HERITAGE COMMERCE CORP

2018 Notice of Annual Meeting of Shareholders 2018 Annual Meeting Proxy Statement

2017

Annual Report On Form 10-K

To Our Shareholders

April 16, 2018

Dear Fellow Shareholders:

On the heels of delivering our most profitable year in 2016, we continued to build momentum in 2017. We achieved record pre-tax earnings of \$50.3 million for the full year of 2017, up 14% over 2016. These pre-tax earnings included acquisition costs of \$671,000 related to the Tri-Valley Bank and United American Bank proposed mergers. Net income for the year ended December 31, 2017, was \$23.8 million, or \$0.62 per average diluted common share. Impacting 2017 net income was the remeasurement of our net deferred tax assets ("DTA"), which was recorded as an additional tax expense in the fourth quarter of 2017, as a result of the Tax Cuts and Jobs Act enacted on December 22, 2017. The remeasurement of the DTA reduced net income by \$7.1 million for the fourth quarter of 2017 and for the year ended December 31, 2017. Additionally, due to the Tax Act, we will benefit from a lower federal corporate tax rate in 2018 and beyond.

We are fortunate to operate in one of the most vibrant markets in the country. The San Francisco Bay Area continues to offer excellent opportunities for expansion. We expect to make additional investments to drive organic growth, as well as continue building our platform by seeking out potential mergers with smaller financial institutions. In the past four years, we have made two additional profitable acquisitions, including Bayview Funding in 2014 and Focus Business Bank in 2015. In December 2017, we agreed to acquire Tri-Valley Bank, expanding our presence in the San Francisco East Bay Area. In January 2018, we signed another agreement to acquire United American Bank, extending our footprint into San Mateo County, just south of San Francisco. We believe we have demonstrated that we offer a great platform for smaller institutions to join us.

We look forward to continuing to grow our franchise and creating added value for our customers, employees and shareholders. To that end, we raised our quarterly cash dividend 10% to \$0.11 per share in January 2018. This is the sixth consecutive year we have raised our quarterly cash dividend.

2017 Highlights:

- For the full year of 2017, net income was \$23.8 million, or \$0.62 per average diluted share. The DTA adjustment reduced earnings per share by (\$0.18) for both the fourth quarter of 2017 and for the year.
- Pre-tax income for the year increased 14% to \$50.3 million, compared to \$44.0 million for 2016. Acquisition costs related to the proposed mergers reduced pre-tax income by \$671,000.
- At year-end 2017, total assets increased 11%, total loans increased 5%, and total deposits increased 10%, compared to year-end 2016.
- Heritage Commerce Corp ended the year with a total risk-based capital ratio of 14.4%, Tier 1 risk-based capital ratio and common equity Tier 1 risk-based ratio of 11.4% and a leverage ratio of 8.0%. All capital ratios exceeded regulatory guidelines for a "well-capitalized" financial institution under the Basel III regulatory requirements.
- Early in 2017, we promoted Keith Wilton to President of Heritage Bank of Commerce. Keith joined us in 2014 and has shown tremendous intellect and business insight. He is a great asset to our institution and to our loyal customers.
- In June 2017, we were awarded the Community Bankers Cup by Raymond James & Associates for operating one of the top performing community banks in the country, based on sound asset quality, profitability and returns.
- We were also recognized by S&P Global Market Intelligence as a best-performing community bank with assets ranging from \$1 billion to \$10 billion in assets.

We are proud of our solid operating performance in 2017. We have created a foundation to generate long-term growth. As we continue to expand our franchise in the San Francisco Bay Area, we will work with our customers to help them achieve financial security and continue to participate in revitalizing the communities we serve. Our goal is to increase shareholder value. Our success in 2017 was a direct reflection of the efforts of employees working hard, with ethics and integrity, for our success. Thank you for your support, and please join us for our annual meeting on Thursday, May 24, 2018, at 1:00 p.m. at our corporate headquarter in San Jose.

Sincerely,

Jack W. Conner Chairman of the Board Walter T. Kaczmarek President & Chief Executive Officer

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Board of Directors

Jack W. Conner, Chairman Julianne Biagini-Komas Frank G. Bisceglia J. Philip DiNapoli Steven L. Hallgrimson Walter T. Kaczmarek Robert T. Moles Laura Roden Ranson W. Webster

Executive Management

Walter T. Kaczmarek
President & Chief Executive Officer

Keith A. Wilton
President, Heritage Bank of Commerce
Chief Operating Officer

Michael E. Benito Executive Vice President Banking Division

Margo G. Butsch Executive Vice President Chief Credit Officer

Robert P. Gionfriddo Executive Vice President Director of Business Development

Lawrence D. McGovern Executive Vice President Chief Financial Officer

Teresa L. Powell

Executive Vice President

Director of HOA & Deposit Services

Deborah K. Reuter Executive Vice President Chief Risk Officer & Corporate Secretary

Larry G. St. Regis Executive Vice President Chief Technology Officer

May K.Y. Wong
Executive Vice President
Controller

Subsidiary Bank Offices Heritage Bank of Commerce

San Jose Main

150 Almaden Boulevard San Jose, CA 95113 408.947.6900

Danville

387 Diablo Road Danville, CA 94526 925.314.2851

Fremont

3137 Stevenson Boulevard Fremont, CA 94538 510.445.0400

Gilroy

7598 Monterey Street Suite 110 Gilroy, CA 95020 408.842.8310

Hollister

351 Tres Pinos Road Suite 102A Hollister, CA 95023 831.637.2152

Livermore

1987 First Street Livermore, CA 94550 925.791.4360

Los Altos

419 S. San Antonio Road Los Altos, CA 94022 650.941.9300

Los Gatos

15575 Los Gatos Boulevard Building B Los Gatos, CA 95032 408.356.6190

Morgan Hill

18625 Sutter Boulevard Suite 100 Morgan Hill, CA 95037 408.778.2320

Pleasanton

300 Main Street Pleasanton, CA 94566 925.314.2876 San Ramon *Closing on July 13, 2018 3160 Crow Canyon Road Suite 160 San Ramon, CA 94583 925.791.4340

Sunnyvale

333 W. El Camino Real Suite 150 Sunnyvale, CA 94087 650.919.2159

Walnut Creek

101 Ygnacio Valley Road Suite 100 Walnut Creek, CA 94596 925.930.9287

Bay View Funding

Administrative Office 2933 Bunker Hill Lane Suite 210 Santa Clara, CA 95054 650,294,6600

Heritage Commerce Corp Investor Relations Contact

Deborah K. Reuter Executive Vice President Chief Risk Officer & Corporate Secretary

Transfer Agent

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Independent Auditors

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Corporate Counsel

Buchalter A Professional Corporation 1000 Wilshire Boulevard Suite 1500 Los Angeles, CA 90017

To get further information on Heritage Commerce Corp, or to receive regular financial updates, please visit our web site at HeritageCommerceCorp.com and click on "Information Request."

