | 14,394 | 25.8 | 8,082 | 16.3 |
| HELOC. | 523 | 0.9 | 531 | 1.1 |
| Consumer | 21 | - | 91 | 0.2 |
| Total non-accrual loans | \$55,686 | 100\% | \$49,580 | 100\% |

Non-accrual loans as \% of total loans.
0.49\%
0.46\%

The following tables break down delinquent loans by loan category and delinquency bucket.

| September 30, 2018 <br> Loan type | Amount of Loans Net of Loans in Process | Days Delinquent Based on \$ Amount of Loans |  |  |  |  | \% based on \$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Current | 30 | 60 | 90 | Total |  |
| (In thousands) |  |  |  |  |  |  |  |
| Single-family residential. | \$ 5,798,353 | \$ 5,768,253 | \$7,983 | \$3,562 | \$18,555 | \$30,100 | 0.52\% |
| Construction | 1,062,855 | 1,060,428 | - | - | 2,427 | 2,427 | 0.23 |
| Construction - custom. | 289,192 | 289,192 | - | - | - | - | - |
| Land - acquisition \& development | 123,560 | 122,620 | - | 270 | 670 | 940 | 0.76 |
| Land - consumer lot loans | 101,908 | 101,294 | 144 | 117 | 353 | 614 | 0.60 |
| Multi-family | 1,385,103 | 1,385,103 | - | - | - | - | - |
| Commercial real estate | 1,452,169 | 1,448,946 | 316 | 1,767 | 1,140 | 3,223 | 0.22 |
| Commercial \& industrial. | 1,140,874 | 1,130,836 | - | - | 10,038 | 10,038 | 0.88 |
| HELOC | 130,852 | 129,510 | 567 | 469 | 306 | 1,342 | 1.03 |
| Consumer | 173,306 | 172,777 | 172 | 328 | 29 | 529 | 0.31 |
| Total Loans | \$11,658,172 | \$11,608,959 | \$9,182 | \$6,513 | \$33,518 | \$49,213 | 0.42\% |
| Delinquency \% |  | 99.5 | $0.08 \%$ |  |  |  |  |


| September 30, 2017 <br> Loan type | Amount of Loans Net of | Days Delinquent Based on \$ Amount of Loans |  |  |  |  | $\begin{aligned} & \% \text { based } \\ & \text { on } \$ \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Process | Current | 30 | 60 | 90 | Total |  |
| (In thousands) |  |  |  |  |  |  |  |
| Single-family residential. | \$ 5,709,690 | \$ 5,671,933 | \$ 10,925 | \$4,810 | \$22,022 | \$37,757 | 0.66\% |
| Construction | 793,959 | 793,959 | - | - | - | - | - |
| Construction - custom. | 277,599 | 277,508 | - | - | 91 | 91 | 0.03 |
| Land - acquisition \& development | 104,856 | 104,526 | - | - | 330 | 330 | 0.31 |
| Land - consumer lot loans | 104,335 | 103,389 | 112 | 680 | 154 | 946 | 0.91 |
| Multi-family | 1,303,119 | 1,302,720 | 5 | 255 | 139 | 399 | 0.03 |
| Commercial real estate | 1,434,610 | 1,432,052 | 507 | - | 2,051 | 2,558 | 0.18 |
| Commercial \& industrial. | 1,093,360 | 1,092,735 | - | 51 | 574 | 625 | 0.06 |
| HELOC | 144,850 | 143,974 | 221 | 342 | 313 | 876 | 0.60 |
| Consumer . | 85,075 | 84,644 | 245 | 107 | 79 | 431 | 0.51 |
| Total Loans . . | \$11,051,453 | \$11,007,440 | \$12,015 | \$6,245 | \$25,753 | \$44,013 | 0.40\% |
| Delinquency \% . |  | 99.60\% | 0.11\% | 0.06\% | 0.23\% | 0.40\% |  |

The percentage of total delinquent loans was $0.42 \%$ as of September 30,2018 , as compared to $0.40 \%$ as of September 30, 2017.

Most loans restructured in troubled debt restructurings ("TDRs") are accruing and performing loans where the borrower has proactively approached the Company about modifications due to temporary financial difficulties. Each request is individually evaluated for merit and likelihood of success. The concession for these loans is typically a payment reduction through a rate reduction of 100 to 200 bps for a specific term, usually six to 12 months. Interest-only payments may also be approved during the modification period. Principal forgiveness is not an available option for restructured loans. As of September 30, 2018, the outstanding balance of TDR's was $\$ 156,858,000$ as compared to $\$ 207,377,000$ as of September 30, 2017. As of September 30, 2018, $96.1 \%$ of the restructured loans were performing. Single-family residential loans comprised $89.1 \%$ of TDR loans as of September 30, 2018. The Company reserves for restructured loans within its allowance for loan loss methodology by taking into account the following performance indicators: 1) time since modification; 2) current payment status and 3) geographic area.

The following table provides information related to loans that were modified in a TDR during the periods presented.

|  | Twelve Months Ended September 30, 2018 |  |  | Twelve Months Ended September 30, 2017 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of Contracts | Pre-Modification Outstanding Recorded Investment | Post-Modification Outstanding Recorded Investment | Number of Contracts | Pre-Modification Outstanding Recorded Investment | Post-Modification Outstanding Recorded Investment |
| Troubled Debt Restructurings: | (In thousands) |  |  | (In thousands) |  |  |
| Single-family residential | 27 | \$ 5,070 | \$ 5,070 | 38 | \$7,115 | \$7,115 |
| Land - acquisition \& development. | 1 | 107 | 107 | - | - | - |
| Land - consumer lot loans. . | - | - | - | 2 | 211 | 211 |
| Commercial real estate . . | 1 | 120 | 120 | - | - | - |
| Commercial \& industrial | 4 | 7,739 | 7,739 | - | - | - |
| HELOC. | 2 | 95 | 95 | 4 | 552 | 552 |
| Consumer. | 1 | - | - | - | - | - |
|  | 36 | \$13,131 | \$13,131 | 44 | \$7,878 | \$7,878 |

The following table provides information on payment defaults occurring during the periods presented where the loan had been modified in a TDR within 12 months of the payment default.

|  | Twelve Months Ended September 30, 2018 |  | Twelve Months Ended September 30, 2017 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Number of Contracts | Recorded Investment | Number of Contracts | Recorded Investment |
| TDRs That Subsequently Defaulted: | (In thousands) |  | (In thousands) |  |
| Single-family residential. | 4 | \$433 | 24 | \$4,214 |
| Commercial real estate | - | - | 2 | 267 |
| HELOC. | 1 | 77 | - | - |
|  | 5 | \$510 | 26 | \$4,481 |

In May 2018, the Bank entered into an agreement with the FDIC to early terminate its remaining FDIC loss share agreements, which related to the Horizon Bank and Home Valley Bank acquisitions. The Bank paid $\$ 39,906,000$ to settle the FDIC clawback liability and under the termination agreement, all rights and obligations of the Bank and the FDIC have been resolved and completed. As such, future recoveries, gains, losses and expenses related to the previously covered assets will now be recognized entirely by the Bank and the FDIC will no longer share in such gains or losses.

## ALLOWANCE FOR LOSSES ON LOANS

The following tables summarize the activity in the allowance for loan losses.

| Twelve Months Ended September 30, 2018 | Beginning Allowance | Charge-offs | Recoveries | Provision \& Transfers | Ending Allowance |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |  |  |
| Single-family residential | \$ 36,892 | \$ $(1,142)$ | \$ 757 | \$ $(3,474)$ | \$ 33,033 |
| Construction. | 24,556 | - | - | 6,761 | 31,317 |
| Construction - custom | 1,944 | (50) | - | (52) | 1,842 |
| Land - acquisition \& development . | 6,829 | (13) | 14,223 | $(13,061)$ | 7,978 |
| Land - consumer lot loans. | 2,649 | (67) | 35 | (453) | 2,164 |
| Multi-family | 7,862 | - | - | 467 | 8,329 |
| Commercial real estate . | 11,818 | (36) | 189 | (119) | 11,852 |
| Commercial \& industrial | 28,524 | $(3,574)$ | 714 | 3,038 | 28,702 |
| HELOC | 855 | (668) | 71 | 523 | 781 |
| Consumer. | 1,144 | (382) | 993 | 1,504 | 3,259 |
|  | \$123,073 | \$ $(5,932)$ | \$16,982 | \$ $(4,866)$ | \$129,257 |
| Twelve Months Ended September 30, 2017 | Beginning Allowance | Charge-offs | Recoveries | Provision \& Transfers | Ending Allowance |
|  | (In thousands) |  |  |  |  |
| Single-family residential | \$ 37,796 | \$(1,229) | \$ 653 | \$ (328) | \$ 36,892 |
| Construction. | 19,838 | - | - | 4,718 | 24,556 |
| Construction - custom | 1,080 | (16) | - | 880 | 1,944 |
| Land - acquisition \& development . | 6,023 | (280) | 11,038 | $(9,952)$ | 6,829 |
| Land - consumer lot loans. | 2,535 | (17) | 481 | (350) | 2,649 |
| Multi-family | 6,925 | - | - | 937 | 7,862 |
| Commercial real estate . | 8,588 | (11) | 1,684 | 1,557 | 11,818 |
| Commercial \& industrial . | 28,008 | (173) | 1,833 | $(1,144)$ | 28,524 |
| HELOC . | 813 | (90) | 21 | 111 | 855 |
| Consumer. | 1,888 | (884) | 1,297 | $(1,157)$ | 1,144 |
|  | \$113,494 | \$ $(2,700)$ | \$17,007 | \$ (4,728) | \$123,073 |

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

The Company recorded a release of allowance for loan losses of $\$ 5,450,000$ during the year ended September 30, 2018, as compared to a release of $\$ 2,100,000$ for the year ended September 30,2017. The credit quality of the portfolio has remained strong and economic conditions remain relatively stable.

The Company had recoveries, net of charge-offs, of $\$ 11,050,000$ for the year ended September 30, 2018, compared with net recoveries of $\$ 14,307,000$ for the year ended September 30, 2017. A loan is charged-off when the loss is estimable and it is confirmed that the borrower is not expected to be able to meet its contractual obligations.

Non-accrual loans increased to $\$ 55,686,000$ as of September 30, 2018, from $\$ 49,580,000$ as of September 30, 2017. Non-performing assets ("NPAs") totaled $\$ 70,093,000$, or $0.44 \%$ of total assets, at September 30, 2018, compared to $\$ 70,238,000$, or $0.46 \%$ of total assets, as of September 30, 2017.

At September 30, 2018, $\$ 128,740,000$ of the allowance was calculated under the Company's general allowance methodology and the remaining $\$ 517,000$ represents specific reserves on loans deemed to be individually impaired.

The following tables show a summary of loans collectively and individually evaluated for impairment and the related general and specific reserves.

| September 30, 2018 | Loans Collectively Evaluated for Impairment |  |  | Loans Individually Evaluated for Impairment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | General Reserve Allocation | Recorded Investment of Loans | Ratio | Specific Reserve Allocation | Recorded Investment of Loans | Ratio |
|  | (In thousands) |  |  | (In thousands) |  |  |
| Single-family residential . | \$ 33,033 | \$ 5,782,870 | 0.6\% | \$ - | \$21,345 | -\% |
| Construction | 31,317 | 1,060,428 | 3.0 | - | 2,427 | - |
| Construction - custom . | 1,842 | 289,192 | 0.6 | - | - | - |
| Land - acquisition \& development. | 7,969 | 122,639 | 6.5 | 9 | 920 | 1.0 |
| Land - consumer lot loans | 2,164 | 96,583 | 2.2 | - | 507 | - |
| Multi-family | 8,325 | 1,384,655 | 0.6 | 4 | 448 | 1.0 |
| Commercial real estate. . | 11,702 | 1,432,791 | 0.8 | 150 | 19,378 | 0.8 |
| Commercial \& industrial . | 28,348 | 1,126,438 | 2.5 | 354 | 14,437 | 2.5 |
| HELOC. | 781 | 128,715 | 0.6 | - | 1,162 | - |
| Consumer | 3,259 | 173,181 | 1.9 | - | 56 | - |
|  | \$128,740 | \$11,597,492 | 1.1\% | \$517 | \$60,680 | 0.9\% |
| September 30, 2017 | Loans Collectively Evaluated for Impairment |  |  | Loans Individually Evaluated for Impairment |  |  |
|  | General Reserve Allocation | Recorded Investment of Loans | Ratio | Specific Reserve Allocation | Recorded Investment of Loans | Ratio |
|  | (In thousands) |  |  | (In thousands) |  |  |
| Single-family residential | \$ 36,892 | \$ 5,713,576 | 0.7\% | \$ - | \$ 5,552 | -\% |
| Construction | 24,556 | 793,958 | 3.1 | - | - | - |
| Construction - custom | 1,944 | 277,495 | 0.7 | - | 105 | - |
| Land - acquisition \& development. | 6,828 | 104,767 | 6.5 | 1 | 89 | 1.0 |
| Land - consumer lot loans | 2,649 | 96,337 | 2.8 | - | 171 | - |
| Multi-family | 7,857 | 1,302,625 | 0.6 | 5 | 493 | 1.0 |
| Commercial real estate. | 11,698 | 1,391,668 | 0.8 | 120 | 21,765 | 0.6 |
| Commercial \& industrial . | 28,524 | 1,093,210 | 2.6 | - | 81 | - |
| HELOC. | 855 | 141,689 | 0.6 | - | 215 | - |
| Consumer | 1,144 | 84,887 | 1.4 | - | 82 | - |
| - | \$122,947 | \$11,000,212 | 1.1\% | \$126 | \$28,553 | 0.4\% |

The Company has an asset quality review function that analyzes the loan portfolio and reports the results of the review to the Board of Directors on a quarterly basis. The single-family residential, HELOC and consumer portfolios are evaluated based on their performance as a pool of loans, since no single loan is individually significant or judged by its risk rating, size or potential risk of loss. The construction, land, multi-family, commercial real estate and commercial and industrial loans are risk rated on a loan by loan basis to determine the relative risk inherent in specific borrowers or loans. Based on that risk rating, the loans are assigned a grade and classified as follows:

- Pass - the credit does not meet one of the definitions defined below.
- Special mention - A special mention credit is considered to be currently protected from loss but is potentially weak. No loss of principal or interest is foreseen; however, proper supervision and management attention is required to deter further deterioration in the credit. Assets in this category constitute some undue and unwarranted credit risk but not to the point of justifying a risk rating of substandard. The credit risk may be relatively minor yet constitutes an unwarranted risk in light of the circumstances surrounding a specific asset.
- Substandard - A substandard credit is an unacceptable credit. Additionally, repayment in the normal course is in jeopardy due to the existence of one or more well-defined weaknesses. In these situations, loss of principal is likely if the weakness is not corrected. A substandard asset is inadequately protected by the current sound worth and paying capacity of the borrower or of the collateral pledged, if any. Assets so classified will have a well-defined weakness or weaknesses that jeopardize the liquidation of the debt. Loss potential, while existing in the aggregate amount of substandard assets, does not have to exist in individual assets risk rated substandard.
- Doubtful - A credit classified doubtful has all the weaknesses inherent in one classified substandard with the added characteristic that the weakness makes collection or liquidation in full, on the basis of currently existing facts, conditions and values, highly questionable and improbable. The probability of loss is high, but because of certain important and reasonably specific pending factors that may work to the advantage and strengthening of the asset, its classification as an estimated loss is deferred until its more exact status may be determined. Pending factors include proposed merger, acquisition, or liquidation procedures, capital injection, perfecting liens on additional collateral and refinancing plans.
- Loss - Credits classified loss are considered uncollectible and of such little value that their continuance as a bankable asset is not warranted. This classification does not mean that the asset has absolutely no recovery or salvage value, but rather it is not practical or desirable to defer writing off this asset even though partial recovery may be affected in the future. Losses should be taken in the period in which they are identified as uncollectible. Partial charge-off versus full charge-off may be taken if the collateral offers some identifiable protection.

The following tables provide information on loans based on credit quality indicators (defined above).


[^0] 98.9\%
0.2\%
0.9\%
$-\% \quad-\%$

The following tables provide information on gross loans based on payment activity.

| September 30, 2018 | Performing Loans |  | Non-Performing Loans |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | \% of Total Gross Loans |  | Amount | \% of Total Gross Loans |
|  | (In thousands) |  | (In thousands) |  |  |
| Single-family residential. | \$ 5,771,323 | 99.5\% | \$ | 27,643 | 0.5\% |
| Construction . | 1,888,241 | 99.9 |  | 2,427 | 0.1 |
| Construction - custom. | 624,479 | 100.0 |  | - | - |
| Land - acquisition \& development | 154,284 | 99.4 |  | 920 | 0.6 |
| Land - consumer lot loans | 101,249 | 99.2 |  | 787 | 0.8 |
| Multi-family . | 1,385,125 | 100.0 |  | - | - |
| Commercial real estate | 1,443,197 | 99.4 |  | 8,971 | 0.6 |
| Commercial \& industrial | 1,126,480 | 98.7 |  | 14,394 | 1.3 |
| HELOC | 130,329 | 99.6 |  | 523 | 0.4 |
| Consumer. | 173,285 | 100.0 |  | 21 |  |
|  | \$12,797,992 | 99.6\% | \$ | 55,686 | 0.4\% |
|  | Performing Loans |  | Non-Performing Loans |  |  |
| September 30, 2017 | Amount | \% of Total Gross Loans |  | Amount | \% of Total Gross Loans |
|  | (In thousands) |  | (In thousands) |  |  |
| Single-family residential. | \$ 5,683,074 | 99.5\% | \$ | 27,930 | 0.5\% |
| Construction. | 1,597,996 | 100.0 |  | - | - |
| Construction - custom. | 602,540 | 99.9 |  | 91 | 0.1 |
| Land-acquisition \& development | 124,012 | 99.8 |  | 296 | 0.2 |
| Land - consumer lot loans | 103,800 | 99.4 |  | 605 | 0.6 |
| Multi-family . | 1,303,009 | 99.9 |  | 139 | 0.1 |
| Commercial real estate | 1,422,795 | 99.2 |  | 11,815 | 0.8 |
| Commercial \& industrial | 1,085,278 | 99.3 |  | 8,082 | 0.7 |
| HELOC | 144,319 | 99.6 |  | 531 | 0.4 |
| Consumer . | 84,984 | 99.9 |  | 91 | 0.1 |
|  | \$12,151,807 | 99.6\% | \$ | 49,580 | 0.4\% |

The following tables provide information on impaired loans by loan category.

(1) Includes $\$ 517,000$ of specific reserves and $\$ 2,871,000$ included in the general reserves.

| September 30, 2017 | Recorded Investment | Unpaid Principal Balance |  | Related Allowance |  | Average Recorded Investment |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |  |  |  |
| Impaired loans with no related allowance recorded: |  |  |  |  |  |  |
| Single-family residential. | \$ 21,325 | \$ | 23,880 | \$ | - \$ | \$ 19,371 |
| Construction - custom. . | 148 |  | 165 |  | - | 231 |
| Land - acquisition \& development . | 330 |  | 8,208 |  | - | 176 |
| Land - consumer lot loans | 208 |  | 330 |  | - | 431 |
| Multi-family . . | 139 |  | 3,231 |  | - | 748 |
| Commercial real estate | 12,890 |  | 22,487 |  | - | 11,466 |
| Commercial \& industrial | 8,279 |  | 14,321 |  | - | 7,425 |
| HELOC . . . . . | 490 |  | 1,212 |  | - | 487 |
| Consumer . | 88 |  | 1,433 |  | - | 57 |
|  | 43,897 |  | 75,267 |  | - | 40,392 |
| Impaired loans with an allowance recorded: |  |  |  |  |  |  |
| Single-family residential. | 181,941 |  | 186,167 |  | 4,030 | 204,723 |
| Land - acquisition \& development | 90 |  | 90 |  | 1 | 576 |
| Land - consumer lot loans. | 7,949 |  | 8,526 |  | - | 8,976 |
| Multi-family . | 493 |  | 493 |  | 5 | 1,024 |
| Commercial real estate | 15,079 |  | 16,707 |  | 120 | 16,991 |
| Commercial \& industrial | - |  | - |  | - | 297 |
| HELOC | 1,728 |  | 1,806 |  | - | 1,451 |
| Consumer . | 97 |  | 284 |  | - | 100 |
|  | 207,377 |  | 214,073 |  | 4,156 (1) | 234,138 |
| Total: |  |  |  |  |  |  |
| Single-family residential. | 203,266 |  | 210,047 |  | 4,030 | 224,094 |
| Construction - custom. | 148 |  | 165 |  | - | 231 |
| Land - acquisition \& development | 420 |  | 8,298 |  | 1 | 752 |
| Land - consumer lot loans . | 8,157 |  | 8,856 |  | - | 9,407 |
| Multi-family . | 632 |  | 3,724 |  | 5 | 1,772 |
| Commercial real estate | 27,969 |  | 39,194 |  | 120 | 28,457 |
| Commercial \& industrial | 8,279 |  | 14,321 |  | - | 7,722 |
| HELOC | 2,218 |  | 3,018 |  | - | 1,938 |
| Consumer. | 185 |  | 1,717 |  | - | 157 |
|  | \$ 251,274 | \$ | 289,340 | \$ | 4,156 (1) \$ | \$ 274,530 |

(1) Includes $\$ 126,000$ of specific reserves and $\$ 4,030,000$ included in the general reserves.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

## FAIR VALUE MEASUREMENTS

FASB ASC 820 defines fair value as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. ASC 820 also establishes a fair value hierarchy which requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. The standard describes three levels of inputs that may be used to measure fair value:

Level 1: Quoted prices (unadjusted) for identical assets or liabilities in active exchange markets that the entity has the ability to access as of the measurement date.

Level 2: Significant other observable inputs other than Level 1 prices, such as quoted prices for similar assets or liabilities, quoted prices in markets that are not active and other inputs that are observable or can be corroborated by observable market data.

Level 3: Significant unobservable inputs that reflect a company's own assumptions about the assumptions that market participants would use in pricing an asset or liability.

The Company has established and documented the process for determining the fair values of its assets and liabilities, where applicable. Fair value is based on quoted market prices, when available, for identical or similar assets or liabilities. In the absence of quoted market prices, fair value is determined using valuation models or third-party appraisals. The following is a description of the valuation methodologies used to measure and report the fair value of financial assets and liabilities on a recurring or nonrecurring basis.

## Measured on a Recurring Basis

Available-for-sale investment securities and derivative contracts
Securities available for sale are recorded at fair value on a recurring basis. The fair value of debt securities are priced using model pricing based on the securities' relationship to other benchmark quoted prices as provided by an independent third party, and under GAAP are considered a Level 2 input method. Securities that are traded on active exchanges, including the Company's equity securities, are measured using the closing price in an active market and are considered a Level 1 input method.

The Company offers interest rate swaps to its variable rate borrowers who want to manage their interest rate risk. At the same time, the Company enters into the opposite trade with a counter party to offset its interest rate risk. The Company has also entered into commercial loan hedges as well as borrowings hedges using interest rate swaps. The fair value of these interest rate swaps are estimated by a third party pricing service using a discounted cash flow technique. These are considered a Level 2 input method.

The following table presents the balance and level in the fair value hierarchy for assets and liabilities that are measured at fair value on a recurring basis.

|  | September 30, 2018 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Level 1 |  | Level 2 |  | Level 3 |  | Total |  |
|  | (In thousands) |  |  |  |  |  |  |  |
| Available-for-sale securities |  |  |  |  |  |  |  |  |
| Equity securities . | \$ | 488 | \$ | - | \$ | - | \$ | 488 |
| U.S. government and agency securities |  | - |  | 207,293 |  | - |  | 207,293 |
| Municipal bonds |  | - |  | 22,978 |  | - |  | 22,978 |
| Corporate debt securities. |  | - |  | 184,695 |  | - |  | 184,695 |
| Mortgage-backed securities. . . . . . . . . . . . . . . . . . |  |  |  |  |  |  |  |  |
| Agency pass-through certificates |  | - |  | 896,041 |  | - |  | 896,041 |
| Commercial MBS . |  | - |  | 3,462 |  | - |  | 3,462 |
| Total Available-for-sale securities . |  | 488 |  | 1,314,469 |  | - |  | 1,314,957 |
| Interest rate contracts |  | - |  | 12,731 |  | - |  | 12,731 |
| Commercial loan hedges |  | - |  | 3,857 |  | - |  | 3,857 |
| Borrowing hedges . |  | - |  | 22,250 |  | - |  | 22,250 |
| Total Financial Assets. | \$ | 488 |  | 1,353,307 | \$ | - |  | 1,353,795 |
|  |  |  |  |  |  |  |  |  |
| Financial Liabilities |  |  |  |  |  |  |  |  |
| Interest rate contracts . | \$ | - | \$ | 12,731 | \$ | - | \$ | 12,731 |
| Total Financial Liabilities. | \$ | - |  | 12,731 | \$ | - | \$ | 12,731 |

There were no transfers between, into and/or out of Levels 1, 2 or 3 during the year ended September 30, 2018.

|  | September 30, 2017 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Level 1 |  | Level 2 |  | Level 3 |  | Total |  |  |
|  | (In thousands) |  |  |  |  |  |  |  |  |
| Available-for-sale securities |  |  |  |  |  |  |  |  |  |
| Equity securities . | \$ | 522 | \$ | - | \$ | - |  |  | 522 |
| U.S. government and agency securities. |  | - |  | 211,077 |  | - |  |  | 211,077 |
| Municipal bonds. |  | - |  | 26,624 |  | - |  |  | 26,624 |
| Corporate debt securities. |  | - |  | 185,298 |  | - |  |  | 185,298 |
| Mortgage-backed securities . . . . . . . . . . . . . |  |  |  |  |  |  |  |  |  |
| Agency pass-through certificates . |  | - |  | 834,297 |  | - |  |  | 834,297 |
| Commercial MBS . |  | - |  | 8,391 |  | - |  |  | 8,391 |
| Total Available-forsale securities |  | 522 |  | 1,265,687 |  | - |  |  | 266,209 |
| Interest rate contracts |  | - |  | 1,139 |  | - |  |  | 1,139 |
| Total Financial Assets. | \$ | 522 |  | 1,266,826 | \$ | - |  |  | ,267,348 |
|  |  |  |  |  |  |  |  |  |  |
| Financial Liabilities |  |  |  |  |  |  |  |  |  |
| Interest rate contracts | \$ | - | \$ | 1,139 | \$ | - |  |  | 1,139 |
| Commercial loan hedges |  | - |  | 174 |  | - |  |  | 174 |
| Borrowing hedges . |  | - |  | 1,693 |  | - |  |  | 1,693 |
| Total Financial Liabilities | \$ | - | \$ | 3,006 | \$ | - |  |  | 3,006 |

There were no transfers between, into and/or out of Level 1, 2 or 3 during the year ended September 30, 2017.

## Measured on a Nonrecurring Basis <br> Impaired Loans $\mathcal{E}$ Real Estate Owned

Real estate owned ("REO") consists principally of properties acquired through foreclosure. From time to time, and on a nonrecurring basis, adjustments using fair value measurements are recorded to reflect increases or decreases based on the current appraisal or estimated value of the collateral, but only up to the fair value of the real estate owned as of the initial transfer date less selling costs.
When management determines that the fair value of the collateral or the real estate owned requires additional adjustments, either as a result of an updated appraised value or when there is no observable market price, the Company classifies the impaired loan or real estate owned as Level 3. Level 3 assets recorded at fair value on a nonrecurring basis represent impaired loans for which a specific reserve is recorded or a partial charge-off was recorded based on the fair value of collateral, as well as real estate owned where the fair value of the property was less than the cost basis.

The following table presents the recorded balance of assets that were measured at estimated fair value on a nonrecurring basis for the periods presented, and the total gains (losses) resulting from those fair value adjustments for the periods presented. These estimated fair values are shown gross of estimated selling costs:

(1) The gains (losses) represent remeasurements of collateral-dependent impaired loans.
(2) The gains (losses) represent aggregate writedowns and charge-offs on real estate owned.

|  | September 30, 2017 |  |  |  |  |  |  |  | Three <br> Months Ended September 30, 2017 |  | Twelve <br> Months <br> Ended <br> September 30, 2017 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | vel 3 |  | Total | Total Gains (Losses) |  |  |  |
|  | (In thousands) |  |  |  |  |  |  |  |  |  |  |  |
| Impaired loans (1). | \$ | - | \$ | - | \$ | 9,088 | \$ | 9,088 | \$ | (250) | \$ | $(1,916)$ |
| Real estate owned (2). |  | - |  | - |  | 12,662 |  | 12,662 |  | (376) |  | $(1,463)$ |
| Balance at end of period. | \$ | - | \$ | - | \$ | 21,750 | \$ | 21,750 | \$ | (626) | \$ | $(3,379)$ |

(1) The gains (losses) represent remeasurements of collateral-dependent impaired loans.
(2) The gains (losses) represent aggregate writedowns and charge-offs on real estate owned.

The following describes the process used to value Level 3 assets measured on a nonrecurring basis:
Impaired loans - The Company adjusts the carrying amount of impaired loans when there is evidence of probable loss and the expected fair value of the loan is less than its contractual amount. The amount of the impairment may be determined based on the estimated present value of future cash flows or the fair value of the underlying collateral. Impaired loans with a specific reserve allowance based on cash flow analysis or the value of the underlying collateral are classified as Level 3 assets.

The evaluations for impairment are prepared by the Company's Problem Loan Review Committee, which is chaired by the Chief Credit Officer and includes the Loan Review manager and Special Credits manager, as well as senior credit officers, division managers and group executives, as applicable. These evaluations are performed in conjunction with the quarterly allowance for loan loss process.

Applicable loans that were included in the previous quarter's review are reevaluated and if their values are materially different from the prior quarter evaluation, the underlying information (loan balance and collateral value) are compared. Material differences are evaluated for reasonableness and discussions are held between the relationship manager and their division manager to understand the difference and determine if any adjustment is necessary.

The inputs are developed and substantiated on a quarterly basis, based on current borrower developments, market conditions and collateral values. The following methods are used to value impaired loans:

- The fair value of the collateral, which may take the form of real estate or personal property, is based on internal estimates, field observations, assessments provided by third-party appraisers and other valuation models. The Company performs or reaffirms valuations of collateral-dependent impaired loans at least annually. Adjustments are made if management believes that more recent information is available and relevant with respect to the fair value of the collateral.
- The present value of the expected future cash flows of the loans is used for measurement of non collateral-dependent loans to test for impairment. The Company estimates the future cash flows and then discounts those using the contractual interest rate.

Real estate owned - When a loan is reclassified from loan status to real estate owned due to the Company taking possession of the collateral, a Special Credits officer, along with the Special Credits manager, obtains a valuation, which may include appraisals or third-party price options, which is used to establish the fair value of the underlying collateral. The determined fair value, less selling costs, becomes the carrying value of the REO asset.

## Fair Values of Financial Instruments

U. S. GAAP requires disclosure of fair value information about financial instruments, whether or not recognized on the statement of financial condition, for which it is practicable to estimate those values. Certain financial instruments and all non-financial instruments are excluded from the disclosure requirements. Accordingly, the aggregate fair value estimates presented do not reflect the underlying fair value of the Company. Although management is not aware of any factors that would materially affect the estimated fair value amounts presented below, such amounts have not been comprehensively revalued for purposes of these financial statements since the dates shown, and therefore, estimates of fair value subsequent to those dates may differ significantly from the amounts presented below.

|  | Level | September 30, 2018 |  | September 30, 2017 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Carrying Amount | Estimated Fair Value | Carrying Amount | Estimated Fair Value |
|  | (In thousands) |  |  |  |  |
| Financial assets |  |  |  |  |  |
| Cash and cash equivalents. | 1 | \$ 268,650 | \$ 268,650 | \$ 313,070 | \$ 313,070 |
| Available-for-sale securities: |  |  |  |  |  |
| Equity securities | 1 | 488 | 488 | 522 | 522 |
| U.S. government and agency securities | 2 | 207,293 | 207,293 | 211,077 | 211,077 |
| Municipal bonds | 2 | 22,978 | 22,978 | 26,624 | 26,624 |
| Corporate debt securities. | 2 | 184,695 | 184,695 | 185,298 | 185,298 |
| Mortgage-backed securities. . . . . . . . . . . . . . . |  |  |  |  |  |
| Agency pass-through certificates | 2 | 896,041 | 896,041 | 834,297 | 834,297 |
| Commercial MBS. | 2 | 3,462 | 3,462 | 8,391 | 8,391 |
| Total available-for-sale securities |  | 1,314,957 | 1,314,957 | 1,266,209 | 1,266,209 |
| Held-to-maturity securities: |  |  |  |  |  |
| Mortgage-backed securities. . . . . . . . . . . . . . . |  |  |  |  |  |
| Agency pass-through certificates | 2 | 1,610,420 | 1,533,742 | 1,646,856 | 1,635,913 |
| Other debt securities. |  | 15,000 | 15,028 | - | - |
| Total held-to-maturity securities |  | 1,625,420 | 1,548,770 | 1,646,856 | 1,635,913 |
| Loans receivable . | 3 | 11,477,081 | 11,556,326 | 10,882,622 | 11,247,586 |
| FHLB and FRB stock | 2 | 127,190 | 127,190 | 122,990 | 122,990 |
| Other assets - interest rate contracts | 2 | 12,731 | 12,731 | 1,139 | 1,139 |
| Other assets - commercial loan hedges. | 2 | 3,857 | 3,857 | - | - |
| Other assets - borrowing hedges | 2 | 22,250 | 22,250 | - | - |


| Financial liabilities |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Customer accounts. | 2 | 11,387,146 | 10,882,862 | 10,835,008 | 10,411,686 |
| FHLB advances and other borrowings. | 2 | 2,330,000 | 2,316,964 | 2,225,000 | 2,266,791 |
| Other liabilities - interest rate contracts | 2 | 12,731 | 12,731 | 1,139 | 1,139 |
| Other liabilities - commercial loan hedges | 2 | - | - | 174 | 174 |
| Other liabilities - long term borrowing hedges | 2 | - | - | 1,693 | 1,693 |

The following methods and assumptions were used to estimate the fair value of financial instruments:
Cash and cash equivalents - The carrying amount of these items is a reasonable estimate of their fair value.

Available-for-sale securities and held-to-maturity securities - Securities at fair value are primarily priced using model pricing based on the securities' relationship to other benchmark quoted prices as provided by an independent third party, and are considered a Level 2 input method. Equity securities which are exchange traded are considered a Level 1 input method.

Loans receivable - For certain homogeneous categories of loans, such as fixed- and variable-rate residential mortgages, fair value is estimated for securities backed by similar loans, adjusted for differences in loan characteristics, using the same methodology described above for AFS and HTM securities. The fair value of other loan types is estimated by discounting the future cash flows and estimated prepayments using the current rates at which similar loans would be made to borrowers with similar credit ratings and for the same remaining term. Some loan types were valued at carrying value because of their floating rate or expected maturity characteristics. Net deferred loan fees are not included in the fair value calculation but are included in the carrying amount.

FHLB and FRB stock - The fair value is based upon the par value of the stock which equates to its carrying value.
Customer accounts - The fair value of demand deposits, savings accounts, and money market accounts is the amount payable on demand at the reporting date. The fair value of fixed-maturity certificates of deposit is estimated by discounting the estimated future cash flows using the rates currently offered for deposits with similar remaining maturities.

FHLB advances - The fair value of FHLB advances and other borrowings is estimated by discounting the estimated future cash flows using rates currently available to the Company for debt with similar remaining maturities.

Interest Rate Contracts - The Bank offers interest rate swaps to its variable rate borrowers who want to manage their interest rate risk. At the same time, the bank enters into the opposite trade with a counterparty to offset its interest rate risk. The fair value of these interest rate swaps are estimated by a third-party pricing service using a discounted cash flow technique.

Commercial Loan Hedges - The fair value of the interest rate swaps are estimated by a third-party pricing service using a discounted cash flow technique.

Borrowing Hedges - The fair value of the interest rate swaps are estimated by a third-party pricing service using a discounted cash flow technique.

## NOTE G

## DERIVATIVES AND HEDGING ACTIVITIES

The Company periodically enters into certain interest rate swap agreements in order to provide commercial loan customers the ability to convert from variable to fixed interest rate payments, while the Company retains a variable rate loan. Under these agreements, the Company enters into a variable rate loan agreement and a swap agreement with the client. The swap agreement effectively converts the client's variable rate loan into a fixed rate. The Company enters into a corresponding swap agreement with a third party in order to offset its exposure on the variable and fixed components of the client's swap agreement. The Company had $\$ 790,792,000$ and $\$ 1,035,573,000$ notional in interest rate swaps to hedge this exposure as of September 30, 2018, and September 30, 2017, respectively. As of September 30, 2018, $\$ 35,841,000$ of the outstanding notional balance related to a related party loan. The interest rate swaps are derivatives under FASB ASC 815, Derivatives and Hedging, with changes in fair value recorded in earnings. There was no net impact to the statement of operations for the years ended September 30, 2018, and September 30, 2017 as the changes in value for the asset and liability side of the swaps offset each other.

The Company has also entered into interest rate swaps to convert certain existing and future borrowings to fixed rate payments. The primary purpose of these hedges is to mitigate the risk of rising interest rates, specifically LIBOR rates, which are a benchmark for the short-term borrowings. The hedging program qualifies as a cash flow hedge under ASC 815 , which provides for offsetting of the recognition of gains and losses of the interest rate swaps and the hedged items. The hedged item is the LIBOR portion of the series of existing or future short-term fixed rate borrowings over the term of the interest rate swap. The change in the fair value of the interest rate swaps is recorded in other comprehensive income. The Company had $\$ 700,000,000$ and $\$ 700,000,000$ notional in interest rate swaps to hedge borrowings as of September 30, 2018 and September 30, 2017, respectively.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

The Company has also entered into interest rate swaps to hedge the interest rate risk of individual fixed rate commercial loans and these relationships qualify as fair value hedges under ASC 815 , which provides for offsetting of the recognition of gains and losses of the interest rate swap and the hedged item. The interest rate swaps in these hedging relationships had a notional amount of $\$ 97,927,000$ and $\$ 52,936,000$ as of September 30, 2018, and September 30, 2017, respectively.
The following table presents the fair value and balance sheet classification of derivatives outstanding

| (In thousands) | Asset Derivatives |  |  |  | Liability Derivatives |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | September 30, 2018 |  | September 30, 2017 |  | September 30, 2018 |  | September 30, 2017 |  |
|  | Balance Sheet | Fair Value | Balance Sheet | Fair Value | Balance <br> Sheet | Fair Value | Balance <br> Sheet | Fair Value |
| Interest rate contracts . . | Other assets | \$12,731 | Other assets | \$1,139 | Other liabilities | \$12,731 | Other liabilities | \$1,139 |
| Commercial loan hedges . . . . . . | Other assets | 3,857 | Other assets | - | Other liabilities | - | Other liabilities | 174 |
| Borrowing hedges . . . . | Other assets | 22,250 | Other assets | - | Other liabilities | - | Other <br> liabilities | 1,693 |
|  |  | \$38,838 |  | \$1,139 |  | \$12,731 |  | \$3,006 |

## NOTE H

## NOTE I

## INTEREST RECEIVABLE

The following table provides a summary of interest receivable by interest earning asset type.

|  | September 30, 2018 |  | September 30, 2017 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |  |
| Loans receivable | \$ | 39,176 | \$ | 33,688 |
| Mortgage-backed securities |  | 6,404 |  | 6,049 |
| Investment securities |  | 1,715 |  | 1,906 |
|  | \$ | 47,295 | \$ | 41,643 |

## PREMISES AND EQUIPMENT

The following table provides a summary of premises and equipment by asset type.

|  | Estimated Useful Life | $\begin{gathered} \text { September } 30, \\ 2018 \end{gathered}$ |  | $\begin{gathered} \text { September } 30, \\ 2017 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | (In thousands) |  |  |  |
|  |  | \$ |  | \$ | 102,381 |
| Land. | - |  | 110,251 |  |  |
| Buildings. | 25-40 |  | 156,803 |  | 149,805 |
| Leasehold improvements. | 7-15 |  | 22,887 |  | 18,587 |
| Furniture, software and equipment | 2-10 |  | 126,979 |  | 119,518 |
|  |  |  | 416,920 |  | 390,291 |
| Less accumulated depreciation and amortization |  |  | $(148,925)$ |  | $(126,597)$ |
|  |  | \$ | 267,995 | \$ | 263,694 |

The Company has non-cancelable operating leases for certain branch offices. Future minimum net rental commitments for all non- cancelable leases, including maintenance and associated costs, are as follows: $\$ 5,582,000$ for 2019, $\$ 5,316,000$ for 2020, $\$ 4,758,000$ for 2021, $\$ 4,172,000$ for 2022, $\$ 3,689,000$ for 2023 and $\$ 13,778,000$ thereafter.

Rental expense, including amounts paid under month-to-month cancelable leases, amounted to $\$ 6,477,000, \$ 5,500,000$ and $\$ 5,346,000$ in 2018, 2017, and 2016, respectively.

## NOTE J

## CUSTOMER ACCOUNTS

The following tables provide the composition of the Company's customer accounts, including time deposits.

|  | September 30, 2018 |  |  |  | September 30, 2017 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Deposit Account Balance | As a \% of <br> Total <br> Deposits | Weighted Average Rate |  | Deposit Account Balance | As a \% of Total Deposits | Weighted Average Rate |
|  | (\$ in thousands) |  |  |  |  |  |  |  |
| Non-interest checking | \$ | 1,401,226 | 12.4\% | -\% | \$ | 1,258,274 | 11.6\% | -\% |
| Interest checking. |  | 1,778,520 | 15.6 | 0.50 |  | 1,760,821 | 16.3 | 0.23 |
| Savings |  | 836,501 | 7.3 | 0.11 |  | 888,881 | 8.2 | 0.11 |
| Money market |  | 2,566,096 | 22.5 | 0.65 |  | 2,453,182 | 22.6 | 0.19 |
| Time deposits. |  | 4,804,803 | 42.2 | 1.50 |  | 4,473,850 | 41.3 | 1.09 |
| Total . | \$ | 11,387,146 | 100\% | 0.87\% | \$ | 10,835,008 | 100\% | 0.54\% |


| Time deposits by rate band are as follows: | $\begin{gathered} \text { September } 30, \\ 2018 \end{gathered}$ | September 30 2017 |
| :---: | :---: | :---: |
|  | (In thousands) |  |
| Time deposit accounts |  |  |
| Less than 1.00\% | \$ 629,589 | \$ 2,204,756 |
| 1.00\% to 1.99\% | 3,761,543 | 2,099,841 |
| 2.00\% to 2.99\% | 413,671 | 169,253 |
| Total time deposits. | \$ 4,804,803 | \$ 4,473,850 |
| Time deposits by maturity rate band are as follows: | $\begin{gathered} \text { September } 30, \\ 2018 \end{gathered}$ | $\begin{gathered} \text { September } 30, \\ 2017 \end{gathered}$ |
|  | (In thousands) |  |
| Within 1 year | \$2,800,978 | \$2,553,712 |
| 1 to 2 years | 1,335,242 | 975,351 |
| 2 to 3 years | 296,238 | 386,763 |
| Over 3 years | 372,345 | 558,024 |
|  | \$4,804,803 | \$4,473,850 |

Customer accounts over $\$ 250,000$ totaled $\$ 3,088,231,000$ as of September 30, 2018, and $\$ 2,674,914,000$ as of September 30, 2017.

Interest expense on customer accounts consisted of the following:

| Year ended September 30, | 2018 | 2017 | 2016 |
| :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |
| Checking accounts. | \$ 6,072 | \$ 2,721 | \$ 1,491 |
| Savings accounts | 920 | 978 | 734 |
| Money market accounts | 7,788 | 3,592 | 3,285 |
| Time deposit accounts | 58,468 | 45,256 | 47,425 |
|  | 73,248 | 52,547 | 52,935 |
| Less early withdrawal penalties | (756) | (524) | (450) |
|  | \$72,492 | \$52,023 | \$52,485 |


| Weighted average interest rate at end of year . . . . . . . . . . . . . . . . . . . . | $0.87 \%$ | $0.54 \%$ | $0.50 \%$ |
| :--- | :--- | :--- | :--- |
| Weighted daily average interest rate during the year . . . . . . . . . . . . . . . | $0.65 \%$ | $0.49 \%$ | $0.50 \%$ |

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

FHLB ADVANCES AND OTHER BORROWINGS
The table below shows the maturity dates of outstanding FHLB advances.

|  |  | $\begin{aligned} & \text { tember } 30 \text {, } \\ & 2018 \end{aligned}$ | $\mathrm{Se}$ | $\begin{aligned} & \text { tember } 30, \\ & 2017 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |  |
| FHLB advances |  |  |  |  |
| Within 1 year | \$ | 1,680,000 | \$ | 1,395,000 |
| 1 to 3 years. |  | 300,000 |  | 430,000 |
| 3 to 5 years |  | 200,000 |  | 400,000 |
| More than 5 years |  | 150,000 |  | - |
|  | \$ | 2,330,000 | \$ | 2,225,000 |

There were no advances included in the above table that are callable by the FHLB.
Financial information pertaining to the weighted-average cost and the amount of FHLB advances were as follows.
(In thousands)

| Weighted average interest rate, including cash flow hedges, at end of year | 2.66\% | 2.80\% | 3.15\% |
| :---: | :---: | :---: | :---: |
| Weighted daily average interest rate, including cash flow hedges, during the year | 2.62\% | 3.00\% | 3.22\% |
| Daily average of FHLB advances during the year | \$2,384,795 | \$2,167,986 | \$1,992,434 |
| Maximum amount of FHLB advances at any month end | \$2,620,000 | \$2,350,000 | \$2,080,000 |
| Interest expense during the year (including swap interest income and expense) | \$ 62,452 | \$ 64,969 | \$ 64,059 |

The Bank has a credit line with the Federal Home Loan Bank of Des Moines ("FHLB") equal to $45 \%$ of total assets.
The Bank has entered into borrowing agreements with the FHLB to borrow funds under a short-term floating rate cash management advance program and a fixed-rate term loan agreements. All borrowings are secured by stock of the FHLB, deposits with the FHLB and a blanket pledge of qualifying loans receivable as provided in the agreements with the FHLB.

## NOTE L

## INCOME TAXES

On December 22, 2017, the U.S. Government enacted significant new tax legislation (the "Tax Act"). For businesses, the Tax Act reduces the corporate federal tax rate from a maximum of $35 \%$ to a flat $21 \%$ rate. The corporate tax rate reduction was effective January 1, 2018. Because the Company has a fiscal year end of September 30, the reduced corporate tax rate resulted in the application of a blended federal statutory tax rate of $24.53 \%$ for its fiscal year 2018 and then $21 \%$ thereafter.

Under generally accepted accounting principles, the Company uses the asset and liability method of accounting for income taxes. Under this method, deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled.

The table below provides a summary of the Company's tax assets and liabilities, including deferred tax assets and deferred tax liabilities by major source. Deferred tax balances represent temporary differences between the financial statement and corresponding tax treatment of income, gains, losses, deductions or credits.

|  | $\begin{gathered} \text { September 30, } \\ 2018 \end{gathered}$ |  | $\begin{aligned} & \text { ber 30, } \\ & 17 \end{aligned}$ |
| :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |
| Deferred tax assets |  |  |  |
| Loan loss reserves. | \$ 31,055 | \$ | 50,411 |
| REO reserves. | 518 |  | 1,693 |
| Non-accrual loan interest | 877 |  | 2,262 |
| FDIC assisted transactions | - |  | 12,236 |
| Federal and state tax credits | 1,074 |  | 3,939 |
| Deferred compensation | 3,165 |  | 3,037 |
| Stock based compensation | 1,677 |  | 2,259 |
| Other. | 1,747 |  | 1,274 |
| Total deferred tax assets | 40,113 |  | 77,111 |
| Deferred tax liabilities |  |  |  |
| FHLB stock dividends | 14,941 |  | 24,135 |
| Valuation adjustment on available-for-sale securities and cash flow hedges | 2,442 |  | 2,914 |
| Loan origination fees and costs | 9,285 |  | 13,643 |
| Premises and equipment. | 23,429 |  | 35,950 |
| Other. | 1,828 |  | 2,145 |
| Total deferred tax liabilities. | 51,925 |  | 78,787 |
| Net deferred tax asset (liability) | $(11,812)$ |  | $(1,676)$ |
| Current tax asset (liability) | 13,616 |  | $(3,920)$ |
| Net tax asset (liability) | \$ 1,804 | \$ | $(5,596)$ |

The table below presents a reconciliation of the statutory federal income tax rate to the Company's effective income tax rate.

| Year ended September 30, | 2018 | 2017 | 2016 |
| :---: | :---: | :---: | :---: |
| Statutory income tax rate . | 25\% | 35\% | 35\% |
| State income tax . | 2 | 1 | 1 |
| Impact of change in Federal income tax rate | (2) | - |  |
| Other differences | (4) | (4) | (2) |
| Effective income tax rate | 21\% | 32\% | - $34 \%$ |

The following table summarizes the Company's income tax expense (benefit) for the respective periods.

| Year ended September 30, | 2018 |  | 2017 |  | 2016 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (In thousands) |  |  |  |  |  |
| Federal: |  |  |  |  |  |  |
| Current. | \$ | 40,314 | \$ | 87,804 | \$ | 57,173 |
| Deferred |  | 8,952 |  | $(10,142)$ |  | 21,961 |
|  |  | 49,266 |  | 77,662 |  | 79,134 |
| State: |  |  |  |  |  |  |
| Current. | \$ | 4,243 | \$ | 4,991 | \$ | 3,600 |
| Deferred |  | (116) |  | 31 |  | 1,351 |
|  |  | 4,127 |  | 5,022 |  | 4,951 |
| Total |  |  |  |  |  |  |
| Current. |  | 44,557 |  | 92,795 |  | 60,773 |
| Deferred |  | 8,836 |  | $(10,111)$ |  | 23,312 |
|  | \$ | 53,393 | \$ | 82,684 | \$ | $\xrightarrow{84,085}$ |

Based on current information the Company does not expect that changes in the amount of unrecognized tax benefits over the next 12 months will have a significant impact on its results of operations or financial position. The Company's liability for uncertain tax positions was $\$ 2,679,000$ as of September 30,2018 , and $\$ 104,000$ as of September 30, 2017. These amounts, if recognized, would affect the Company's effective tax rate. The Company records interest and penalties related to uncertain tax positions in income tax expense.

The Company's federal income tax returns are open and subject to potential examination by the IRS for fiscal years 2015 and later. State income tax returns are generally subject to examination for a period of three to five years after filing of the respective return. The state impact of any federal changes remains subject to examination by various states for a period of up to two years after formal notification to the states.

## NOTE M

## 401(k) PLAN

The Company maintains a $401(\mathrm{k})$ Plan (the "Plan") for the benefit of its employees. Company contributions are made annually as approved by the Board of Directors. Such amounts are not in excess of amounts permitted by the Employee Retirement Income Security Act of 1974.

Plan participants may make voluntary after-tax contributions of their considered earnings as defined by the Plan. In addition, participants may make pre-tax contributions up to the statutory limits through the $401(\mathrm{k})$ provisions of the Plan. The annual addition from contributions to an individual participant's account in this Plan cannot exceed the lesser of $100 \%$ of base salary or $\$ 55,000$.

Prior to January 1, 2018, new employees were eligible to participate in the Plan upon completion of one year of service. A "year of service" was defined as a 12 -month period in which the eligible employee worked at least 1,000 hours of service and the first eligibility service period started on the first day of employment. Effective January 1, 2018, new employees become eligible to participate in the Plan and make employee contributions after completing one month of service.

The Plan provides for a guaranteed safe harbor matching contribution equal to $100 \%$ of the first $4 \%$ of compensation that employees contribute to their account and this amount is immediately vested. The safe harbor match is not subject to the six year vesting schedule of the profit sharing contribution. This provides plan participants more investment flexibility. The Company anticipates that all eligible employees, regardless of personal plan participation, will continue to receive an annual discretionary profit sharing contribution from the Company, now capped at $7 \%$ of eligible compensation with this change.

Company contributions to the Plan amounted to $\$ 5,910,000, \$ 6,433,000$ and $\$ 7,600,000$ for the years ended 2018, 2017 and 2016, respectively.

## STOCK AWARD PLANS

The Company's stock based compensation plan ("2011 Incentive Plan") provides for grants of stock options and restricted stock. Stockholders authorized 5,000,000 shares of common stock to be reserved pursuant to the 2011 Incentive Plan and 3,281,946 shares remain available for issuance as of September 30, 2018.

When applicable, stock options are granted with an exercise price equal to the market price of the Company's stock at the date of grant; those option awards generally vest based on five years of continuous service and have 10 -year contractual terms. The Company's policy is to issue new shares upon option exercises. The fair value of stock options granted is estimated on the date of grant using the Black-Scholes option-pricing model. Additionally, there may be other factors that would otherwise have a significant effect on the value of employee stock options granted but are not considered by the model. Expected volatility is based on the historical volatility of the Company's stock. The risk-free interest rate is based on the U.S. Treasury yield curve that is in effect at the time of grant with a remaining term equal to the options' expected life. The expected term represents the period of time that options granted are expected to be outstanding.

## Stock Option Awards:

There were no stock options granted under the 2011 Incentive Plan during 2018, 2017 and 2016.
A summary of stock option activity and changes during the year are as follows.

| Options | Shares | Weighted Average Exercise Price |  | Weighted Average Remaining Contractual Term | Aggregate <br> Intrinsic Value (In thousands) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Outstanding at September 30, 2017 | 122,530 | \$ | 18.64 | 2 | \$ | 1,839 |
| Exercised | $(63,455)$ |  | 21.07 |  |  |  |
| Forfeited | $(8,015)$ |  | 21.02 |  |  |  |
| Outstanding at September 30, 2018 | 51,060 | \$ | 15.25 | 2 | \$ | 855 |
| Exercisable at September 30, 2018 | 51,060 | \$ | 15.25 | 2 | \$ | 855 |

The table below presents other information regarding stock options.

| Year ended September 30, | 2018 | 2017 | 2016 |
| :---: | :---: | :---: | :---: |
|  | (In thousands, except fair value of options granted) |  |  |
| Compensation cost for stock options. | \$ | \$ | \$ 89 |
| Weighted average grant date fair value per stock option. | 3.15 | 3.06 | 2.73 |
| Total intrinsic value of options exercised | 908 | 2,605 | 1,651 |
| Grant date fair value of options exercised. | 285 | 1,328 | 1,422 |
| Cash received from option exercises . . . . . | 1,338 | 7,238 | 9,283 |

The following is a summary of activity related to unvested stock options.

| Year ended September 30, | 2018 |  |  | 2017 |  |  | 2016 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-vested Stock Options | Options Outstanding | Weighted Average Grant Date Fair Value |  | Options Outstanding | Weighted Average Grant Date Fair Value |  | Options Outstanding | Weighted Average Grant Date Fair Value |  |
| Outstanding at beginning period. | - | \$ | - | - | \$ | - | 69,287 | \$ | 3.85 |
| Vested | - |  | - | - |  | - | $(62,227)$ |  | 3.91 |
| Forfeited | - |  | - | - |  | - | $(7,060)$ |  | 3.89 |
| Outstanding at end of period. | - | \$ | - | - | \$ | - | - | \$ | - |

As of September 30, 2018, there was no remaining unrecognized compensation cost for stock options.

## Restricted Stock Awards:

The Company grants shares of restricted stock pursuant to the 2011 Incentive Plan. The restricted stock grants are subject to a service condition and vest over a period of one to seven years.

Certain grants of restricted stock to executive officers are also subject to additional performance conditions based upon meeting certain total shareholder return targets pre-established by the Board. The Company had a total of 460,999 shares of restricted stock outstanding as of September 30, 2018, with a total grant date fair value of $\$ 10,381,697$.

The following table summarizes information about unvested restricted stock activity.

| Year ended September 30, | 2018 |  | 2017 |  | 2016 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-vested Restricted Stock | Outstanding | Weighted Average Fair Value | Outstanding | Weighted Average Fair Value | Outstanding | Weighted Average Fair Value |
| Outstanding at beginning of period. | 466,681 | \$18.56 | 490,363 | \$16.00 | 521,302 | \$15.03 |
| Granted | 205,100 | 26.11 | 238,450 | \$18.89 | 229,450 | 17.20 |
| Vested | $(198,620)$ | 16.65 | $(116,878)$ | 20.95 | $(165,965)$ | 15.96 |
| Forfeited | $(12,162)$ | 27.00 | $(145,254)$ | 8.56 | $(94,424)$ | 13.64 |
| Outstanding at end of period. | 460,999 | \$22.52 | 466,681 | \$18.56 | 490,363 | \$16.00 |

## NOTE O

Compensation expense related to restricted stock awards was $\$ 4,259,458, \$ 3,658,539$, and $\$ 3,357,108$ for the years ended 2018, 2017 and 2016, respectively.

## STOCKHOLDERS' EQUITY

The Company and the Bank are subject to various regulatory capital requirements. Quantitative measures established by regulation to ensure capital adequacy require the Company and the Bank to maintain minimum amounts and ratios (set forth in the following table) of Common Equity Tier 1, Tier 1 and Total capital to risk weighted assets (as defined in the regulations) and Tier 1 capital to average assets (as defined in the regulations). Failure to meet minimum capital requirements can initiate certain mandatory and possibly additional discretionary action by regulators that, if undertaken, could have a direct material effect on the Company's financial statements. The Company and the Bank are also subject to certain restrictions on the amount of dividends that they may declare without prior regulatory approval.

As of September 30, 2018, and 2017, the Company and the Bank met all capital adequacy requirements to which they are subject, and the OCC categorized the Bank as well capitalized under the regulatory framework for prompt corrective action. To be categorized as well capitalized, the Bank must maintain minimum Common Equity Tier 1, Tier 1 risk-based, Total risk-based and Tier 1 leverage ratios as set forth in the following table. The Bank's actual capital amounts and ratios as of these dates are also presented. There are no conditions or events since that management believes have changed the Bank's categorization.

|  | Actual |  | Capital Adequacy Guidelines | Categorized as Well Capitalized Under Prompt Corrective Action Provisions |
| :---: | :---: | :---: | :---: | :---: |
|  | Capital | Ratio | Ratio | Ratio |
| September 30, 2018 | (In thousands) |  |  |  |
| Common Equity Tier 1 risk-based capital ratio: |  |  |  |  |
| The Company | \$1,678,475 | 14.71\% | 4.50\% | NA |
| The Bank | 1,661,628 | 14.55 | 4.50 | 6.50\% |
| Tier 1 risk-based capital ratio: |  |  |  |  |
| The Company | 1,678,475 | 14.71 | 6.00 | NA |
| The Bank | 1,661,628 | 14.55 | 6.00 | 8.00 |
| Total risk-based capital ratio: |  |  |  |  |
| The Company | 1,814,981 | 15.91 | 8.00 | NA |
| The Bank | 1,798,135 | 15.75 | 8.00 | 10.00 |
| Tier 1 leverage ratio: |  |  |  |  |
| The Company | 1,678,475 | 10.85 | 4.00 | NA |
| The Bank | 1,661,628 | 10.74 | 4.00 | 5.00 |

September 30, 2017
Common Equity Tier 1 risk-based capital ratio:

| The Company | \$ 1,701,327 | 15.99\% (1) | 4.50\% | NA |
| :---: | :---: | :---: | :---: | :---: |
| The Bank | 1,668,314 | 15.68 (1) | 4.50 | 6.50\% |

Tier 1 risk-based capital ratio:

| The Company | 1,701,327 | 15.99 (1) | 6.00 | NA |
| :---: | :---: | :---: | :---: | :---: |
| The Bank | 1,668,314 | 15.68 (1) | 6.00 | 8.00 |

Total risk-based capital ratio:

| The Company | 1,828,935 | 17.22 (1) | 8.00 | NA |
| :---: | :---: | :---: | :---: | :---: |
| The Bank | 1,795,929 | 16.91 (1) | 8.00 | 0.00 |

Tier 1 leverage ratio:

| The Company . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . | $1,668,314$ | 11.49 | 4.00 | NA |
| :--- | :--- | :--- | :--- | ---: |
| The Bank . . . . . . . . | 11.27 | 4.00 | 5.00 |  |

(1) Ratio has been updated from previously reported $\%$ to correct immaterial error in the calculation of risk-weighted assets, which is the denominator used in calculating the ratio.

At periodic intervals, the Federal Reserve, the OCC and the FDIC routinely examine the Company's and the Bank's financial statements as part of their oversight. Based on their examinations, these regulators can direct that the Company's or Bank's financial statements be adjusted in accordance with their findings.

The Company and the Bank are subject to regulatory restrictions on paying dividends.
The Company has an ongoing share repurchase program and 4,868,357 shares were repurchased during 2018 at a weighted average price of $\$ 33.74$. In 2017, $3,137,178$ shares were repurchased at a weighted average price of $\$ 31.36$. As of September 30, 2018, management had authorization from the Board of Directors to repurchase up to 2,032,598 additional shares.

In connection with the 2008 Troubled Asset Relief Program ("TARP"), the Company issued 1,707,456 warrants to purchase common stock at an exercise price of $\$ 17.31$. In 2018, the Company exchanged 227,281 of these warrants with a value of $\$ 3,914,000$. Warrants remaining outstanding were 102,936 as of September 30, 2018, and 330,217 as of September 30, 2017, and they have an expiration date of November 14, 2018. The outstanding warrants are considered in the calculation of diluted shares outstanding using the treasury stock method.

The following table sets forth information regarding earnings per share calculations.

| Year ended September 30, | 2018 | 2017 | 2016 |
| :---: | :---: | :---: | :---: |
| Weighted average shares outstanding | 85,008,040 | 88,905,457 | 91,399,038 |
| Weighted average dilutive warrants | 63,079 | 242,979 | 440,366 |
| Weighted average dilutive options | 38,724 | 75,771 | 73,514 |
| Weighted average diluted shares. | 85,109,843 | 89,224,207 | 91,912,918 |
| Net income (In thousands) | \$ 203,850 | \$ 173,532 | \$ 164,049 |
| Basic EPS | \$ 2.40 | \$ 1.95 | \$ 1.79 |
| Diluted EPS | 2.40 | 1.94 | 1.78 |

## FINANCIAL INFORMATION - WASHINGTON FEDERAL, INC.

The following Washington Federal, Inc. (parent company only) financial information should be read in conjunction with the other notes to the Consolidated Financial Statements.

## Condensed Statements of Financial Condition



## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

| Condensed Statements of Cash Flows |  |  |  |
| :---: | :---: | :---: | :---: |
| Twelve Months Ended September 30, | 2018 | 2017 | 2016 |
|  | (In thousands) |  |  |
| Cash Flows From Operating Activities |  |  |  |
| Net income | \$ 203,850 | \$ 173,532 | \$ 164,049 |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |  |
| Equity in undistributed net income (loss) of subsidiaries. . | $(5,880)$ | $(2,326)$ | $(16,336)$ |
| Stock based compensation expense. | 4,771 | 5,910 | 3,659 |
| Decrease (increase) in other assets | - | 15 | (15) |
| Increase (decrease) in other liabilities | 3,424 | $(2,699)$ | 1,552 |
| Net cash provided by (used in) operating activities . | 206,165 | 174,432 | 152,909 |
| Cash Flows From Financing Activities . . . . . . . . . . . . . . . . . . . . . . . . . |  |  |  |
| Proceeds from exercise of common stock options and related tax benefit | 1,338 | 7,238 | 9,283 |
| Warrants purchased | - | - | $(7,744)$ |
| Treasury stock purchased | $(164,249)$ | $(98,374)$ | $(87,850)$ |
| Dividends paid on common stock | $(55,997)$ | $(74,519)$ | $(49,926)$ |
| Net cash provided by (used in) financing activities . | $(218,908)$ | $(165,655)$ | $(136,237)$ |
| Increase (decrease) in cash . | $(12,743)$ | 8,777 | 16,672 |
| Cash at beginning of year. | 33,077 | 24,300 | 7,628 |
| Cash at end of year | \$ 20,334 | \$ 33,077 | \$ 24,300 |

## NOTE Q

## SELECTED QUARTERLY FINANCIAL DATA (UNAUDITED)

The following is a summary of the unaudited interim results of operations by quarter for the years presented.

| Twelve Months Ended September 30, 2018 | First Quarter | Second Quarter | Third Quarter | Fourth Quarter |
| :---: | :---: | :---: | :---: | :---: |
|  | (In thousands, except per share data) |  |  |  |
| Interest income | \$145,780 | \$149,079 | \$155,072 | \$157,152 |
| Interest expense | 30,045 | 31,778 | 35,220 | 37,901 |
| Net interest income | 115,735 | 117,301 | 119,852 | 119,251 |
| Provision (release) for loan losses | - | (950) | 1,000 | $(5,500)$ |
| Other operating income (including REO gain (loss), net) | 6,841 | 12,309 | 12,619 | 12,207 |
| Other operating expense | 61,941 | 65,787 | 66,977 | 69,617 |
| Income before income taxes | 60,635 | 64,773 | 64,494 | 67,341 |
| Income tax expense | 8,965 | 15,502 | 13,100 | 15,826 |
| Net income . | \$ 51,670 | \$ 49,271 | \$ 51,394 | \$ 51,515 |


| Basic earnings per share | \$ | 0.59 | \$ | 0.58 | \$ | 0.61 | \$ | 0.62 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Diluted earnings per share. |  | 0.59 |  | 0.57 |  | 0.61 |  | 0.62 |
| Cash dividends paid per share |  | 0.15 |  | 0.17 |  | 0.17 |  | . 18 |


| Twelve Months Ended September 30, 2017 | First Quarter | Second Quarter | Third Quarter | Fourth Quarter |
| :---: | :---: | :---: | :---: | :---: |
|  | (In thousands, except per share data) |  |  |  |
| Interest income | \$132,764 | \$136,198 | \$137,716 | \$142,240 |
| Interest expense | 29,612 | 28,471 | 29,101 | 29,808 |
| Net interest income | 103,152 | 107,727 | 108,615 | 112,432 |
| Provision (release) for loan losses | - | $(1,600)$ | - | (500) |
| Other operating income (including REO gain (loss), net) | 12,294 | 10,931 | 13,798 | 16,686 |
| Other operating expense. | 54,341 | 57,467 | 57,062 | 62,649 |
| Income before income taxes | 61,105 | 62,791 | 65,351 | 66,969 |
| Income tax expense | 19,859 | 20,721 | 21,239 | 20,865 |
| Net income . | \$ 41,246 | \$ 42,070 | \$ 44,112 | \$ 46,104 |


| Basic earnings per share | \$ | 0.46 | \$ | 0.47 | \$ | 0.49 | \$ | 0.53 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Diluted earnings per share. |  | 0.46 |  | 0.47 |  | 0.49 |  | 0.52 |
| Cash dividends paid per share |  | 0.14 |  | 0.40 |  | 0.15 |  | 0.15 |

## MANAGEMENT'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING

The management of the Company is responsible for establishing and maintaining adequate internal control over financial reporting. The Company's internal control system was designed to provide reasonable assurance to the Company's management and Board of Directors regarding the preparation and fair presentation of published financial statements.

The Company's management assessed the effectiveness of the Company's internal control over financial reporting as of September 30, 2018. In making this assessment, the Company's management used the criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) in the 2013 version of its Internal Control-Integrated Framework. Based on its assessment, the Company's management believes that as of September 30, 2018, the Company's internal control over financial reporting was effective based on those criteria.

The Company's independent auditors, Deloitte \& Touche LLP, an independent registered public accounting firm, have issued an audit report on the Company's internal control over financial reporting and their report follows.

November 19, 2018


Brent J. Beardall
President and Chief Executive Officer

Vincent L. Beatty
Executive Vice President and
Chief Financial Officer

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and Stockholders of
Washington Federal, Inc.
Seattle, Washington

## Opinion on the Financial Statements

We have audited the accompanying consolidated statements of financial condition of Washington Federal, Inc. and subsidiaries (the "Company") as of September 30, 2018 and 2017, and the related consolidated statements of operations, comprehensive income, stockholders' equity, and cash flows for each of the three years in the period ended September 30, 2018, and the related notes (collectively referred to as the "financial statements"). In our opinion, the financial statements present fairly, in all material respects, the financial position of the Company as of September 30, 2018, and 2017, and the results of its operations and its cash flows for each of the three years in the period ended September 30, 2018, in conformity with accounting principles generally accepted in the United States of America.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the Company's internal control over financial reporting as of September 30, 2018, based on the criteria established in Internal Control - Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission and our report dated November 19, 2018, expressed an unqualified opinion on the Company's internal control over financial reporting.

## Basis for Opinion

These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on the Company's financial statements based on our audits. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audits in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement, whether due to error or fraud. Our audits included performing procedures to assess the risks of material misstatement of the financial statements, whether due to error or fraud, and performing procedures that respond to those risks. Such procedures included examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements. Our audits also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that our audits provide a reasonable basis for our opinion.
Deloitt, \& Tourhe LLP

## Seattle, Washington

November 19, 2018
We have served as the Company's auditor since at least 1982; however, an earlier year could not be reliably determined.

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and Stockholders of
Washington Federal, Inc.
Seattle, Washington

## Opinion on Internal Control over Financial Reporting

We have audited the internal control over financial reporting of Washington Federal, Inc. and subsidiaries (the "Company") as of September 30, 2018, based on criteria established in Internal Control - Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO"). Because management's assessment and our audit were conducted to meet the reporting requirements of Section 112 of the Federal Deposit Insurance Corporation Improvement Act (FDICIA), management's assessment and our audit of the Company's internal control over financial reporting included controls over the preparation of the schedules equivalent to the basic financial statements in accordance with the instructions for the Office of the Comptroller of the Currency Instructions for Call Reports for Balance Sheet on schedule RC, Income Statement on schedule RI, and Changes in Bank Equity Capital on schedule RI-A. In our opinion, the Bank maintained, in all material respects, effective internal control over financial reporting as of September 30, 2018, based on criteria established in Internal Control - Integrated Framework (2013) issued by COSO.


#### Abstract

We have not examined and, accordingly, we do not express an opinion or any other form of assurance on management's statement referring to compliance with laws and regulations.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the consolidated statements of financial condition as of and for the year ended September 30, 2018, of the Company and our report dated November 19, 2018, expressed an unqualified opinion on those financial statements.


## Basis for Opinion

The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audit in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

## Definition and Limitations of Internal Control over Financial Reporting

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of the effectiveness of the internal control over financial reporting to future periods are subject to the risk that the controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

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\text { Deloitte } 1 \text { Tourhe } \angle L P
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Seattle, Washington
November 19, 2018

## Performance Graphs

The following graphs compare the cumulative total return to Washington Federal stockholders (stock price appreciation plus reinvested dividends) to the cumulative total return of the Nasdaq Stock Market Index (U.S. Companies) and the Nasdaq Financial Stocks Index for the five year period ended September 30, 2018, and since Washington Federal first became a publicly traded company on November 9, 1982, respectively. The graphs assume that $\$ 100$ was invested on September 30, 2012, and November 9, 1982, respectively, in Washington Federal Common Stock, the Nasdaq Stock Market Index and the Nasdaq Financial Stocks Index, and that all dividends were reinvested. Management of Washington Federal cautions that the stock price performance shown in the graphs below should not be considered indicative of potential future stock price performance.


## GENERAL CORPORATE AND STOCKHOLDERS' INFORMATION

## Corporate <br> Headquarters

Independent
Auditors
Transfer Agent,
Registrar and
Dividend
Disbursing
Agent

Annual Meeting

Available Information

Stock Information

425 Pike Street
Seattle, Washington 98101
(206) 624-7930

Deloitte \& Touche LLP
Seattle, Washington
Shareholder inquiries regarding transfer requirements, cash or stock dividends, lost certificates, consolidating records, correcting a name or changing an address should be directed to the transfer agent:

American Stock Transfer \& Trust Company
59 Maiden Lane
Plaza Level
New York, NY 10038
Telephone: 1-888-888-0315
www.amstock.com
The annual meeting of shareholders will be held at the Company's headquarters, 425 Pike Street, Seattle, Washington 98101 on January 16, 2019, at 2 p.m., Pacific Time.

To find out more about the Company, please visit our website. The Company uses its website to distribute financial and other material information about the Company. Our annual report on Form $10-\mathrm{K}$, our quarterly reports on Form 10-Q, current reports on Form 8-K, amendments to those reports and other SEC filings of the Company are available through the Company's website: www.washingtonfederal.com

Washington Federal, Inc. is traded on the NASDAQ Global Select Market. The common stock symbol is WAFD. At September 30, 2018, there were approximately 1,200 shareholders of record.

| Quarter Ended | Stock Prices |  |  |  | Dividends |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | High |  | Low |  |  |  |
| December 31, 2016. | \$ | 35.30 | \$ | 26.38 | \$ | 0.14 |
| March 31, 2017 |  | 35.15 |  | 31.70 |  | 0.40 |
| June 30, 2017. |  | 34.85 |  | 31.55 |  | 0.15 |
| September 30, 2017 |  | 34.40 |  | 29.85 |  | 0.15 |
| December 31, 2017. |  | 35.40 |  | 32.95 |  | 0.15 |
| March 31, 2018 |  | 37.35 |  | 33.65 |  | 0.17 |
| June 30, 2018. |  | 34.55 |  | 31.45 |  | 0.17 |
| September 30, 2018 |  | 35.20 |  | 31.85 |  | 0.18 |

Our Board of Directors' dividend policy is to review our financial performance, capital adequacy, regulatory compliance and cash resources on a quarterly basis, and, if such review is favorable, to declare and pay a quarterly cash dividend to shareholders.

## DIRECTORS AND EXECUTIVE OFFICERS

## BOARD OF DIRECTORS

THOMAS J. KELLEY
Chairman of the Board
Retired Partner, Arthur
Andersen LLP
BRENT J. BEARDALL
President and Chief Executive Officer

DAVID K. GRANT
Managing Partner of Catalyst
Storage Partners
ANNA C. JOHNSON
Senior Partner
Scan East West Travel
S. STEVEN SINGH

CEO and Chairman of the
Board, Docker
BARBARA L. SMITH, PhD.
Owner, B. Smith Consulting Group

MARK N. TABBUTT
Chairman of Saltchuk Resources
RANDALL H. TALBOT
Managing Director of Talbot
Financial, LLC.
ROY M. WHITEHEAD
Former Chairman of the Board and
former President and Chief
Executive Officer
DIRECTOR EMERITUS
W. ALDEN HARRIS

EXECUTIVE MANAGEMENT COMMITTEE

BRENT J. BEARDALL
President and Chief Executive Officer

VINCENT L. BEATTY
Executive Vice President
Chief Financial Officer
CATHY E. COOPER
Executive Vice President Retail Banking

ROBERT D. PETERS
Executive Vice President
Commercial Banking
KIM E. ROBISON
Executive Vice President Operations

MARK A. SCHOONOVER
Executive Vice President Chief Credit Officer

## SOUTHERN WASHINGTON REGION

44 Office Locations GREG TOSO
Regional President
4221 Bridgeport Way W.
University Place, WA 98466

## NORTHERN

WASHINGTON
REGION
44 Office Locations
1500 Cornwall Avenue
Bellingham, WA 98225
IDAHO REGION
23 Office Locations
TOM VAN HEMELRYCK
Regional President 1001 W. Idaho St. Boise, ID 83702

NORTHERN
OREGON REGION

17 Office Locations GARY HAINES
Regional President
530 SW 5th Avenue
Portland, OR 97204

## SOUTHERN

OREGON
REGION
27 Office Locations PEGGY HOBIN
Regional President 300 Ellsworth St. SW Albany, OR 97321

UTAH AND NEVADA REGION

21 Office Locations MARLISE FISHER
Regional President 405 S. Main St., Suite 100
Salt Lake City, UT 84111

## NEW MEXICO REGION

27 Office Locations MICHELLE COONS
Regional President 4400 Osuna Road NE
Osuna, NM 87109

## ARIZONA REGION

31 Office Locations MIKE BROWN
Regional President
6720 N. Scottsdale Rd., Suite 111
Scottsdale, AZ 85253
TEXAS REGION
6 Office Locations
TONY BARNARD
Regional President
5420 LBJ Freeway, Suite 200
Dallas, Texas 75240

## SUBSIDIARIES

WAFD Insurance Group, Inc.
DUANE HENSON
President
620 Morris Street
La Conner, WA 98257


Washington Federal, Inc.
425 Pike Street, Seattle, WA 98101 www.washingtonfederal.com


[^0]:    Total grade as a \% of total gross loans

